



Valley Box Company Inc.
LIMITED GUARANTEE

Valley Box guarantees its products to be built in accordance with Customer's product specifications and industry standards of practice. We will provide the packaging and/or services set forth in the quote provided and accepted by the Customer.

Customers have the opportunity to review and inspect the crates, packaging materials, design, and methods used and warrant that such materials and procedures meet their requirements and specifications.

Claims by Customers must be presented in writing with photographs of the non-conforming item, no later than thirty (30) days after Valley Box's pack list receipt.

In the event that a claim is approved, we will repair, replace or refund the product and/or services at Valley Box's discretion. Repairs must be performed at our facility. Valley Box is not responsible for any incurred freight or delivery charges.

The Customer is responsible for ensuring that insurance coverage is in place for products in transit. Under no circumstances shall Valley Box Co. Inc. be liable for:

1. Damages to products or other goods contained or to be contained in the packaging while in the care and custody of Customer, Shipper, or end recipient and;
2. Damages which could not have been avoided by the exercise of care or conformance with such designs, methods and materials, and;
3. Damage occasioned by casualty, fire and other hazards of the type typically covered under the property insurance required to be maintained by Customer and;
4. Liability for the acts or negligence of any Shippers and end recipients and;
5. Damage resulting from improper packing by any party other than Valley Box Co. Inc. and;
6. Hazardous material shipments, which are the Customer's responsibility to prepare, label, ship, and declare in accordance with the provisions of all applicable federal and state laws and regulations, as well as any other jurisdictional body having control over the labeling, packing or shipping of hazardous materials.