



HISD ARAMARK Continuous Process Improvement



Client Name: Houston Independent School District (HISD) ARAMARK

Date Started: January 2011

Date Completed: August 2011

TransSolutions was retained by ARAMARK, a \$12.6B firm to assist in the implementation of a Continuous Process Improvement (CPI) program. The project objective was to identify and capture Lean improvements in the company's \$117M state-of-the-art commissary.

The project was divided into two phases:

Phase I

TransSolutions provided Lean methodology that was internalized by the new Commissary General Manager and the Operations Leadership Team to drive results.

TransSolutions successfully sourced and presented qualified GM candidates to the client for interviews and selection. TransSolutions then trained the selected GM and his Operations Team in Lean Methodology to identify opportunities for improvement, manage the risk of change and capture the identified savings.

Phase II

TransSolutions and the HISD ARAMARK Management Team was task to identify and capture savings in combined productivity and/or cost reduction benefits of 10% or more. TransSolutions facilitated the mapping of specific productions processes, developed a key performance indicator (KPI) dashboard for the HISD ARAMARK Leadership Team and launched eight (8) Barrier Removal Teams (BRTs) to harvest the savings of the Lean improvement initiative.

The four-month implementation program that identified eight (8) projects captured over \$900K in savings or 12% combined productivity and/or cost reduction benefits.