



# ENOW

## Office 365 Monitoring & Reporting

### Challenges in a Cloud World







Office 365 has a plethora of benefits, but it also comes with new challenges IT Pros need to be aware of.

Traditional monitoring solutions focus almost entirely on the infrastructure supporting a specific service or application. While this approach proves relatively successful in a pure on-premise scenario, it is much less effective with cloud-based services.



### Areas Monitored with ENOW

Our solution automatically conducts an ongoing series of tests to ensure all components are working properly. This gives administrators confidence in their configuration, eliminates the fear associated with moving to the cloud, and saves hours of troubleshooting time when outages happen.

 Hybrid Components	 Network
 Office 365 Applications	 End User Experience Probes
 Directory & Synchronization	 Office 365 Administration

Enow's synthetic transactions proactively test common apps



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“ENow is incredibly visual, with a single pane-of-glass simplicity that is very appealing. They offered implementation assistance, but in our case, it was unnecessary, as the process was very well-documented and simple. We immediately identified score of deficiencies and issues within our environment. Our uptime shot through the roof, and stayed there from then on. I simply cannot say enough good things about the product.”

- The Wonderful Company

## Exchange Reporting

ENow's advanced reporting provides both real-time data and historical trends. This enables IT Pros to accurately forecast resources to meet growing demands and determine if service levels are being met. ENow contains over 200 of the most commonly-requested reports, plus the ability to customize or create new ones.

### Mailbox & Message Traffic

- Top senders, recipients, & message sizes
- Stale & unused mailboxes
- Distribution list activity, size, & composition
- Internet & internal activity, message count

### Client Access Reports

- ActiveSync clients, usage, & device data
- Outlook versions & activity
- Mailbox access & logon
- Outlook anywhere activity & usage

### Server Reports

- Server uptime & SLA compliance
- Database distribution and size
- Server patch level, event, & resource usage
- Message volume (size & items)

### Storage & Usage

- Storage & usage trending
- Mailbox size, growth, & trending
- Public folder last access report
- Top mailbox & public folders



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Trusted by customers in over 130 countries.



## ABOUT ENOW



ENow is a Microsoft ISV focused on building software tools that simplify the job of IT administrators. Reducing downtime and increasing yours is our goal. Our innovative systems management software provides robust monitoring and reporting features for all key components of the Microsoft infrastructure, including Office 365, Exchange, Active Directory, SharePoint and Teams all delivered in our award winning personalized dashboards.