

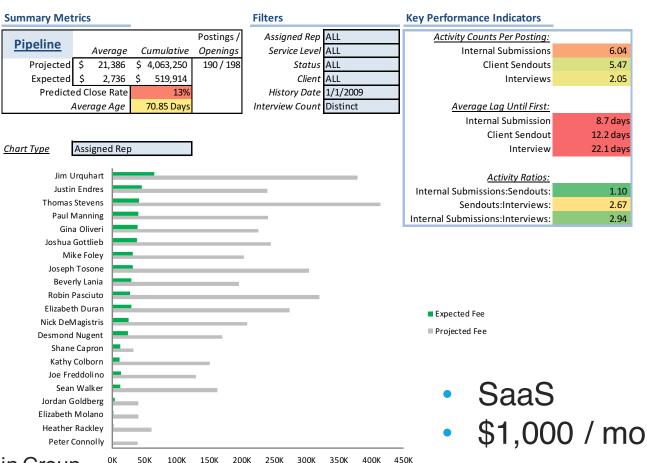


**INSIGHTSQUARED** 



## First Customer – Bought Service not just Software



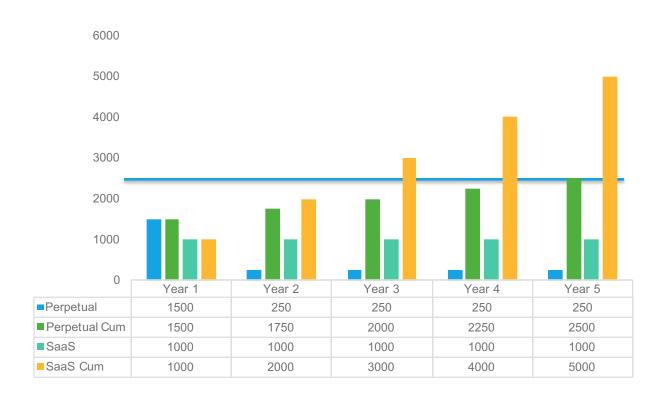


Dave Melville – The Bowdoin Group





## **Advantage of SaaS Pricing**



5000 5 Year Value50% Risk impairment

15% Perpetual maintenance 2500 Willing to prepay



# **Prepayment Impact**

CAC	15
Monthly	1
GM	75%

Monthly GP	0.75
Annual GP	9
Payback months	20

Amount Financed	
Monthly	14
Annual	6

WC Multiple	2.375
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## <u>Upsides</u>

- Lower working capital
- Greater customer commitment

## <u>Downsides</u>

- Increased sales friction
- Lagging retention signal
- Higher renewal hurdle



## **Metrics**

Average Contract Length (mo)

Average Prepayment (mo)

(New and renewals)





**INSIGHTSQUARED** 

## Pricing and editions

Sales force automation and CRM

#### SalesforceIQ Starter

Out-of-the-box CRM for up to 5 users

Starting at

\$25

/user/month\* (billed annually)

#### TRY FOR FREE

Automatic data capture

Customizable sales tracking for one list

Intelligent follow-up reminders

Contact auto-complete

Shared address book

Sent-email notifications

Seamless collaboration

Smart mobile apps

Chrome extension

#### Professional

Complete CRM for any size team

\$65

/user/month\* (billed annually)

#### **TRY FOR FREE**

Account and contact management

Opportunity tracking

Lead management

Task and event tracking

Customizable reports and dashboards

Mobile access and administration

Chatter – company social network

Outlook Side Panel and

#### Enterprise

#### MOST POPULAR

Deeply customizable CRM for your business

\$125

/user/month\* (billed annually)

#### **TRY FOR FREE**

## Get all Professional features PLUS

Workflow automation

Enterprise territory management

Profiles and page layouts

Custom app development

Integration via web service API

## Unlimited

Unlimited CRM power and support

\$250

/user/month\* (billed annually)

#### TRY FOR FREE

## Get all Enterprise features PLUS

Unlimited customizations

Unlimited custom apps

Multiple sandboxes

Additional data storage

24/7 toll-free support

Access to 100+ admin services

Unlimited online



# PRICING MARKETING SOFTWARE SALES SOFTWARE

ABOUT

CASE STUDIES

SOFTWARE

**BASIC PRO ENTERPRISE** \$2,400/month \$200/month \$800<sub>/month</sub> billed annually billed annually billed annually Required Onboarding \$600 Required Onboarding \$5,000 Required Onboarding \$3,000 An entry tool for those new An integrated solution for An advanced platform for to inbound marketing professional marketers marketing teams 10,000 Contacts **100** Contacts **1,000** Contacts + **\$100** per 1k extra + **\$50** per 1k extra + **\$10** per 1k extra







## **Plans To Match Your Growth Needs**

_			Lander ENTERPRISE
	BASIC	STANDARD	ENTERPRISE
	\$65	\$75	\$95
Features	5-10 users	5-100 users	any size team
Library of Interactive Analytics	<b>~</b>	<b>✓</b>	<b>v</b>
Interactive Composite Dashboard	<b>~</b>	<b>✓</b>	<b>~</b>
Scheduled Analytics Via Email	Limit 5	•	<b>~</b>
Cross-Object Filtering	Limit 2	<b>✓</b>	<b>~</b>
Big Screen Display Mode	Limit 1	•	<b>~</b>
Goal Tracking		<b>✓</b>	<b>~</b>
Forecasting and Virtual Snapshotting		•	<b>~</b>
Customizable Reports		<b>✓</b>	<b>~</b>
Multiple Data Sources		•	<b>~</b>
Custom Data Processing Rules			<b>~</b>
Custom Access Permissions			<b>~</b>
Custom Navigation			<b>~</b>
Multi-currency			<b>v</b>

We do not price similarly to our competitive set



## **Customers Estimate ROI to be 12-20X**

В	С	D	E
Inputs			
Please enter the following p	parameters for your o	company in the cells with blue text	
Item	Amount	Explanation	How we pulled the data
	7		IS2 Bookings by Employee Report, counted all employees with
Number of salespeople	8	Count of salespeople in company	non-zero bookings YTD
Total annual quota, USD	1,209,419	Total annual goal for new revenue IS2 Bookings Report YTD, annualized	
Salesperson on-target earn	ings		Bridge Group Inside Sales benchmarks put average OTE for SaaS
(OTE), USD	109,000	Average target compensation for a salesperson	telesales rep at \$109K
Win rate, %	20%	Percentage of opportunities converted into closed-won deals	IS2 Sales Funnel Report
Average deal size, USD	5,304	Average size of a closed-won deal	IS2 Bookings Report, YTD for all deals
Sales cycle, in days	17	Average time from first meeting with prospect to closed deal	IS2 Sales Cycle by Won-Lost Report, YTD
			Application SW operating margins stable at 20% for Fortune 500
Contribution margin	20%	Expected % profit from incremental revenue	firms (http://www.yardeni.com/pub/sp500margin.pdf)
Customer lifetime, years	3	Average number of years a new customer is retained	Software contracts usually run for three years
			Marketo benchmark: companies spend 11% of annual new
Marketing budget, USD	133,036	Annual marketing budget	revenue goal on marketing.

#### Return on investment (ROI)

Expected ROI based on inputs and InsightSquared's benchmarks

ltem	Amount	Explanation
Annual benefits, USD	107,167	Click + at left to see benefits breakdown
Sub-total cost savings	87,772	
Salesperson time on		Time salesperson would spend running reports without
reports	48,178	InsightSquared
IT time to create and		Time IT would need to spend generating and maintaining BI reports
maintain reports	36,800	without InsightSquared
Salesperson time on bad		Reduction to time spent chasing bad deals through better ability to
deals	-	identify bad deals and shift time to higher probability deals
Improved marketing ROI	2,794	Savings from achieving same marketing return with less spend
Sub-total incremental profit	19,396	
Larger deal size	6,603	Additional profit from increase in average deal size
		Additional profit from increased productivity, due to a shorter sales
Shorter sales cycle	7,172	cycle
Better win rate	5,620	Additional profit from winning a higher percentage of deals
Annual cost estimate, USD	7,200	8 seats at \$900/seat/yr
Return on investment	14.9x	Total benefits divided by cost estimate

