

# What's Your Cancel Experience?

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What's the story you're telling?

## Before You Go

Maybe we can help.



### Chat With Us!

We can help you get more out of Pure Chat. Just ask us!



### Get Answers.

Check out our support articles to get the help you need.



### Need a Break?

Pause your account and postpone your billing for 2 months so that you don't lose all of your data.

### Still want to cancel?

*By cancelling your account, all your contact and transcript data will be deleted. Or you can downgrade to free.*

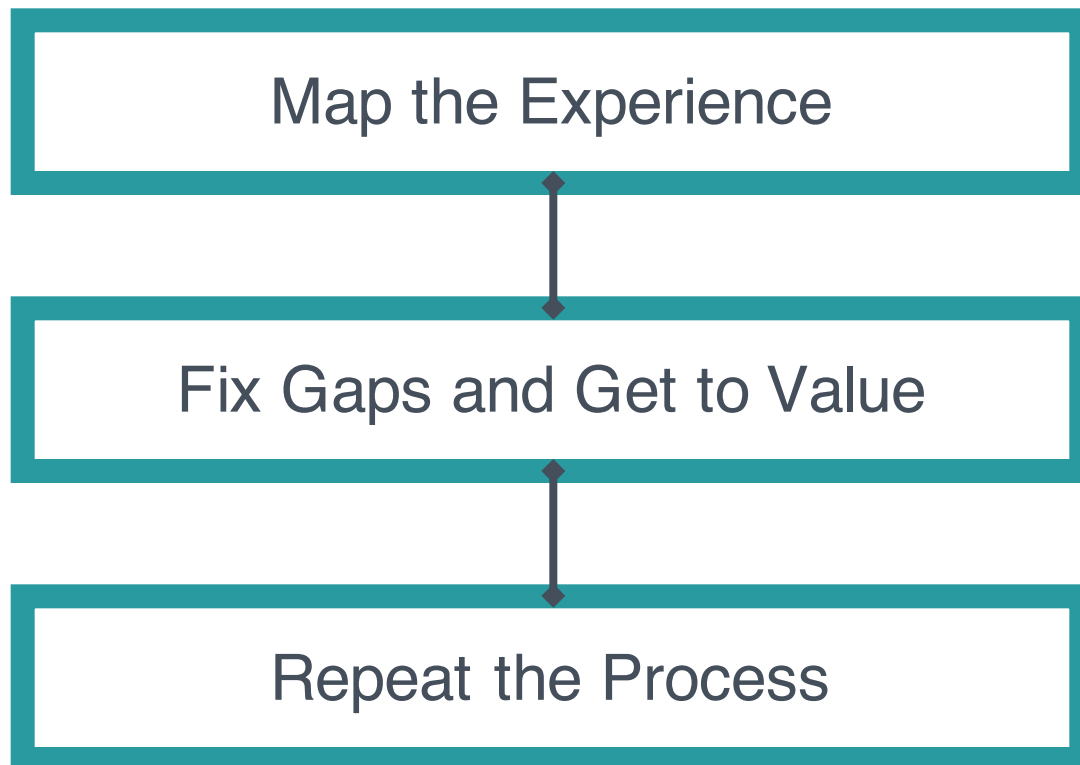
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[Cancel My Account](#)

How can you get customers to value?

# Minimize Churn

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# Thanks!

