

# Development from the inside out - PSI Development Conference, 17<sup>th</sup> September 2019

## Terms and Conditions

1.1 In these Terms and Conditions, "JCA" and "we" means JCA Global Ltd and "you" means the person or business that purchases delegate places for the PSI development conference to be held on the 17<sup>th</sup> September 2019 ("PSI Development Conference").

1.2 Prices and specifications of the PSI Development Conference are correct at the time of publication and are subject to change without notice.

### 2. Price and Payment

2.1 The standard per delegate price for the PSI Development Conference is £195+ VAT.

2.2 An Early bird price of £155 + VAT is available for delegates who sign up before the 31<sup>st</sup> July 2019.

2.3 Multiple discount available for delegates from the same organisation: buy one, get one half price. Book your first place then contact us to get your discount code for your second place.

2.4 All payment must be made via Eventbrite at the time of booking. See <https://www.eventbrite.co.uk/e/development-from-the-inside-out-tickets-63482474791>

### 3. Cancellation and changes policy

3.1 It may be necessary for reasons beyond our reasonable control to alter the advertised content, timing and/or location of the PSI Development Conference or the advertised speakers. We reserve the right to do this at any time. Where we alter the time and/or location of the conference, we will provide you with notice of the same and will offer you the choice of either a credit for a future event or training course of your choice (up to the value of sums paid by you in respect of the PSI Development Conference) or the opportunity to attend the PSI Development Conference as varied.

3.2 If you are unable to attend the PSI Development Conference, we welcome substitute delegates attending in your place at no extra cost provided that we have at least 2 days prior notice of the name of your proposed substitute and have received payment in full. Please notify us of any substitutions by email at: [tmtraining@psionline.com](mailto:tmtraining@psionline.com)

3.3 Refunds will be provided for cancellations confirmed by the delegate in writing before or on 16<sup>th</sup> August 2019. If a cancellation is made for a delegate due to be attending on a buy one get one half price basis the half price place will be refunded (whether the cancelling delegate originally booked the first place or the second place). No refunds will be given in respect of any cancellations after the 16<sup>th</sup> August 2019 or for non-attendance.

3.4 We shall not be liable to you for travel, accommodation or other costs and expenses incurred (included wasted costs and expenses) if we are required to cancel or relocate the conference as a result of an event outside our control (including, without limitation, to acts of God, floods, lightning, storm, fire, explosion, war, military operations, acts of terrorism or threats of any such acts, any strike action, lock-outs or other industrial action and a pandemic, epidemic or other widespread illness).

### 4. Intellectual Property

4.1 You acknowledge that any and all of the Copyrights, Trademarks and other intellectual property rights used or embodied in or in connection with the PSI Development Conference will remain the property of JCA.

4.2 You may not modify or copy any of the intellectual property for resale, rental, give away or any other form of distribution without the prior written consent of JCA.

## **5. Data Protection**

5.1 We will process your personal data as described by the PSI Privacy Policy which can be found here:

[www.psionline.com/en-gb/privacy](http://www.psionline.com/en-gb/privacy)

## **6. Liability**

6.1 Subject to Clause 6.4, our aggregate liability to you, whether such liability arises in contract, tort (including negligence) or otherwise, for any damages, loss, costs, claims or expenses of any kind howsoever arising, out of in connection with any booking (or requested booking) made by you or otherwise in relation to the PSI Development Conference, shall be limited to the price paid by you in respect of your booking to attend the conference.

6.2 Subject to Clause 6.4, we shall not be liable to you for (i) any loss of profit, loss of or damage to data, loss of anticipated savings or interest, loss of or damage to reputation or goodwill or; (ii) any indirect, special or consequential damages, loss, costs, claims or expenses of any kind.

6.3 You agree to indemnify us, our staff and our affiliates and to hold us harmless to the fullest extent permitted by law, against all loss, costs, claims or expenses of any kind arising from any act or omission by you (including your delegates) during or otherwise in relation to a conference.

6.4 Nothing in these Terms and Conditions shall limit or exclude either party's liability for:

6.4.1 death or personal injury caused by that party's negligence, or the negligence of that party's employees, agents or subcontractors;

6.4.2 fraud or fraudulent misrepresentation; or

6.4.3 any other liability which cannot be limited or excluded by applicable law.

## **General terms**

7. These Terms and Conditions are governed by English Law and we and you submit to the exclusive jurisdiction of the English courts.