XX | Probiotics Markets in UAE, KSA & IRAQ

Sanitized Deliverable



Agenda



1. Pharmacists Insights

Pharmacists Insights- Agenda



Expert Profiles

Career Summary





Pharmacists Insights- Agenda



Probiotics trend is ... in the region, with their market in ... being more established than in ...



Source: Expert Interviews

The ease of accessing the probiotics market ...

	UAE	KSA	Iraq
	• The accessibility of the UAE probiotics market for a new entrant is good because the prescribers are not loyal to a particular brand.	 Access to the probiotics market in KSA is harder for pharma companies compared to food supplement companies, due to the complicated registration process of probiotics as pharma products. 	 The Iraqi pharmaceutical market is described as being accessible. Foreign companies present in the market "aren't very competitive."
Market Accessibility		SANITIZED	

Source: Expert Interviews

... represent the majority of users for whom probiotics are prescribed in the 3 countries

	UAE	KSA	Iraq
Main Indications of Prescription	3 main reasons for prescription: SANITIZED	Main indications for prescriptions: SANITIZED	 Main indications for prescriptions: Diarrhea Immune system boosting for children and adults. Adaption of the digestive system Constipation Urinary tract infection. No awareness about existence of prebiotics in Iraq.
Buyers/ Users	Main probiotics prescribers: SANITIZED Consumption of probiotics with doctor prescription: 80% Main probiotics users: SANITIZED T t	Main probiotics prescribers: Consumption of probiotics with doctor prescription: XX% SANITIZED Probiotics purchased without prescription: XX% SANITIZED Main probiotics users: SANITIZED	Main probiotics prescribers: SANITIZED Main probiotics users: SANITIZED

In all 3 countries, the distribution process starts with...

	UAE	KSA	Iraq
Distribution	 Pharma companies needs to make a partnership with a local distributor that will take care of: Registering products with the ministry of health on the behalf of the manufacturer. The registration certificate would be in the name of the manufacturer. Clearing the imported products from customs and storing them in its warehouses. Receiving orders from pharmacies and making deliveries to them. Hiring medical representatives (at least 3 reps.) to promote the products to doctors. 	 The distribution process in KSA is the same as in the UAE except for the following facts: KSA is dominated by chain pharmacies that have a great decision power reg, which brands get distributed. The biggest pharmacies chains are: Al Mahdi: 1300 pharmacies Dar Addawa: 500 – 700 pharmacies Al Hayat: 500 – 700 pharmacies More medical representatives are initially neecSANITIZED e large geographic area of KSA, compared to UAE. 	 Steps for distributing probiotics in the Iraqi market: Contacting the Ministry of Health. Submit product samples to the government laboratory. Getting the product tested by the Gvt. Receiving the product's approval. Distributing via two channels: Private sector: Contract with main local distributors to distribute to: Private Hospitals Pharmacies Public sector: Contract with manufacturer for agreed quantities per year. Government will distribute in available.
	 Large pharmacies buy probiotics before they have orders from patients, while small pharmacies only order from the distributor after they receive an order. 		
	 Probiotics can be sold Over the Counter (OTC) but they would not be covered by insurance. (OTC = ~ 10% of sales) 		

Pharmacists Insights- Agenda



The ... affect the importance given to different selling factors



Source: Expert Interviews

Pharmacists Insights- Agenda



Retail prices of probiotics ... among brands within each country ...



Source: Expert Interviews

Pharmacists Insights- Agenda



... benefit from bonuses and discounts on their probiotics ... with the highest incentives given in ...



Pharmacies in ... have a great power in influencing the sales of probiotics, and they tend to favor...

	UAE	KSA	IRAQ
	 Simple promotional items are provided by pharma companies : Flyers, pharmacy bags, window/shelve advertisements. 	 Flyers, and small advertising materials are given by pharma companies to be offered to customers to spread the name of 	 Free samples and educational brochures provided to doctors and pharmacists.
Additional Benefits Provided by Pharma Companies		SANITIZED	

2. Medical Practitioners Insights

Agenda



2.1. General Practitioners Insights

General Practitioners- Agenda



Expert Profiles

Career Summary





General Practitioners- Agenda



Among GPs, ... rank among the top selling factors across the 3 countries

	UAE	KSA	IRAQ
General Key Selling Factors	 Perception as a natural product Efficacy Tolerability Can be used for children Country of origin Can be used for pregnant women Price Evidence based strains Quality of manufacturing process 	 Efficacy Country of origin Can be used in pregnant women Tolerability Price Can be used for children Quality of the manufacturing process Evidence-based strains Perception as natural product 	 Price Efficacy Can be used for children Tolerability Perception as a natural product Country of origin Evidence-based strains Quality of the manufacturing process Can be used for pregnant women Other: Availability in the local market ranked #4
Strains- related Key Selling Factors	 Strains with antimicrobial properties Strains resistant to antibiotics Strains not capable to transfer antibiotic resistance to commensal flora Strains with good mucosal adherence Strains gastro-resistant Cell count per dose Number of strains 	 Strains resistant to antibiotics Strains w SANITIZED ial properties Strains gastro resistant Cell count per dose Strains has good mucosal adherence Number of strains Strains not capable to transfer antibiotics resistance to commensal flora 	

General Practitioners- Agenda



While ... prescribed probiotics, the GPs from ...

	UAE	KSA	Iraq
	The doctor has a sufficient knowledge about the probiotics, their effect on the body, their preservation and their complementary relation with antibiotics.	 The doctor has certain knowledge about what probiotics are, how they work, and some knowledge about how they are preserved. 	 Doctor is familiar with how probiotics work and how they are preserved. Colleague's recommendations encourage to prescribe probiotics.
Practitioners Knowledge about Probiotics	 Doctors could benefit from new information and research regarding probiotics from independent parties that doctors can trust. 		 Doctors would benefit from updates about probiotics products existing in the market and more scientific information.
	 The doctor confirms that clinical studies along with advice from his colleagues that are specialized in a particular domain helps him make better prescriptions for his patients. Does not have significant knowledge regarding prebiotics. 	more visits from representatives, seminars, conferences and key opinion leaders (other general practitioners) could encourage to prescribe probiotics. SANITIZED Doctor does not have significant knowledge about prebiotics.	 Patients sometimes cannot afford probiotics or do not trust them as the right treatment, so more education for patients is needed to promote more prescriptions
Percention of	 The doctor indicates that probiotics are effective on all the indications, however, the time it takes effect varies on each indication; it is quickly effective for the diarrhea but not so much for the IBS. 		 The doctor perceives probiotics as good and efficient. The problem is that they need to be taken for long periods of time.
Perception of Probiotics	 Probiotics can't be comparable to classical drugs because they are not made to make an immediate effect on the body and they are prescribed as a prevention of other drugs side effects 	evaluations and medical trials.	 People see probiotics as food supplements, not as medication, so they sometimes do not follow the doctor's instructions.

GPs in ... seem to be ... of the probiotic brands currently available on their markets

Ideal probiotic characteristics Ideal probiotic characteristics The current products • The doctor finds that • The doctor finds that • The probiotic being gastric- The market perfectly Interogermina, a French probiotic, has the ideal • No bad side effects. • No bad side effects. • Liquid • Tasteless • User-friendly package • Targeted for both adults • SANITIZED • Reasonable price Other ideal characteristics: • Other ideal characteristics: • Other ideal characteristics:	
Other ideal characteristics:	
 Better bacteria Is easy for consumption Causes a minimum reaction/ allergy. Does not contain additives. 	

Probiotics are prescribed ~XXX% of the time for ...

	UAE	KSA	Iraq
ndications	Prescribed for: Colon problems IBS UTI Constipation Diarrhea Bacteria normalization Colitis Malnutrition Post-surgery colon problems Food intolerance Allergic rhinitis High fever Pharyngitis Dermatitis Allergies Sore throat Fever	 Would be prescribed for: Inflammatory bowel disease (IBD) Irritable bowel disease (IBS) Crohn's disease Celiac disease Gastroenteritis Urinary tract infection (UTI) Dermatitis Bacterial vaginosis Eczema Rotavirus Antibiotic Associated diarrhea 	 Prescribed for: Digestives system disorder Chronic diarrhea Persistent diarrhea Gases Persistent diarrhea Constipation Eczema dermatitis Atopic dermatitis Gastritis Gastroenteritis Dyspepsia Flatus Lactose intolerance
	 Frequency of prescription: 80% of the patients are prescribed antibiotics, and some of theses patients are prescribed probiotics alongside antibiotics. 50-60% of patients with the above indications are prescribed probiotics 	 Frequency of prescription: Prescribed to 50% of the indications mentioned above (in general, not by the GP himself). 	 Frequency of prescription: 40% for all indications mentioned above. 95% for children with gastroenteritis problems.

Source: Expert Interviews

General Practitioners- Agenda



... could make it easier for doctors to prescribe them and ...

	UAE	KSA	Iraq
Brands Most Prescribed	 Preferred brands: Enterogermine (liquid 10ml) Kinderinion (powder) No preference towards prescribing prescription-only products. 	No preferred brands since the doctor does not prescribe probletics. Patients can buy all probletics over the counter, but 90% of patients buy them with a prescription.	Preferred brands: Biolact Pro-IBS Rotabiotic Diarid Pro
Prescribed	All probiotics can be purchased over the counter.		
	 Advertisements on mass media would not encourage doctor to prescribe a certain brand; however, receiving direct or indirect incentives from pharma companies would strongly influence 	SANITIZED	 Promotion on mass media for the general population would help prescribe more probiotics to patients by raising awareness about them.
Probiotics Promotion	 them. (seminar fees, trips, vouchers, etc.) # Representative visits: 7 probiotics representatives (from different companies) each visiting twice a month. 		
	 Trusts colleagues who work on the same hospital advice rather than (paid) doctors from other countries who give conferences or come for meetings "to say good things about a product" 		

General Practitioners- Agenda



... is the most competitive market for probiotics, followed by

...

	UAE	KSA	Iraq
	 Key Players: New Medical Center Group Life Pharmacy Unclear Unclear 	Key Players (X): • Tabuk (50% market share) • Bayer (25% market share) • SPIMACO (25% market share)	Key Players: • Bioactivet Pharma • Fortex Nutraceuticals Ltd • World Medicine Ltd • Erbozeta Company
Market Structure	 Top Brands: Enterogermina Nature Plus Nature Bounty Holand & Barret Now Pharma 		
Aro	Market accessibility/ competitiveness: Around 30 companies present on the market.	SANITIZED	
Distribution	 Full distribution path: Importers supply medicines to the distributor Distributor registers medicines (registration process takes 1-2 years) Distributor supplies medicines to pharmacies. All probiotics are imported 		
	OTC: 10-20% of probiotics are bought over the counter		

Source: Expert Interviews

Insurance coverage for probiotics is more extensive in ...

	UAE	KSA	Iraq
Price Structure	Retail Price: • Enterogermina (10ml): XX-X AED • Other brand – (unknown) (2 boxes x 100 capsules): X AED Profit Margins: • For pharmacies: XXXX-XXX% • For distributors: X%	Retail Price: • Euroxin (400mg): XX SAR • Ciproben (400mg): XX SAR • Ciprogen: X SAR • LactoGG: XXXX SAR • LactoGG: XXXX SAR Any new drug must be 5% cheaper than the cheapest same generic drug on the market. Wholesale price: • Retail price minus XX%. Profit margin: • 16% + bonus according to volume and ta SANITIZED	Retail Price: • Biolact: XX IQD • Diarid Pro (10 sachets): XX IQD On average, probiotics prices range between \$XX -\$XXXX USD.
Coverage by Insurance	 Prescription is required for insurance overage. Some insurance companies require the probiotics to be prescribed along with an antibiotic to apply coverage. Not all insurance companies cover probiotics Pharma companies need to negotiate with insurance companies to get their products covered. 	Probiotics are not covered by insurance.	 Probiotics are not covered by insurance. Health insurance in Iraq is not mandatory. Only ~ 5% of the population have insurance. Probiotics have to be registered as medical items in order to be eligible to be covered by insurance. Exceptions may apply per insurance company.

Agenda



2.2. Gastroenterologists Insights

Gastroenterologists (GETs)- Agenda


Expert Profiles

Career Summary





Gastroenterologists (GETs)- Agenda



Among GETs, ... ranks as one of the top key selling factors across the 3 countries

	UAE	KSA	IRAQ
General Key Selling Factors	 Efficacy Perception as a natural product Evidence-based strains Tolerability Price Quality of manufacturing process Country of origin Can be used for children Can be used for pregnant women. 	 Perception as natural product Efficacy Tolerability Price Quality of the manufacturing process Country of origin Can be used for children Can be used for pregnant women Evidenced-based strains 	 Efficacy Tolerability Evidenced-based strains Price Perception as natural product Quality of the manufacturing process Can be used for children Can be used for pregnant women Country of origin Other (important): More specificity – One product specific to one indication, rather than one general product for several indications.
Strains- related Key Selling Factors	 Strains gastro-resistant Strains resistant to antibiotics Strains not capable to transfer antibiotic resistance to commensal flora Strains having antimicrobial properties Good mucosal adherence Cell count per dose Number of strains 	 Cell count per dose Strains with good mucosal adhered Strains with antimicrobial propert Strains not capable to transfer antibiotic resistance to commensation Strains resistant to antibiotics Number of strains Strains gastro-resistant 	

Other: Proper storage conditions for the product during its shelve-life.

Gastroenterologists (GETs)- Agenda



The 3 have knowledge about probiotics and consider them to be GETs...

	UAE	KSA	Iraq
Practitioners Knowledge about Probiotics	 The doctor has a certain level of knowledge about how probiotics work. The doctor would like to have access to more sponsored scientific research, clinical data, mentions in international guidelines and visits from medical representatives. These are needed to convince doctors to prescribe. 	 The doctor has a certain level of knowledge about probiotics, how they work and the way they should be preserved. Doctors in KSA need more scientific data/research/ sales representatives for the probiotics 	 The doctor has a very good knowledge about probiotics, their benefits and how they work inside the body. He is part of a small minority (2%) of doctors in Iraq who are well familiar with probiotics. The remaining 98% of doctors have a huge knowledge gap about probiotics and would largely benefit from more information and clinical studies, especially pediatricians and gynecologists, who have no awareness about probiotics at all. Probiotics not widely used in Iraq.
Perception of Probiotics	 Good efficacy for some indications: Efficacy rates vary depending on the indication for which probiotics are prescribed. Classical drugs have an efficacy rate of 60% on irritable bowel syndrome (IBS) constipation type and inflammatory bowel disease (IBD). Efficacy rate of probiotics on IBS diarrhea type is higher than that of classical drugs. 	 Probiotics descried as mostly effective especially for diseases resistant to antibiotics. Probiotics are not widely used in KSA so the comparison with "normal drugs" is not relevant in this case. 	 The doctor finds probiotics to be very effective, loves them, and starts by prescribing them. Probiotics cannot be compared to more "classical" drugs because probiotics take a long time to work, while other drugs take effect in 2 – 3 days.

... are among the top indications for which GETs prescribe probiotics



Source: Expert Interviews

Gastroenterologists (GETs)- Agenda



... can influence the GETs prescription preferences for probiotics in ...

	UAE	KSA	Iraq
Brands Most Prescribed	 Preferred brands: Lacto (high efficacy observed) Doctor can prescribe 1,2 or 3 refills, so no need to re-visit the doctor after the first prescription. Patients need the prescription in order to be covered by insurance. All probiotics can be purchased Over- 	 Preferred brands: Pro eight Probiotic complex Probiotics are easy to get OTC. They do not need a prescription. 	 The doctor does not prescribe any particular brand name of probiotics. He only prescribes "a" probiotic and asks the patient to buy whatever is available. No more than 20% of pharmacies in Iraq sell probiotics. All probiotics in Iraq can be sold OTC.
	 the-counter (OTC). The doctor would prescribe probiotics promoted on mass media as it helps educate patients and convince them to buy them. 	• The doctor would not prescribe a probiotic SANITIZED is senent unless she reads about its scientific study.	
Probiotics	• # Representative visits: 2 probiotics companies representatives each month during 2017.		
Promotion	 Probiotics being recommended in international association's guidelines (American Gastroenterologist Association or British Society of Gastroenterology) would influence the doctor's prescription. Not so much influenced by peers recommendations. 		

Gastroenterologists (GETs)- Agenda



GETs in KSA and Iraq are ... the key probiotics players in the market and



Source: Expert Interviews

Insurance coverage for probiotic products is more existent in

	UAE	KSA	Iraq
	Retail Price: • Lacto (30 capsules box): XXX AED	Retail Price: On average from X to X SAR 	Average Retail Price:XX – XX USD for 20 capsules box
Price Structure	No insights on wholesale prices or pharmacies profit margins.	No insights on wholesale prices or pharmacies profit margins.	No insights on wholesale prices or pharmacies profit margins.
Coverage by Insurance	 Lacto (30 capsules) can be covered by insurance. Prescription and medical code are needed to access insurance coverage. 	 Most probiotics are considered as food supplements so they are not covered by insurance. 	 Probiotics are not reimbursed by any insurance in Iraq nor are they provided in government hospitals either.

Agenda



2.3. Gynecologists Insights

Gynecologists-Agenda



Expert Profiles

Career Summary







Source: Expert Interviews

Gynecologists-Agenda



... is the #1 key selling factor among OB/GYNs in the 3 countries

	UAE	KSA	IRAQ
General Key Selling Factors	 Perception as natural product Price Country of origin Quality of the manufacturing process Can be used for children Can be used for pregnant women Evidenced-based strains Efficacy Tolerability (well tolerated) 	 Perception as a natural product Efficacy Evidence-based strains Quality of the manufacturing process Country of origin Price Can be used for pregnant women Can be used for children Tolerability Other: Mentioning that probiotics are a body component, not a pharmaceutical product 	 Perception as a natural product Efficacy Price Can be used for pregnant women Can be used for children Quality of the manufacturing process Country of origin Tolerability Evidence-based strains
Strains- related Key Selling Factors	 Cell count per dose Strains not capable to transfer antibiotic resistance to commensal flora Strains with antimicrobial properties Strains resistant to antibiotics Strains with good mucosal adherence Number of strains Strains gastro-resistant (ranked last because not relevant for the expert as a gynecologist) 	SANITIZED • According to the doctor, all the listed strains related key selling factors are equally important. He did not feel comfortable providing a specific order.	

Gynecologists-Agenda



The 3 gynecologists have knowledge about probiotics and consider them...

	UAE	KSA	Iraq
Practitioners Knowledge about Probiotics	 The doctor has a certain level of knowledge about probiotics, how they work and the way they should be preserved, even though she does not know the finer details. Doctors in the UAE are lacking information about probiotics, and even more about prebiotics. They would benefit from having access to more research, brought by medical representatives, about the latest trends in these products, and what the most relevant strains are. 	 The doctor has a certain level of knowledge about probiotics, but only prescribes probiotics as food products (yogurt and pickles), not as food supplements or medicine. Receiving more scientific information could help doctors convince patients to use probiotics. Doctor would need to know the clinical data and the product's ingredients to asses safety and efficiency in order to start prescribing NULLEEP or and. 	The doctor is familiar with the probiotics' mechanisms. However, she still feels that her colleagues and she need more scientific conferences and information from experts, regarding the importance of the probiotics. Research and studies should be published to let the general population know about their benefits. No specific knowledge about prebiotics
	High Perceived Efficacy.		High perceived efficacy:
Perception of	"I think they are amazing and I do prescribe a lot of probiotics, and I do believe that in long term this is what actually helps." Dr. Ruprai.		"I think that it is more important to give probiotics than antibiotics." Dr. Sabri.
Probiotics	• Probiotics cannot be compared to classical drugs as these are used to cure diseases while probiotics are effective in preventing the occurrence of certain indications.	 Probiotics cannot be compared with classical drugs because they are <i>"completely different"</i>. Probiotics have the extra advantage that they can be used in pregnant women and children. 	The doctor also recommends taking probiotics before antibiotics, as well as a regular consumption from a young age to support the immune system.

Source: Expert Interviews

OB-GYNs in the 3 countries give importance to ... when it comes to the ideal probiotic product

	UAE		KSA	Iraq
Ideal Probiot Product	C SANITIZED		Ideal probiotic characteristics: SANITIZED	Ideal probiotic characteristics: SANITIZED
	Prescribed for:		Prescribed for:	Prescribed for:
Indications	SANITIZED	Prescribed ← XX- X% of the time	SANITIZED	SANITIZED
			Frequency of prescription: SANITIZED	Frequency of prescription: • XX% SANITIZED

Gynecologists-Agenda



... influence prescription preferences of gynecologists in the 3 countries

	UAE	KSA	Iraq
	 Prescribed brands: Pro-Flora (More spread out than Enterogermina and more covered by insurance) 	• No preferred brands. Only prescribes food products that have probiotics (yogurt and pickles).	 The doctor barely knows the brands present in the market. She recalled: Nestle (sees in the supermarket)
Dres de Maset	 Probiotics are easy to get OTC. They do not need a prescription. 	 Gynecologists in KSA are all lacking knowledge about probiotics brands available on the market. 	
Brands Most Prescribed	 The doctor is open to trying new products if medical representatives present the clinical data about them. 	 Doctor would take into consideration peer 	
	 Doctors in the UAE are lacking awareness about the probiotics brands present on the market and 	recommendations or expert's opinions, but clinical data and evidence of efficacy are considered to be mo SANITIZED	 The doctor has a preference for Jordanian, Danish and American products. The doctor usually follows the recommendation of the sales
	their benefits.	• Probiotics can be purchased OTC.	
	 Probiotics being advertised on mass media would make it easier for the doctor to prescribe them to patients and to convince them to buy them. 	 Advertisement of probiotics in mass media would encourage their prescription, but the technical characteristics of the 	 If the product is advertised, the doctor would be more likely to prescribe it.
Probiotics Promotion	 # Representative visits: None in the past year. 		 # Representative visits: On average 5 medical reps. daily. However, she couldn't precise
	 In the past 3 years, 1 rep. visit every 3 months, only for the brand Bio-Kult. 	 More brand awareness and trustworthy brands would help prescribe more probiotics 	

Gynecologists-Agenda



Gynecologists ... main probiotics brands and companies on their market



GPs, GETs, and gynecologists in KSA and Iraq converge to say that probiotics are ... especially when registered as ...

	UAE	KSA	Iraq
Price Structure	Retail Price (X): ~ X AED • Pro-Flora: ~ X AED • Bio-Kult (bottle): ~ XX - X AED • New Life Probiotics: ~ XX AED All 3 products above cover about a month of treatment, but their prices vary considerably. No information about probiotics wholesale prices and profit margins.	The doctor has no information on the retail prices, the wholesale prices or the profit margins of probiotics in KSA.	 The doctor doesn't have an exact information about the retail prices, the wholesale prices or the profit margins of probiotics in Iraq. She notes that prices of probiotics remain high in Iraq, with an example of a probiotic for kids sold in the supermarket for more than XX USD.
Coverage by Insurance	 Not all probiotics brands are covered by insurance in UAE: Only Pro-Flora blue box is covered by most insurance companies. Enterogermina is covered by less insurance companies. Insurance companies only cover up to 2 weeks prescription period. During this period they cover 100% of the cost of the product, beforehand (patient does not pay at all). 	 Probiotics are not covered by insurance in KSA. SANITIZED 	Insurance does not cover probiotics in Iraq.
	Private insurances are the ones covering probiotics. The doctor is not sure how or if government insurance covers probiotics.		

Value added business research