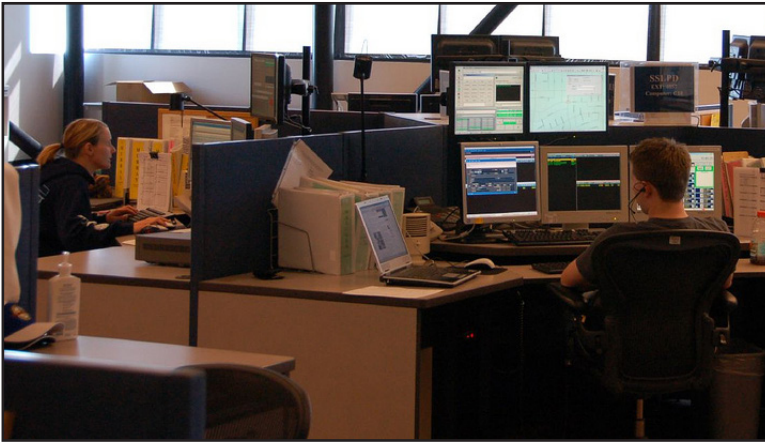# AgencyWeb® IWM

Enhancing CAD Systems with Resource Management Automation

By integrating AgencyWeb® IWM with your CAD system, your dispatchers will replace outdated data entry and phone notification processes using real-time automation -- from public safety personnel management, to equipment assignments, to security access and more.

Single Point of Data Delivery from Different Points of View

Do your CAD administrators have to continuously update personnel and equipment data from multiple agencies? Do you have to edit rosters minutes before shift changes? Now, with the centralizing efficiencies of AgencyWeb® IWM, your CAD system can automatically receive personnel, assets, and scheduling data from multiple agencies ... all in real-time.

With AgencyWeb® IWM, your CAD system will be able to remain synchronized with continuously changing information -- such as personnel that have been promoted, acquired new skills or certifications, changed radios or have pre-assigned vehicles.   What's more, AgencyWeb® IWM will manage concurrent log-ins, agency lookups and security groups for multiple types of systems.

You will be able to centralize the execution of provisioning management processes for personnel, equipment and security roles -- regardless of the number of individual agencies or diverse organizational rules. Time will be saved by your department and access will be more securely controlled.

Automatic Scheduling Updates

Once integrated with your CAD system, scheduling and staffing assignments that are managed in AgencyWeb® IWM by different agencies will be automatically sent to CAD. This data will be sent when your CAD system needs to know about the update. Therefore, planned rosters will be sent to CAD automatically during shift changes and any updates that affect the current status of a position, person, unit, or equipment item will be sent in real-time.

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AgencyWeb® IWM

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Key Features

- Track agency staffing, asset, vehicle and radio information in real-time

- Manage and track agency equipment at individual, assignment and unit levels

- Centralize security role management from multiple systems

- Eliminate redundant data entries that require multiple personnel

- Centralize data provisioning from multiple sources

- Integrate with other systems, such as HR, Fire RMS or volunteer systems

Automatic Staffing Updates Based on Your Policies

Using its intelligent staffing management capabilities, AgencyWeb® IWM will automatically ensure that the right resources are being dispatched to any given incident. Once configured with your policies, the system will send your CAD system the rosters, personnel and vehicles that match and enforce your public safety staffing and equipment standards.

As changes happen throughout your shifts, AgencyWeb® IWM will validate that the data being sent to CAD meets your officer/crew requirements for skills and position assignments. There will be no more delays, no more duplicate data rejections, and no more interruptions that require your dispatch staff to make personnel, vehicle, or radio updates.

Automatic Asset and Equipment Updates

With AgencyWeb® IWM, your CAD system will automatically receive real-time updates regarding different agency's asset assignments and equipment capabilities -- including vehicle and radio information. Equipment will be tracked and managed at the personnel, position assignment and/or unit level. When an agency places equipment out-of-service in AgencyWeb® IWM, your CAD system will automatically be updated with the replacement vehicle and appropriate capabilities.

Contact Us Today to Learn How AgencyWeb® IWM Can Add Significant Value to Your Existing CAD System!

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