



COVID-19

RAULAND ESSENTIAL BUSINESS

To whom it may concern:

The Illinois state government has issued a stay-at-home order for all non-essential businesses in order to slow the spread of the COVID-19 virus. Rauland is categorized as an essential business under Section 12t of the Executive Order 2020-10.

This letter certifies that Rauland, a division of AMETEK, has reviewed applicable federal and state executive orders and determined that the manufacture, supply, distribution, repair, replacement and service of healthcare communications equipment is essential and necessary to support nursing home and hospitals.

Rauland is the leader of critical communication systems for hospitals, nursing homes and outpatient treatment areas. Our systems are required by federal law in every acute care hospital and skilled nursing facility. We manufacture these FDA and UL-listed, life safety systems in our plant in Mount Prospect, Illinois.

Our customer base is in the healthcare delivery sector in both the hospital and nursing home setting. Over fifty percent of the facilities in the United States have our communication system and depend on it being function 100% of the time. Our customers depend on Rauland to supply service, support and products for their systems within a 4-hour window and onsite support the same day. Hospitals and nursing homes will be adding capacity as their census peaks and this will demand our systems be available and installed.

Our Mount Prospect, IL facility supports engineering, development, service, support, and manufacturing of these essential products. We have minimized our staff on site by over 50% and have only essential personnel in the building, primarily in Manufacturing/Operations in 140,000 ft² of space. To protect these staff and their families, a number of actions have taken place. The space has been completely sanitized, including a deep cleaning, and shall continue to be sanitized a minimum of 3 times per week. We have added hand sanitizer throughout the facility, inventoried our PPE and have enough resources for all personnel. Training, signage, posters are complete related to the pandemic response. All visitors and non-essential personal entry into the building has been indefinitely suspended.

Illinois will likely issue orders in the future, and it is possible that existing federal or state guidance will change. We will adjust our business practices if guidance shifts. We will continue to work with federal, state and local officials to understand and reduce risks while continuing our duty to provide necessary medical products and services to the healthcare community.

Thank you. Please do not hesitate to contact me with any questions.

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