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Success Stories > StackSocial

StackSocial



Success Story

Proving the real value of retargeting conversions

When a tech-focused deal site conducted an A/B test to understand the value of conversions from its remarketing campaigns, it learned that Facebook ads were driving 75% of conversions.



of view-through conversions directly attributable to remarketing A/B test campaign





Their Story

Tech for the taking

<u>StackSocial</u> is an online destination for discovering handpicked, modern technology and lifestyle products at great prices. It promotes its limited-time offers through a network of publishers and through social media.

Their Goal

Stacking up sales

StackSocial wanted to drive sales by remarketing to website visitors, while working with digital marketing agency <u>MuteSix</u> to verify the real value of its Facebook advertising.

"Facebook has been a huge boon to StackSocial, providing one of the only paid acquisition sources to generate a positive and scalable return on ad spend."

Daniel Rutberg, Head of Operations, MuteSix

Their Solution

Quantifying conversions

StackSocial and MuteSix ran a remarketing campaign on Facebook, creating an accompanying reporting framework that would help them understand how many "view-through" conversions—i.e. people who viewed an ad and didn't click through, but who visited the website later—it could attribute back to this campaign.

The ads, designed by MuteSix, each promoted a product or service on sale at StackSocial and linked to the product's web page. StackSocial installed a <u>Facebook pixel</u> on its website to automatically build a <u>Custom Audience</u> of website visitors to retarget on Facebook. The company also used a pixel to measure conversions.



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Products used

<u>Ads</u> <u>Conversion Tracking</u> <u>Custom Audiences</u> Goals

Drive Online Sales

Their Success

Making dollars and sense

In addition to increasing sales, StackSocial's remarketing campaign proved that the majority of its view-through conversions were attributable to its Facebook ads, and should be counted and combined with click-through conversions. Results included:

- 75% of view-through conversions on average were directly attributable to remarketing campaign (Stack Social A/B test, January 7–14, 2016)
- 6X return on ad spend (ongoing remarketing campaign, December 16, 2015–February 28, 2016)
- 5X increase in attributable sales

Keys to Success

Test Facebook ads

Find out what types of ads and creative your audience responds to most. Try out different ad types and test one variable at a time—such as ad text, targeting, images and where the ads link to. Then create future campaigns based on the variables that performed best.

Track your return on ad spend

Use conversion tracking to monitor actions people take after clicking your ads, such as making a product purchase or signing up for a newsletter. For best results, optimize your ad bid for more conversions.

Related Success Stories



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