

Mary Kickham-Samy, Ph.D.
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CURRICULUM VITAE

EDUCATION

PhD, Instructional Design and Technology, Old Dominion University, Norfolk, VA.
MLIS, Library and Information Science, Wayne State University, Detroit, MI.
MA, Teaching English As A Foreign Language (TEFL). The American University in Cairo (AUC), Egypt.
BGS, Bachelor's in General Studies, The University of Michigan, Ann Arbor. MI.

WORK EXPERIENCE

Electronic Systems/Services Librarian, Macomb Community College, Warren, MI. (2002-2013; resumed work in the Fall Semester of 2015 from a professional leave of absence).
Head of Research and Information Services, The American University in Cairo (AUC), Egypt. (on professional leave of absence from Macomb Community College, 2013 – 2015).
Media Analyst, Hass MS&L, Ann Arbor, MI. (2001 – 2002).
Production Librarian, JSTOR, University of Michigan, Ann Arbor, MI. (Summer, 2000).
Part-time, Substitute Reference Librarian, Public Libraries of Saginaw, MI, while relocating to care for an elderly parent (1998 – 2000) .
Director, The AUC Children's Center, The American University in Cairo, Egypt. (1996 – 1998).
Full-time Student of Arabic, The Arabic Language Institute, AUC, Egypt (1995 – 1996).
Instructor, English Language Institute/Freshman Writing Program, AUC, Egypt. (1979 – 1995).

LIBRARY EVENT MANAGEMENT

Organized a one-day conference on the Role of Libraries in Distance Education Programs, sponsored by The Michigan Chapter of the American Society for Information Science and Technology (ASIST) and Macomb Community College, Dec. 7, 2002.
Co-organized a library event on Digital Libraries and Copyright Laws at the Library of Michigan in Lansing, sponsored by the Michigan Chapter of the American Society of Information Science and Technology, Feb. 20, 2002.

WORKSHOPS

A Proposal: Should AMICAL members form a 24/7 virtual reference collaborative? (May, 2014). A Workshop conducted with Fatma Abdel Maguid and Nermine Rifaat at the Annual AMICAL Consortium Conference, Athens, Greece.
Transfer calls using Ask-A-Librarian software, (2006), presented at the Annual Meeting of the Michigan Virtual Reference Collaborative, Washtenaw Community College, Ann Arbor, MI.

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PROJECT MANAGEMENT

Virtual Reference Training Co-ordinator (2005 – 2012)/ Quality Control Manager (2010-2012), Michigan Virtual Reference Collaborative, a state-wide 24/7 chat service, using QuestionPoint, a product of OCLC.

Coordinator, Adjunct Librarians Training and Recruitment Program, Macomb Community College, Warren, MI (2007 – 2012).

Founder/Director; Chairperson/Member of Board of Directors, The "Alf Leila wa Leila" Children's Center, the American University in Cairo (AUC), Egypt (1984 – 1998); Childcare Center Consultant, Catholic Relief Services, Cairo, Egypt.

Co-director, Summer Projects, Special Academic Programs, AUC, Egypt (1999); Coordinator, Fulbright Summer Program, Special Academic Programs, AUC, Egypt (1998).

PUBLICATIONS

Kickham-Samy, M. A. & McCarthy, S. C. (In Press). Weaving information literacy instruction into the fabric of your e-learning program. In A. A. Piña, V. L. Lowell, & B. R. Harris (Eds.). *Leading and managing e-learning: What the e-learning leader needs to know*. New York, NY: Springer.

Worked examples in teaching queries for searching academic databases (Doctoral dissertation). Available from ProQuest Dissertations and Theses database. (3571174)

The tutorial dialogue and problem solving in virtual reference interactions. (2012). In M. L. Radford (Ed.). *Leading the reference renaissance: Today's ideas for tomorrow's cutting edge services* (pp. 47-61). New York: Neal-Schuman.

Balance of power and negotiation of meaning in virtual reference learning environments. (2010). In M. L. Radford & R. D. Lanke (Eds.), *Reference renaissance: Current & future trends*. (pp. 55-70). New York : Neal-Schuman.

Al-Lozy, M. et. al. Comp. (1995). *The Freshman Writing Program Reader*. Cairo: AUC.

Better Writing Less Correcting. (1996). In *Proceedings of the EFL Skills Conference "New Directions in Writing."* Cairo: AUC.

Spatial Description and its Relationship to Other Forms of Written Discourse. (1982). In *Discourse Analysis: Theory and Application*. Cairo: Cairo U.P.

EDITORIAL WORK

Editor. *ResearchHelpNow Training Newsletter*. Michigan Virtual Reference Collaborative.

BOOK CONSULTATIONS

The Story of Egypt. (1996). Chicago: World Book.

Samy, W. & Samy, L. (2014). *Basic Arabic: A Grammar and Workbook*. New York: Routledge.

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POSTER PRESENTATION

Memcott, S., Kickham-Samy, M., McCarthy, S.C., Tobias, C., Walaskay, A., & Weismante, A. (2009, July). Comparing apples to oranges? Community college and university cooperation in virtual reference. Poster session presented at the American Library Association Annual Conference, Chicago.

PAPERS PRESENTED

Cognitive apprenticeship: A model for information literacy instruction in a virtual reference environment, (2015, May), paper presented at the AMICAL Conference, American University in Bulgaria, Blagoevgrad, Bulgaria.

Asking and answering questions, setting and resetting goals, and switching strategies in virtual reference interactions, (2010, Aug.), paper presented at the RUSA Conference, *Reference Renaissance: Inventing the Future*, Denver, CO.

Balance of power and negotiation of meaning in virtual reference learning environments, (2008, Aug.), presented at the RUSA Conference, *Reference Renaissance: Current & Future Trends*, Denver, CO.

Better writing less correcting," (1994, Dec.), presented at the *ESL Skills Conference, New Directions in Writing*, organized by the Center for Adult and Continuing Education, the American University in Cairo, Cairo, Egypt.

Summary and paraphrase in the year 2000, (1994, April), presented at the 14th CDELT National Symposium on English Language Teaching in Egypt, organized by the Centre For Developing English Language Teaching (CDELT), Ain Shams University, Cairo, Egypt.

Spatial description and its relationship to other forms of written discourse, (1982, Mar.), presented at the 2nd National Symposium On Linguistics and English Language Teaching, Cairo University, Cairo, Egypt.

MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS

The American Library Association (ALA)

The Association for Educational Communications & Technology (AECT)

Michigan Academic Libraries Association (MIALA)

OFFICES HELD IN A PROFESSIONAL ORGANIZATION

The American Society for Information Science and Technology (2000-2007)

Secretary/Treasurer of the Michigan Chapter (2001-2004)

President of the Student Chapter at Wayne State University (2000)

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FOREIGN LANGUAGES:

Arabic, both standard written Arabic (advanced intermediate level proficiency) and the spoken Egyptian dialect.

SKILLS IN COMPUTING AND SOFTWARE APPLICATIONS

Microsoft Software: Word, Excel, PowerPoint; Course Management Software: Blackboard and Canvas; Content Management Software: Drupal, WordPress and LibGuides; Video Conferencing: PolyCom PVX, WebEx, Skype; Virtual Reference Chat Applications: QuestionPoint; Screen Casting Applications: Camtasia; Statistics Software: SPSS.

HONORS AND AWARDS

Teaching Fellowship, Teaching English as a Foreign Language, master's degree program,
English Language Institute, AUC, Egypt
Library Honor Society Membership: Beta Phi Mu.