Camera Repairs Lodgement Form

Please complete this form in full to enable us to efficiently process the assessment and repair of your camera.

Privacy Notice: FUJIFILM Australia Pty Ltd (ABN 80 000 064 433) of 114 Old Pittwater Road, Brookvale, NSW 2100 respects your privacy, and is committed to protecting your personal information. The personal information you provide on this form will be used solely for the purpose of providing the camera assessment and repair services you have requested. If you provide your email address and/or mobile number, FUJIFILM Australia may contact you via these channels in connection with the services you have requested. If at any time you wish to cease receiving emails or text messages from FUJIFILM Australia in connection with the services you have requested, or you wish to update or access any personal information which FUJIFILM Australia has collected from you, you should contact The Privacy Officer, FUJIFILM Australia on (02) 9466 2600 or FFAU.Privacy@fujifilm.com

Service Information

Warranty	Twelve (12) months from the date of first purchase by a consumer subject to FUJIFILM Australia warranty terms and conditions. **Copy of acceptable proof of the date and place of original purchase must be included with this form and your camera.**
Non-Warranty	Your camera will be assessed and a written quotation provided outlining the cost of service and any parts required. You will need to authorise and pay upfront for the repair. **If you decide not to proceed with the repair and wish to have your camera returned, we will send it back free of charge.**

Customer Contact Information

Name: _____ Date Sent to FUJIFILM Australia: _____

Email: _____

Telephone: _____ Mobile Phone: _____

Postal Address: _____

Suburb: _____ State: _____ Postcode: _____

Product Information

Camera Model: _____ Serial Number: _____

Date of Purchase: _____ Place of Purhase: _____

Accessories Sent to FUJIFILM Australia Camera Repairs Centre

- ☐ Memory Card
- ☐ Cradle
- ☐ AC Adaptor
- ☐ USB Cable
- ☐ Strap
- ☐ Case
- ☐ USB Drive
- ☐ AV Cable
- ☐ Sample Photos
- ☐ Lithium Ion Battery
- ☐ Other (Please Describe): _____

Problem Description

Please describe the problem or equipment issue you are experiencing:

Send this completed form, your camera, and any accessories to:

FPS FUJIFILM Australia Pty. Ltd.
PO BOX 6368
Frenchs Forest NSW 2086

If you have any questions regarding your camera repair at any stage, please contact the FUJIFILM Customer Support Centre on Tel: 1800 560 626.