



FACT SHEET

# MANAGED OFFICE 365

## Maximize the Experience and Availability of Office 365 to Deliver Greater Satisfaction and Business Results

With Office 365, users can work anywhere on any device at any time, securely and collaboratively. Rapid implementation, flexibility to add and remove licenses as needed, and built-in security at every corner make Office 365 the right productivity solution for many organizations.

TierPoint's Managed Office 365 solution ensures your entire organization receives a comprehensive and seamless Office 365 experience. Managed Office 365 from TierPoint delivers secure, reliable, enterprise-class productivity tools with industry-leading migration, availability and support. Our experts will customize Office 365 to your unique environment and architect the best solution for you.

## Office 365 Optimized for Your Users and Environment

As a Microsoft Cloud Services Provider (CSP), TierPoint's Managed Office 365 solution delivers one-stop support from design and architecture to migration, and from administration and support to help desk services for every user.

### Minimize Licensing

We'll move your existing Office 365 subscriptions to TierPoint's Managed Office 365 solution and design a deployment that maximizes your existing licenses on servers, devices, desktops, and in the cloud. Consolidated invoices simplify your accounting.

### Simplify Migration and Administration

Our Office 365 experts provide a smooth onboarding and migration experience customized to your needs, and ongoing administrative support.

### Support High Availability

TierPoint houses back-up versions of your full OS stack on our infrastructure, ensuring your data is monitored and available. Availability services can include critical adjunct servers in a TierPoint cloud, user synchronization and hybrid deployments.

### Improve Help Desk Services

Our one-stop support services include help desk services with a 24x7 U.S.-based support team. When needed, we'll escalate your tickets via our direct link to Microsoft Premier Support.

### Extend with Professional Services

As a TierPoint customer you have access to our professional services team when your business needs it. Our services include SharePoint design, mail and data migrations, assessments, security, storage and more.

## Office 365 At-A-Glance



### It's the tools you need

Be more creative and achieve what matters with Outlook, OneDrive, Word, Excel, PowerPoint, OneNote, SharePoint, Microsoft Teams, Yammer, and more.



### It's always up to date

With an Office 365 subscription, you get the latest Office apps—both the desktop and the online versions—and updates when they happen.



### It's on all your devices

On your desktop, on your tablet, and on your phone. Office 365 + your device + the Internet = productivity wherever you are.

## 24/7 Help Desk Services

TierPoint provides best-in-class end-user technical support for Office 365 with U.S.-based certified experts who are available to your users at all times. Our help desk team can support all the services you contract with TierPoint, or Office 365 alone. Whether you need a help desk year-round or seasonal after-hours coverage, TierPoint can deliver for any technical support help-desk scenario.



Gold Cloud Platform

## Enterprise Mobility + Security Protects Sensitive Information on the Move

TierPoint offers security services for the management of devices and desktops using Microsoft Office 365 EMS services E3 and E5, including:

**Identity and Access Management** – Utilize a single-pane-of-glass identity solution for the ultimate in flexibility and control.

**Information Protection** – Protect sensitive data everywhere, even in motion and when shared, across all devices, apps, cloud services, and on-premises.

**Advanced Threat Protection** – Detect and investigate advanced threats, compromised identities, and malicious actions across your on-premises and cloud environments.

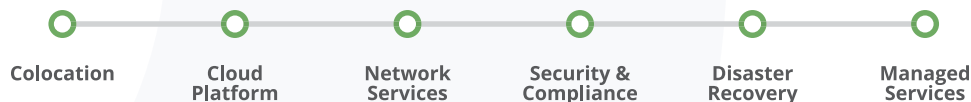
**Unified Endpoint Management** – Flexible management and powerful security solutions deliver protected mobile experiences on any device.

**Cloud Access Security Broker (CASB)** – Gain rich visibility and control over data travel with sophisticated analytics, so you can identify, respond to, and combat cyber threats.

**Compliance Made Easy** – Quickly know which Office 365 services fit your compliance needs with four compliance categories and options to enable or disable compliance.

## A Full Suite of Expertise and Managed Services

Along with private, public, multitenant, and hybrid clouds, TierPoint offers an extensive portfolio of managed services and data centers. As your IT strategy evolves, we meet you where you are and help you along your journey.



### Get More Done

Increase productivity with Office apps enhanced with the latest AI tools and online file storage

### Work Better Together

Collaborate, share, and communicate with flexible tools that go where your team goes.

### Safeguard Your Data

Help protect your company against external threats and leaks with built-in privacy and compliance tools.

## Reimagine Office 365

Let us help you optimize the Office 365 experience across your organization. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at [tierpoint.com](http://tierpoint.com) to learn more.



### About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

[tierpoint.com](http://tierpoint.com)

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