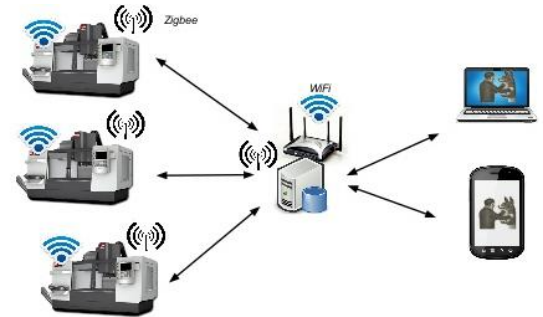


# Production Machinery Vulnerable to Computer Hacks

## Situation

An R&R customer had CNC machines hacked and shut down through a Ransomware attack. The machines were computer driven and connected to the internet without firewall protection. This situation resulted in a shutdown of operations and uncovered a business interruption loss.



## R&R Involvement

Commercial property policies exclude loss due to cyber induced damage as well as business interruption. In addition, many cyber specific policies do not automatically include any property damage or business interruption coverage for cyber losses.

R&R Insurance reviewed the operations, utilized its Cyber Resource Specialist, and obtained Cyber Coverage covering property and business interruption for situations involving hacking including extortion and Ransomware scenarios.

## Outcome

Through this process, the company became further aware and upgraded their internal cyber risk management prevention and mitigation as well as found a more comprehensive protection to potential cyber losses through policy risk transfer solution, assisted by R&R.