Lifecycle of a Claim

with VisionWeb's Insurance Revenue Cycle Management Service

VisionWeb
www.VisionWeb.com

1 Pull Patient Benefits*

Your team will pull patient benefit eligibility prior to the patient appointment.

2 Create Invoice

Create the invoice in your practice management system as your patient checks out.

3 Scrub Claims

We scrub claims with LCD, NCD, and CCI edits prior to submission so they are clean before they reach the payer.

4 Submit Claims

Our successful submission rate is 2x faster than the national average.

5 Refile Rejections

Our state-of-the art tools allow us to process rejections quickly, and generate more income for your practice.

6 Missing Info Requests*

We send weekly notifications to make sure we get the information needed to resubmit claims.

7 Address/Correct Denials

Our team works with you and the payer to quickly address and correct denials.

8 Post Payments

We'll post payments into your PM system, saving you time and keeping your account receivables accurate.

9 Send Patient Statements

Patient statements will be sent to help collect any outstanding balances.

10 Review Metrics

Our industry-leading reporting tool allows you to compare your practice to national averages and historical data.

11 Weekly Account Review

Your Account Rep will send you regular updates to easily track performance and make needed updates to processes.

A billing company should work for you, not the other way around. Here's how we do that:

- Practice management system agnostic
- Dedicated account rep
- US-based customer support
- Recoup lost income from the past
- Automated identification of rejections and denials
- Monthly review of outstanding claims

*Requires assistance from staff in your practice.