

Lifecycle of a Claim

with VisionWeb's Insurance Revenue Cycle Management Service



Pull Patient Benefits*

Your team will pull patient benefit eligibility prior to the patient appointment.

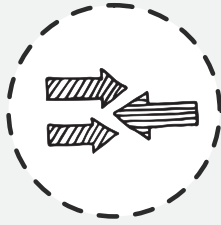
1



Scrub Claims

We scrub claims with LCD, NCD, and CCI edits prior to submission so they are clean before they reach the payer.

3



Refile Rejections

Our state-of-the-art tools allow us to process rejections quickly, and generate more income for your practice.

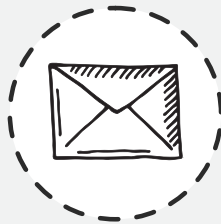
5



Address/Correct Denials

Our team works with you and the payer to quickly address and correct denials.

7



Send Patient Statements

Patient statements will be sent to help collect any outstanding balances.

9



Weekly Account Review

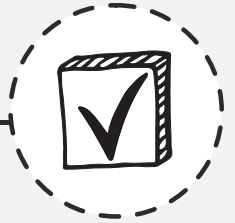
Your Account Rep will send you regular updates to easily track performance and make needed updates to processes.

11

2

Create Invoice

Create the invoice in your practice management system as your patient checks out.



4

Submit Claims

Our successful submission rate is 2x faster than the national average.



6

Missing Info Requests*

We send weekly notifications to make sure we get the information needed to resubmit claims.



8

Post Payments

We'll post payments into your PM system, saving you time and keeping your account receivables accurate.



10

Review Metrics

Our industry-leading reporting tool allows you to compare your practice to national averages and historical data.



A billing company should work for you, not the other way around. Here's how we do that:

- Practice management system agnostic
- Dedicated account rep
- US-based customer support
- Recoup lost income from the past
- Automated identification of rejections and denials
- Monthly review of outstanding claims

*Requires assistance from staff in your practice.