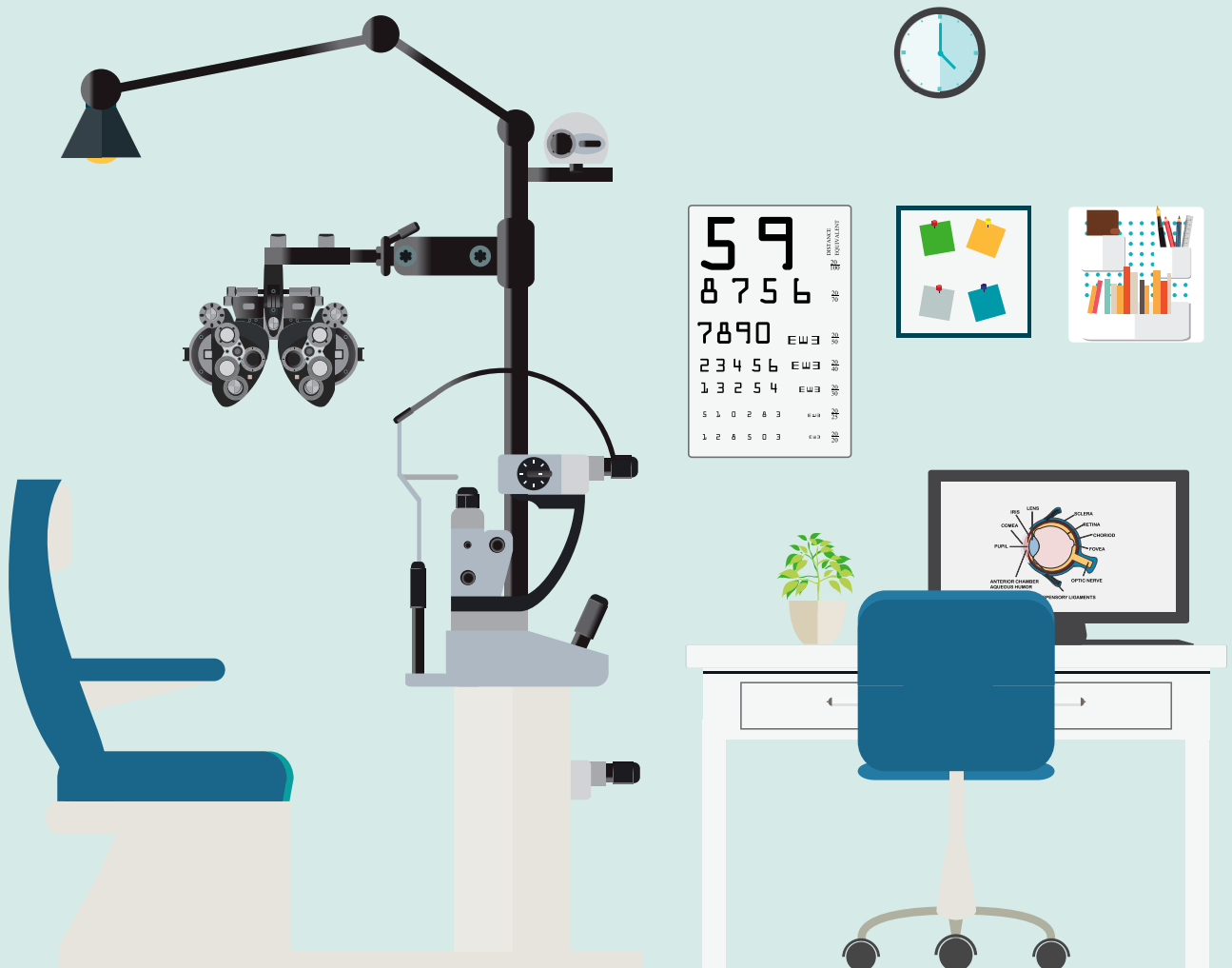# VisionWeb

## Work Smarter with VisionWeb's Suite of Online Services
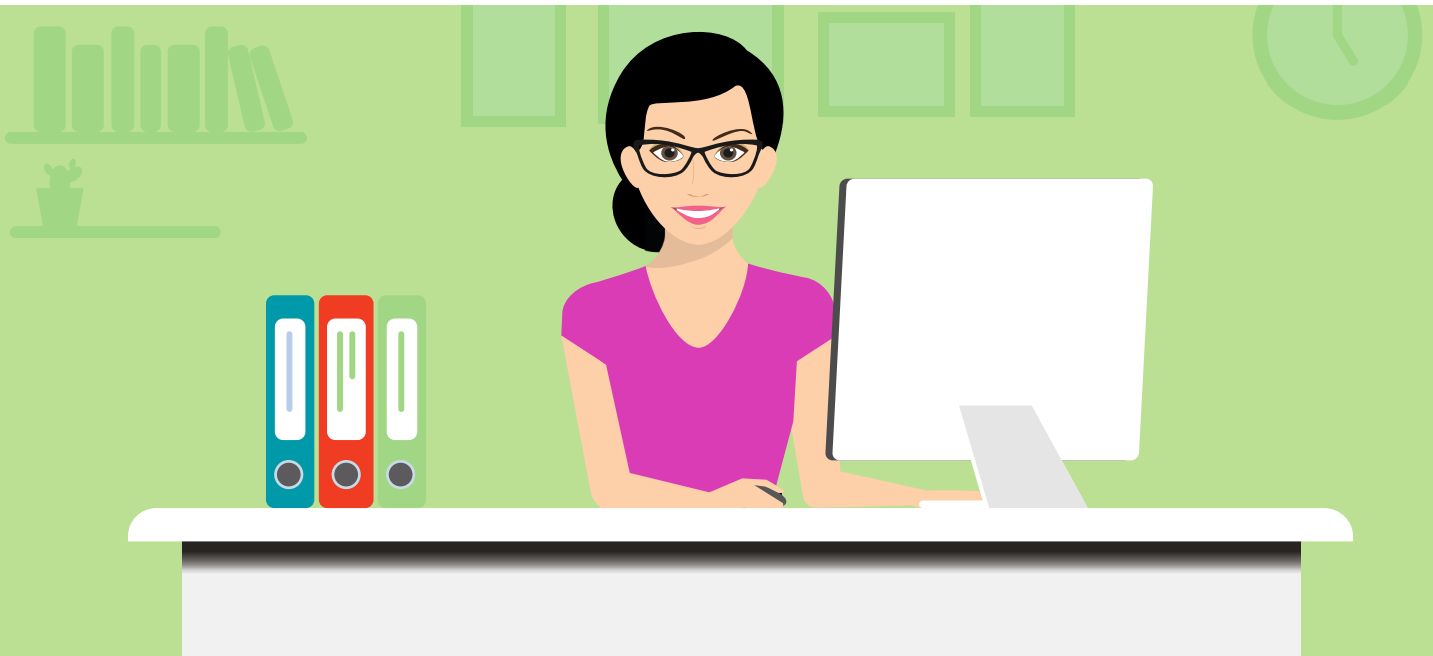
www.visionweb.com

**Over 20,000 eyecare providers already use VisionWeb for free to place orders with their favorite optical labs.**

# When it comes to day-to-day business procedures, we believe the easier the better.

That's why we created the industry's most comprehensive, yet easy-to-use suite of services for eyecare product ordering, claim management, and practice management & EHR. Each of these dynamic solutions provides your practice with tools and services that maximize productivity and bring in more money to your bottomline faster.

## Free Eyecare Product Ordering

VisionWeb makes it easier to manage your eyecare product ordering than ever before. It's free to use and helps improve order accuracy and reduce turnaround time. We work with hundreds of suppliers so you can experience the benefits of online ordering all from one location, while still doing business with the suppliers you know and trust.

**Features and Benefits You'll Enjoy:**

- **One-Stop Shopping:** Place spectacle lens, contact lens, and frame orders from one location, 24/7
- **Direct-to-Supplier Orders:** Receive jobs faster because labs process orders placed through VisionWeb sooner than orders sent via fax or phone
- **Online Tracking:** Access up-to-date order status information without calling the lab
- **Trace File Uploading:** Attach trace files to your spectacle lens orders for the most accurate lens processing
- **Practice Management Integrations:** Order directly from your practice management system to reduce duplicate data entry
- **Consistent Pricing and Billing:** Maintain your special pricing with suppliers

**To get started contact our customer service team at (800) 874-6601, or visit VisionWeb.com to view the full list of connected suppliers, integrated practice management systems, or to register for an account.**

# VisionWeb's Claim Management Solutions

Leverage VisionWeb's expertise in optometry claims billing to maximize collection of payments you're entitled to and speed the money to your bank account faster. Whether you want to file your own claims through our clearinghouse, or you want us to take it off your hands with our Revenue Cycle Management Service, we're here to help you get paid as fast as possible.

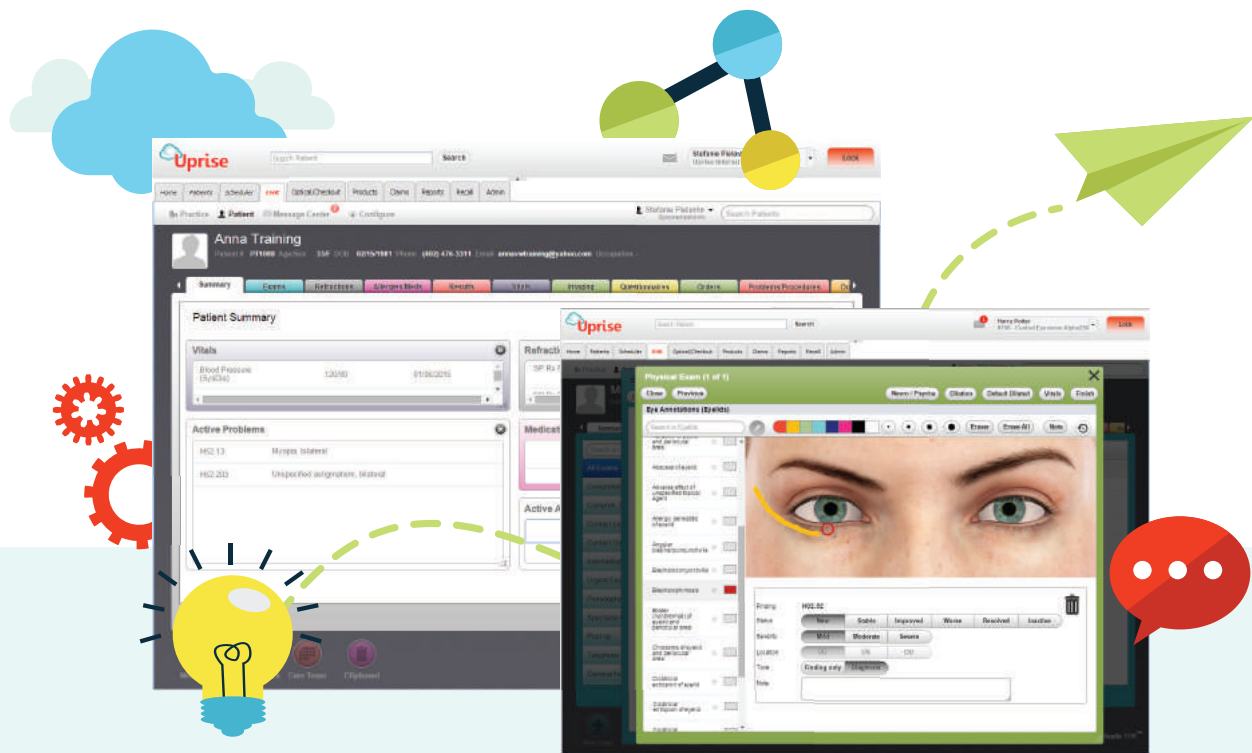| Clearinghouse | vs | Revenue Cycle Management |
|---|---|---|
| With our clearinghouse you'll be able to connect with thousands of payers in one intuitive portal to submit, track, and monitor claim performance. | **Description** | Our team works the entire claim cycle for you to ensure that you get paid quickly for both your medical and vision claims. ***Our claim submission time is 2.5 times faster*** than the national average. You can focus on your patients and we'll focus on your claims. |
| **Set Up:** VisionWeb handles your enrollments<br><br>**Eligibility & Authorization:** Someone in your office is responsible for eligibility & authorization<br><br>**Code Verification:** CCD ; LCD ; NDC with manual monitoring from your team<br><br>**Data Entry:** Claim submission can happen directly through your integrated PM system, or through our web portal | **Claim Creation** | **Set Up:** We handle your enrollments, and we work with most PM systems<br><br>**Eligibility & Authorization:** This is the only piece of the cycle you need to manage - someone in your office is responsible for eligibility & authorization<br><br>**Code Verification:** CCD ; LCD ; NDC + VisionWeb monitoring<br><br>**Data Entry:** Data entry only occurs within your practice management system where our team pulls all necessary claim info for submission |
| Your biller prioritizes rejections with workgoups, rejection notifications, and a tracking dashboard | **Rejection Management** | VisionWeb works with the payers to quickly resolve rejections, denials, and appeals |
| You're responsible for ensuring your claims have been paid | **Claims Payment** | We help ensure your claims are paid. Plus, we'll assess the viability of any outstanding claims and perform the necessary tasks to recover your money |
| Reporting is available within the VisionWeb clearinghouse portal | **Reporting** | VisionWeb provides you with robust, real-time reporting into your billing cycle and provides state and national average comparisons for better visibility into your performance |
| VisionWeb's in-house support team is on hand to answer any questions and issues | **Support** | Dedicated person to troubleshoot and resolve all issues |
| Tier-based pricing based on volume of claims | **Price** | Pricing based on portion of claims paid **(includes posting)**:<br>• 5% for vision<br>• 8% for medical |

**To get started contact our insurance team at (800) 590-0873, or visit VisionWeb.com to view the full list of payers and more information.**

# Uprise Practice Management and EHR

Uprise is a powerful software tool that's built to streamline every aspect of your optometry practice, allowing you to manage your practice with one comprehensive solution. Whether at the front desk, in the exam room, or handling the financial and billing aspects of your business – your team is equipped with tools that make it easier to get the job done.

We work hard to gather feedback from our users to make improvements to the system every month. We know the needs of your practice are changing every day, so we want to give you a practice management and EHR solution that can keep up with the evolution of your practice.

**Features and Benefits You'll Enjoy:**

- **Suite of Embedded Tools:** Frame catalogs, patient recalls, ePrescribing, patient education, and code verification all come with Uprise so you don't have to pay extra for third party add ons
- **Enhanced Workflow:** Our smart workflow is flexible, intuitive, and designed to fit the way your practice works
- **Better Design:** Our easy-to-use interface allows you to complete exams faster, access your system from multiple devices, and build custom views
- **Tablet-Friendly:** Our system was built to be used on desktops, laptops, or tablets – you get the same version of the system no matter which device you choose to use
- **Regular Improvements:** We listen to user feedback to implement the most important updates to our users every month
- **The Best Training and Support Teams:** You will have access to subject matter experts to answer questions, resolve issues, and provide helpful hints. Your practice won't stall if you need help, and our expert team is included at no charge

**To learn more about Uprise, contact our sales team at (855) 887-7473 or visit StartYourUprise.com**