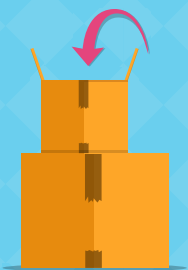




# Getting Settled: NEW RESIDENT TIMELINE

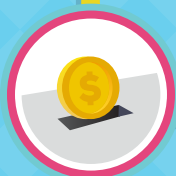


## START

**PREPARATION:**  
Up to 60 Days

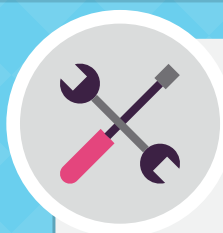


**Heavy lifting:** New residents can work with complimentary HumanGood partner Gentle Transitions or opt to move independently.



**Make deposit**

- Take health assessment
- Meet move-in coordinator
- Sign scope of work for home renovations



**Personalize it:** Every new resident has the opportunity to meet with a construction team to make customized changes to their new home.

### Week before move-in:

- Get get parking space, phone number, welcome packet
- Be assigned resident mentor





**It's not random:** New residents and mentors are matched based on backgrounds to ensure a great connection.

## GETTING SETTLED: First Three Days

- Meet resident mentor
- Fill out resident bio and receive handbook
- Tour campus

## GETTING ACQUAINTED: First Month

- Meet resident hospitality team
- Attend new resident lunches, teas and events
- Get activity and trip calendar
- Meet with executive director

**Resources always remain available**



**Then what?** There are multiple outlets for support and questions on an ongoing basis: move-in coordinator, hospitality team, community executive director, resident mentor, new resident orientation groups, or additional committees and clubs.

*Some steps overlap. Specific steps may differ at each community.*

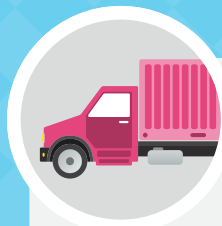


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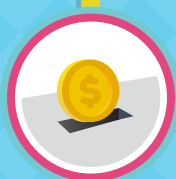


## START

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Up to 60 Days

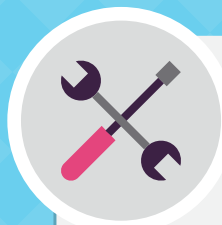


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