

SWISS CNC TURNING APPLICATIONS ENGINEERS

**HIGH VOLUME DIVISION
DAYTON, OHIO 45402**

**Must reside in the Dayton, Ohio geographic area
Position is eligible for Partial Relocation Assistance**

At High Volume, we improve productivity and profitability for our high volume manufacturing customers in fields like automotive, fluid power and medical devices. Gosiger high volume engineers and applications specialists listen carefully to the customer needs and then recommends solutions that optimize speed, accuracy and reliability for the best ROI.

Our team has an immediate opening for a Swiss CNC Turning Applications Engineer for our NomuraDS, Swiss-style turning centers. The position provides Swiss CNC Turning technical expertise to internal/external customers, ensuring customer development, retention and satisfaction.

The incumbent designs and develops machine programming processes to create part (s), and is responsible for customer machine set up, programming, runoffs, machine operation and program training to ensure optimum efficiency and equipment utilization. The incumbent also provides Swiss CNC applications troubleshooting phone support as required. Our Applications Engineers work as a member of the Sales and Service teams ensuring total customer satisfaction.

RESPONSIBILITIES INCLUDE:

1. Builds internal/external customer and vendor relationships to ensure team work environment.
2. Performs pre-sale technical sales support to sales team and customer.
3. As a member of the machine set-up team; performs tooling and fixturing setups, programming, and runoff ensuring optimum cycle time based on established acceptable criteria.
4. Interprets part prints and utilizing tooling and fixturing knowledge, designs and develops machine programming process to create part(s).
5. Performs customer phone support for Applications troubleshooting i.e. program errors. Tracks unresolved open customer technical issues. Works closely with the Service Team in providing timely and quality technical troubleshooting and support to customers.
6. Provides on-site and in-house customer training on machine operations and basic troubleshooting. Ensures operators are trained to perform machine operations in an efficient manner.
7. Provides customer machine specific Application Program Training for machine set-up functions and program modifications for custom attachments.
8. Travels to customer site; locally and as required, out of state to support customers.
9. Provides assistance, support and works at trade shows and company sponsored technical training seminars
10. Creates and maintains records including documentation and reporting for machine and programming processes.
11. Assists in project management ensuring timely follow-up and follow through on all assigned tasks and projects.
12. Performs projects and tasks within assigned timeframes.
13. Attend and participate in sales, service, company and customer meetings as requested.

TO JOIN THE HIGH VOLUME ENGINEERING TEAM WE REQUIRE:

1. Two-year degree in Manufacturing Engineering or related field; or the equivalent in formal course work and work experience; or work experience equivalent.
2. Demonstrated knowledge and application of machine tool products, options and functions. Must have experience and application of Swiss Machine Tool programming, program modification, and setup, statistical process and evaluation criteria i.e. CPK, well versed in geometric tolerances, ability to read and interpret blue prints, design and develop processes for machine tool equipment.
3. Demonstrated business writing and documentation skills.
4. Strong interpersonal communication skills.
5. Demonstrated self-starter and effective use of organization and planning skills.
6. Demonstrated project management skills.
7. PC literate and skill efficiency in job related software/programs.
8. Must be able to obtain and maintain a valid USA passport.
9. Must be able to travel a minimum of 35% and up to a maximum of 50% for customer installations and training.
10. Ability to participate as a member of a team, crossing department and divisional lines.

We offer a competitive compensation package commensurate with experience and education, and an excellent benefit package.