



Education Modules

PARTNERS | 2020

WHEN	WHAT	WHO	DETAILS
JAN	<p>Managing Managed Care 2.0</p> <p><i>*Managing Managed Care 1.0 is available on CEU360</i></p>	DON, Admin, QA/Staff Education, RD, MDS, Social Service	With the increased penetration of managed care over the last few years, HealthPRO® Heritage is taking a deeper dive in this 2.0 training to talk changes, impact, and walk through successful strategies in partnering and succeeding under all managed care plans.
FEB	Let's Talk PDPM SUCCESS: Strategies & Trends	DON, Admin, QA/Staff Education, RD, MDS, Social Service, Finance, Dietary	You have PREPARED and EXECUTED, now let's talk about SUCCEEDING under PDPM. What does success look like and what opportunities do you still have? We will review trends, successful implementation strategies, and what's next for PDPM in 2020 & BEYOND!
MAR	Strategies Behind our Quality Measures	DON, Admin, QA/Staff Education, RD, MDS, Social Service (optional)	We will discuss what qualifies each Quality Measure (QM) to trigger, any exclusions, covariates that play a part in that QM, and tangible strategies to address the QM at hand.
APR	Universal Success Strategies in Case Mix Index States	DON, Admin, QA/Staff Education, RD, MDS, Social Service, Finance	We will review HealthPRO® Heritage best practice strategies for our case mix states in order to capture the needs of each long-term resident effectively as an interdisciplinary team. We'll discuss how to optimize process and workflow for success in your community, and what tools and resources can work best for you.