

## Are you concerned about whether your EMR is equipped to handle the transition? You're not alone!

🏹 HERITAGE

Nowadays, one of the most common questions among SNF operators is whether their EMR will be *ready, willing, and able to transition to PDPM*.

While it seems most EMRs are arriving late to the party, HealthPRO® Heritage offers a solution. We advocate for a cooperative approach by advising our clients to proactively spur on necessary changes by asking EMR vendors prescriptive questions to encourage/define important and specific system upgrades.

When meeting with your EMR vendor, ask the following:

- Are there any modules that are currently not activated but could be useful for PDPM?
- What other MDS interfaces will be added to support a successful PDPM transition?
- What solutions are planned for CMI state reporting after September 30, 2020?
- How will the skilled nursing assessment be standardized so as to guide best practices? How will ongoing supportive skilled nursing documentation be standardized?
- To better understand potential needs/cost associated with each new admission, can we use a pre-admission calculator for admissions/clinical/marketing? If so, can this pre-admission score be reported prior to MDS transmission to ensure nothing was missed like during a pre-transmission review?
- Can reports be available that capture "pre-admission versus submission" and shine a light on areas of opportunity to hone our teams' approach/skills?
- Can an IPA calculator be available to compute the impact that clinical changes might have on overall rate?
- How will the system handle "return to provider" codes as the primary reason for the SNF stay under section I0020B?



- What patient-level reporting will exist in 2019 prior to October 1, 2019 to determine RUG-IV versus PDPM rates?
- Will there be facility and corporate level reporting to determine potential opportunity: GG, NTA, Nursing, and Diagnosis?
- Will orders (e.g.: changes in DM medication, new IV antibiotics, daily oxygen) trigger alerts on the dashboard for IPAs, clinical meetings and capture on Day 5?
- What measures and/or warning will be in place to support QAPI reporting (e.g. underutilization of therapy minutes compared to previous year; trend changes in mechanically altered diets; nonfatal warnings for group and concurrent)?
- Will the system notify the facility when items trigger for a QM short stay (THINK: changes in skin integrity, weight loss, self-care, mobility, discharge outcomes) and for survey (as with wandering)?

## It's a Two-Way Street

PDPM is a mystery that is unfolding. Let's work collaboratively with our EMR system developers to steer the transition planning efforts underway.

## **Need More Support?**

Prepare. Execute. Succeed. HealthPRO<sup>®</sup> Heritage is a trusted, consultative partner leading the industry in PDPM readiness. Our deliverables: strategy, education, and execution on key clinical competencies that are crucial to PDPM success.