

For 15+ years, HealthPRO[®] Heritage at Home has served the therapy needs of agencies who have counted on us as a trusted partner to address the challenges and opportunities unique to home health.

Our tailored home health care service model provides therapy care and robust agency support. HealthPRO[®] Heritage at Home ensures reliable coverage, strong therapy programming, and outcome driven clinical pathways to assure optimal reimbursement, excellent star ratings, and outcomes.

As the industry navigates changes brought by PDGM and COVID-19, HealthPRO[®] Heritage at Home is well prepared to support partners with meaningful guidance and sophisticated resources that fortify operational success and financial growth.

CLINICAL EXCELLENCE

- ✔ Timely initiation of care
- ✔ Submission of documentation within 24 hours of care
- ✔ Accurate functional scoring with every evaluation & discharge (OBQI)
- ✔ Collaborative care between clinicians (including agency clinicians)
- ✔ Ongoing infection control education & PPE availability
- ✔ Expansive coverage area
- ✔ Responsive customer service
- ✔ Strategic partnership philosophy in proactive support of agency's clinical, operational & fiscal goals
- ✔ Outcomes-driven clinical pathways

LOCAL MANAGEMENT SUPPORT

Promises responsive customer service. Consistency/retention of staff as a result of local orientation, ongoing education for clinicians.



OASIS CERTIFIED EXPERTS

Assures accurate OASIS scoring when completing any OASIS documentation. Agencies provided with OBQI form at each assessment time point.



SUCCESSFUL STAFFING MANAGEMENT & RECRUITMENT

Provides highly skilled clinicians via ample recruiting resources well-qualified to assist agency's growth strategies. Consistency of care as a result of high employee retention rates. Excellent star ratings and outcomes come from recruitment and credentialing of clinicians who understand home health regulations and documentation.



DEDICATED QAC TEAM

Provides quarterly chart audits with direct education to clinicians. Staff is consistently supported with ongoing training on pertinent topics.



INTEGRATED STRATEGIC PARTNERSHIP

Willingness to participate in QAPI and case conferences. Use of analytics to assist in development of marketing plans. Continual support of agency growth initiatives.



STRATEGIC SOLUTIONS