



# ATTENDANCE / CANCELLATION POLICY

Your attendance to all scheduled therapy sessions is very important.

## ATTENDANCE POLICY

Insurers require attendance records for each patient. Payment for services rendered may be denied and precertification requests for future appointments may be significantly reduced or denied altogether secondary to a pattern of frequently missed appointments or cancellations.

When extenuating circumstances prevent attendance for a scheduled appointment, please notify the front office as soon as possible. We will diligently work with you to reschedule so that your continuity of care is not interrupted.

If you have missed more than half of your allotted treatment time for a session your appointment will be cancelled. You may reschedule within the same week if an appointment is available.

Any patient who does not attend therapy with consistency necessary for benefit from therapeutic interventions may be discharged at therapist recommendation.

## WELLNESS / ILLNESS POLICY

Because we care about the welfare of all our patients, do not come to therapy if you or your child has had fever or exhibited the following symptoms in the last 24 hours: Vomiting, Diarrhea, Runny Nose, (Yellow or Green), Rash, Symptoms of any Childhood Diseases, (Measles, Mumps, Chicken Pox, etc.).

## APPOINTMENT REMINDERS

I, \_\_\_\_\_, give The Summit Health & Rehab Services permission to contact me with appointment reminders as follows: (Please select one.)

By Text at (cell phone #) \_\_\_\_\_

By Phone at phone #) \_\_\_\_\_

\_\_\_\_\_  
Signature of Client/Responsible Party