

MAX

RECALL MANAGER

Automate and document the product recall process.



Product recalls don't have to be complicated. Whether you have a lot of detail or only a little, MAX Recall Manager can be used to provide all the possible destinations of recalled parts. Powered by "where used" queries, Recall Manager is simple to use and automates complex recall analysis by tailoring results to the information at hand.

WITH MAX RECALL MANAGER YOU CAN:

1. Automate and document the recall process.
2. Conduct recalls with any information at hand.
3. Conduct mock recalls to improve efficiency.
4. Quickly access stored recall data in MAX for compliance, training or other purposes.

Recall Manager uses the lot and serial tracking information and transaction history for parts not under lot or serial control to generate all the possible destinations of recalled parts. Separately maintained linked data is not required, however, if linked as-built data is available, it will be used to refine results.

Recall Manager Highlights

- **Mock Recalls** — Conduct mock recalls to improve efficiency and practice for actual recalls. Mock recalls can be documented for compliance and training purposes.
- **Recall Reports** — Generate recall reports to precisely identify the status and destination of all recalled parts.

- **Store Recall Data** — All data used to generate recalls or recall reports is stored in the Exact MAX database for compliance, training and other historical purposes.

Input Data

Start your recall with the information at hand and enter just what you know:

- Receipt or issue date range
- Supply order — all/range/specific
- Lot — all/range/specific
- Serial — all/range/specific
- Include non lot/serial transactions

Thoroughly Document the Recall

- Create a customized name for your recall
- Include comments
- Attach an unlimited number of files to the recall

Track Recalls by Status

- Draft
- Initiated
- Completed
- Canceled

Part ID	Lot Number	Serial Number	Status	Quantity	Ship Order Number / Stock ID	Parent Part	Parent Lot Number	Parent Serial Number	Sales Order Number	Company ID	Company Name	Contact	Address 1
MAX-11050	LS00005	1001	Stock	1	FGI								
SVS-12150	LS00004	1001	Floor	1	300000090000	MAX-11050							
MAX-11050	LS00006	1001	Stock	1	FGI								
SVS-12150	LS00004	1002	Recall	1					200000060101	C200	The Computer Store	Ajit Kenney	11800 Concord Way
MAX-11050	LS00005	1002	Recall	1					200000060101	C200	The Computer Store	Ajit Kenney	11800 Concord Way
SVS-12150	LS00004	1003	Floor	1	300000090000	MAX-11050							
SVS-12150	LS00004	1004	Floor	1	300000090000	MAX-11050							
SVS-12150	LS00004	1005	Recall	1					200000060101	C200	The Computer Store	Ajit Kenney	11800 Concord Way
MCP-13450	1101		Consumed	1	500000090000	MB-12350							
MCP-13450	1102		Consumed	1	500000090000	MB-12350							
MCP-13450	1103		Consumed	1	500000090000	MB-12350							
MCP-13450	1104		Consumed	1	500000090000	MB-12350							
MCP-13450	1105		Consumed	1	500000090000	MB-12350							
MCP-13450	1106		Consumed	1	500000090000	MB-12350							

Some of the honey was used in Energy Bars shipped to customers.

Recall Manager shows you everywhere the honey was used and where it is now.

Sample Recall

A food manufacturer of energy bars has partnered with a honey supplier to provide a critical ingredient for their product. But the honey supplier has some bad news. It has to notify the energy bar maker that it may have received honey that was contaminated with E. coli.

Fortunately for the food manufacturer, they have Recall Manager. They simply initiate a recall using the information they already have available, saving them countless hours and reducing both short and long term costs to the business.

Recall Report: 000000000001 Page 1

Rpt. Line	Part ID	Part Description	Disposition	Shop Order	Quantity	Cost	Extended Cost
	Disposition Part ID	Disposition Part Description		Sales Order			
1	MAX-11050	Desktop Computer - Military	Stock	FGI	1.00	679.01052632	679.01
			Lot Number : LS00005 SN: 1001				
2	MAX-11050	Desktop Computer - Military	Recall		1.00	679.01052632	679.01
			Lot Number : LS00005 SN: 1002				
	MAX-11050	Desktop Computer - Military		200000060101			
3	MAX-11050	Desktop Computer - Military	Stock	FGI	1.00	679.01052632	679.01
			Lot Number : LS00006 SN: 1001				
4	MB-12350	Floor		500000090000	1.00	364.01052632	364.01
		Desktop Computer Mother Board - Military	SN: 1101				

Generate a Recall Report to show the locations of the recalled part.

Recall ID: 000000000001

Name: Mock Recall for bug in Microprocessor MCP-13450 received from vendor

Criteria: Part ID MCP-13450 based on Receipts; from 10/17/2016 to 10/17/2016; for Lot Number: All; for Serial Number: All; for Order Supply: All;

Comments: This is a Mock Recall to validate our process.

Status: Draft, Initiated, Completed, Cancelled

Recall Date: 10/18/2016

Closure Date: 10/18/2016

File	Comments
1 E:\System_Validation\Recalls\Recall_Process.txt	
2	

Properly document your recall using Recall Master. Enter a name for your recall, insert comments and attach an unlimited number of files.

For further information please call **1.855.392.2862**