

# ExCPT from NHA

## Empowering Pharmacies with Choice

### The Role of the Pharmacy is Changing

Pharmacies provide more patients with more services than ever before: medication therapy, immunizations, medication reconciliation, and health screenings, to name a few. This increasing workload is creating the need for additional support within the pharmacy and greater opportunities for qualified pharmacy technicians.

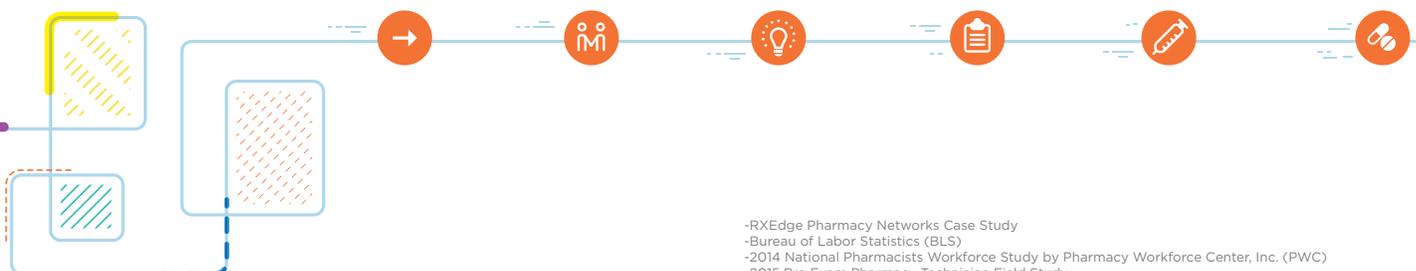
#### THE NEED IS RISING

By 2024, there will be over 400,000 pharmacy technicians needed in the U.S. market. Depending on board and state regulations, pharmacy technicians will have the opportunity to take on increased responsibilities such as:

- Assisting with health screenings and immunization clinics
- Ensuring prescriptions are properly filled (tech-check-tech)
- Administrative duties including inventory management and billing

#### ACCESS THE RESOURCES YOU NEED TO STAY COMPETITIVE

The ExCPT provides opportunities for current and potential pharmacy technicians to help meet the high demands of their evolving role. Now you can empower your organization and people with the resources and support they require on the path toward taking the ExCPT exam and becoming a certified pharmacy technician (CPHT).



## The ExCPT Difference

The ExCPT is NHA's pharmacy technician certification exam, acquired from the Institute for the Certification of Pharmacy Technicians (ICPT) in 2009. The ExCPT is recognized by Boards of Pharmacy throughout the United States and is accredited by the National Commission for Certifying Agencies (NCCA).

### THIRD PARTY VALIDATION

All eight of NHA's exams, including the ExCPT, are NCCA accredited. We are committed to upholding these rigorous exam standards to ensure practitioner competency. Each year, NHA makes significant investments to maintain the highest quality accredited certification exams.

In a recent side-by-side comparison, the California Office of Professional Examination Services (OPES) found both the ExCPT and PTCE to be consistent with professional guidelines and technical standards.

### MULTIPLE ELIGIBILITY PATHWAYS\*

There are four eligibility pathways to taking the ExCPT exam to receive a CPhT credential:

1. Complete a pharmacy technician training program offered by an accredited or state-recognized provider
2. Complete an employer-based training program
3. Complete a military training program
4. Complete 1,200 hours of relevant supervised work experience

\*Please see the NHA Candidate Handbook to review the complete list of eligibility requirements.

# Access a better path to certification





In a recent satisfaction survey, over 95% of our customers told us they were satisfied with the level of service, with 4 out of 5 highly satisfied.\*\*

## → Why the Need for Two Exams?

### CONSUMER CHOICE

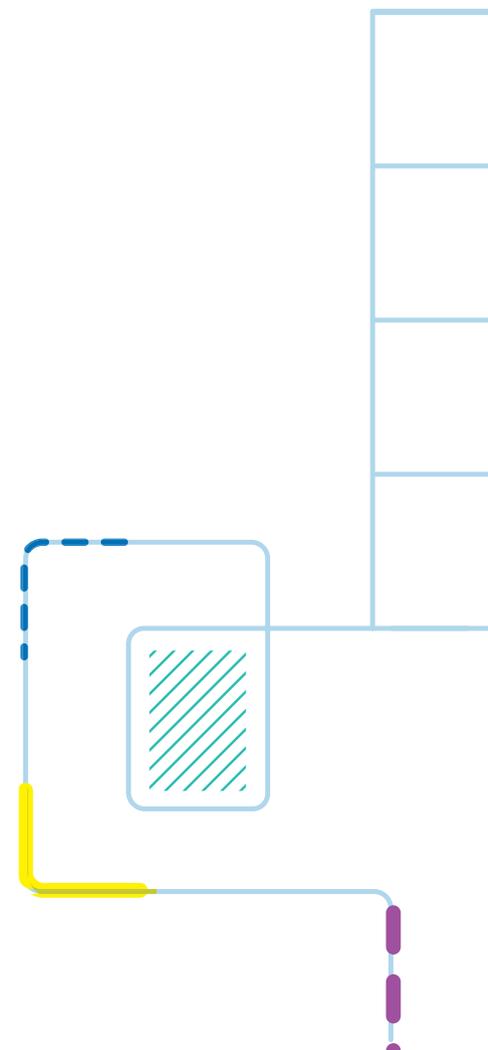
Competition drives improvements and innovations up, and drives costs down. It also empowers stakeholders by providing additional pathways for certification.

Extensive market research shows individual certification candidates, employers of pharmacy technicians, and pharmacy technician educators select their certification provider based on the following factors:

- Exam quality
- Alignment of the exam to workforce needs
- Convenient testing locations
- Ease of registration and customer support services
- Quality preparation tools

The ExCPT empowers candidates and pharmacies alike by delivering on these key metrics and providing more pathways to certification. By creating competition, NHA is empowering pharmacies and candidates with more choice and flexibility to meet the growing need in their businesses and communities, without sacrificing the quality of service.

\*\*Research Solutions, LLC, NHA and ATI Allied Health Customer Satisfaction Tracking Survey, May 2015



## WE ARE ADVOCATES FOR INDUSTRY IMPROVEMENT

Our dedicated regulatory and advocacy team works with regulators, legislative representatives, advocates and professional organizations, such as NACDS, to provide better access for those pursuing a frontline healthcare career, such as pharmacy technicians. Through these concentrated efforts, we have received approval from 34 of 40 Boards of Pharmacy in regulated states.

## ABOUT NHA

Since 1989, NHA has been partnering with allied health education programs, organizations and employers across the nation to award more than 500,000 allied health certifications. We offer eight nationally accredited exams, certification preparation and study materials; industry-leading outcomes based data analytics, as well as ongoing professional development and continuing education for our certification holders.

## ASCEND FAMILY OF BRANDS

NHA is part of a strong family of brands under the Ascend Learning name. If you've been to the doctor's office, picked up a prescription, worked out with a trainer, or had construction done on your roadways or office, chances are Ascend was a part of their professional development. Ascend businesses help test, assess and certify professions such as nurses, EMTs, fitness trainers, construction workers, medical assistants and pharmacy technicians, among others.

Empowering people to  
access a better future is at  
the core of everything we do.



98% of employers believe that NHA Certification improves employee performance



95% of employers believe that NHA Certification improves employee retention



96% of employers believe that NHA Certification improves risk management



98% of employers believe that NHA Certification preparation improves employee job readiness\*



94% of NHA customers who used NHA analytics services were satisfied with their experience

> TO LEARN MORE,  
VISIT [NHANOW.COM](http://NHANOW.COM).



The purchase of NHA exam preparation materials is not required to sit for any NCCA-accredited certification exam and use does not guarantee a passing score on an exam. All NHA exams are NCCA-accredited.

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