

MimioStudio and Apple Mojave

Introduction

Apple released Mojave 10.14 version of Mac OS in Q3 of 2018. The following provides guidelines on accommodating the upgrade to Mojave with respect to MimioStudio.

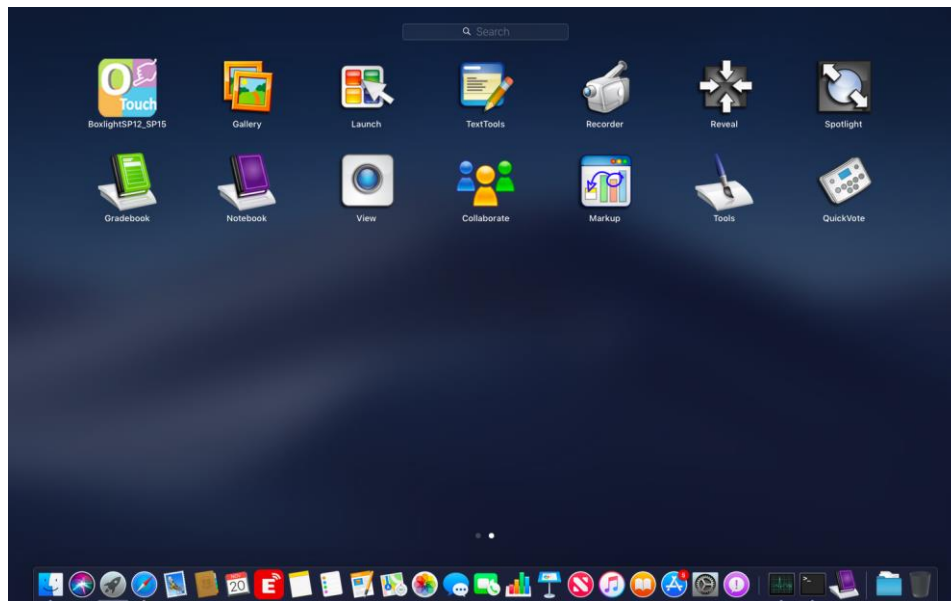
Background

Apple's MacOS 10.14 "Mojave" operating system requires a bit of special attention whenever upgrading or installing MimioStudio because MimioStudio is a 32-bit application whereas Mojave is primarily 64-bit.

Apple accommodates 32-bit applications in Mojave by requiring the user to approve running the currently installed 32-bit versions.

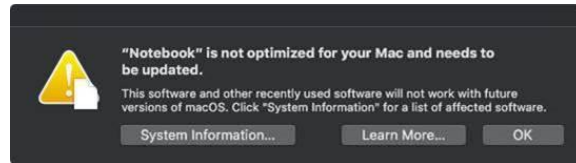
Since MimioStudio is composed of multiple separate applications (Notebook, Gradebook, Tools, etc.) the user needs to approve each application separately and to do so after any 32-bit MimioStudio upgrades.

The following graphic shows all the MimioStudio applications that should each be launched individually and addressed as below if prompted by Mojave.

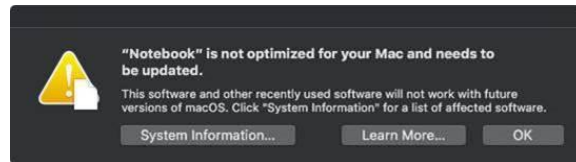


The Process

- When each of the separate MimioStudio applications (Notebook, Gradebook, Gallery, etc.) is launched for the first time after the installation of Mojave a window will appear advising that this application is "not optimized for your Mac" - click OK. See message example below.



- For some of the applications a window will appear advising that this app “would like to control this computer using accessibility features.” Click “Open System Preferences” and grant access for each. See message example below.



- Lastly, with the introduction of Mac Mojave, there has been a change to the OS security in regard to interactive functions. If front-of-classroom interactive technology requires a driver (such as the Boxlight P12 projector, or other P-series ProjectoWrite models) The associated driver needs to be given permission within the setting of the OS.
- The following is the procedure for these three issues above:
 - Choose Open System Preferences from the message dialog or Click the Apple icon
 - Select System Preferences
 - Click on Security and Privacy
 - Click the Privacy tab
 - Choose Accessibility
 - Click the Lock icon on the lower left of the window and enter your password to allow changes to be made.
 - Check the box next to the relevant MimioStudio Applications
 - Click the X to exit.

