

INTENT-TO-CANCEL NOTICE**Iridium Pilot®**Overview

The purpose of this notice is to inform customers of the cease sale of the Iridium Pilot® equipment on Tuesday, June 30, 2020. After 12 years of manufacturing a first-generation satellite broadband maritime device, Iridium will officially cease production of the Iridium Pilot® equipment in 2020. Please note that this notice applies only to the manufacture and sale of Iridium Pilot® equipment by Iridium. Iridium will continue to allow Iridium Pilot® hardware to be activated on the Iridium® network and this notice does not represent notice of termination of the Iridium OpenPort® service.

Product Description

Iridium Pilot® is built with the same high-quality voice and data capability the world has come to trust from the only pole-to pole satellite communications company.

Iridium Pilot® has three independent phone lines that help boost crew morale by letting your crew stay in touch with family and friends. Affordable prepaid options allow calling even at peak times. Crew calls are also easily separated from ship's business calls for simplified accounting.

For email, web browsing or business operations, Iridium Pilot® leverages the Iridium OpenPort® broadband service to offer a wide range of flexible, high value global service packages that meet the needs and budget of ships, large and small, everywhere.

The lightweight, low profile Iridium Pilot® omnidirectional satellite antenna can be easily mounted at any convenient location on deck and can withstand the effects of nearly any maritime environment. Iridium Pilot® also provides near real-time usage metrics to assist in troubleshooting.

Last Equipment Order Date

Tuesday, June 30, 2020




Last Equipment Support Date

Tuesday, June 30, 2022

Products Affected

Product Code	Description
IRE-Pilot	Includes: Iridium Pilot complete with 20-meter cable, Below Decks Equipment (BDE), User Guide, ADE and BDE Installation Manual, ADE and BDE, Mounting Parts, BDE Power Supply, BDE Mounting Bracket, BDE Power Supply, Handset, Captain's Handset, Crew Cord

Replacement/Alternative Product

Product Code	Description	Product Image
IRE-TL-VESELLINK-350	Thales VesselLink - Includes: Antenna, BDU, 25m antenna cable, AC/DC Power Supply, mounting kits, 3m Ethernet cable.	
IRE-CO-SL-4300	Cobham Sailor 4300 - Includes: Antenna, BDU, 25m Antenna cable, 0.5m Power cable, 2m Ethernet cable.	
RE-TL-MISSIONLINK-350	Thales MissionLink - Includes: Antenna, BDU, 3m antenna cable, mounting kits, 6m DC Power cable, 3m Ethernet cable.	

Contact Information

If you have specific questions regarding this notification, please contact Pivotel at +1-865-379-8723 or email info@pivotel.com