Len's Cove
MARINA LIMITED

Do you remember a time when you had an experience (meal, a trip, buying something, getting service, picking something new up, anything) that when your friends or family asked: "How was your _____", you answered back instantly: "It was GREAT!"

OUR VISION

Len's Cove will execute “great” experiences for our customers to become the premier marine business on Big Rideau Lake and in Eastern Ontario.

OUR MISSION

Our mission is to pursue innovation, adapt to wants, and train our team to deliver great on the water boating related experiences. We will offer the best products, develop deep customer engagement, and a deliver a level of service that rivals the best brands in the world.

OUR VALUES

Results Accountability - Setting high expectations for ourselves and being held accountable for them.

Pursuing Simplicity - Striving daily to find ways that make it easier for our valuable customers to do business with us.

Consistent Transparency - Clearly communicating with our customers and staff so they understand the why, what, and how we are servicing them.

Support our Community - Taking care of those around us and giving back to our own.

Having Fun - Remembering that our business is about relaxation, play, memories, and joyful experiences. When we have fun, it is better for our customers and ourselves.

Service Excellence - Relentlessly training and honing our skills and procedures to be world class in the marine and hospitality industries.

Taking Ownership - Take responsibility for every customer interaction and have the authority to make it right, and make it great!

Disciplined Profitability - Having strong financial performance allows us to continue to invest in our people, our business, to grow, to evolve, to innovate and to carry out our