

Client: SilverBirch Hotels & Resorts

Location: 1030 West Georgia Street, Vancouver, BC V6E 2Y3 – Canada



Vertical: Hotels and Resorts

Prior Security Measures: Next Generation Firewalls, PCI Compliance, Maintaining Payment Security, Strong and enforced Policies

Driver: Effective Daily Log Monitoring and PCI-DSS compliance requirements. PCI DSS requires that all systems use a variant of NTP server (10.4) to synchronize time across the enterprise, which makes analyzing complex events possible with a consistent timeline. Both can cause operational issues, but under-logging can cause issues with PCI DSS.

Decision: Management decided to hire GoSecure to perform a PCI assessment. Following the assessment, the Executive decided to move forward with the SIEMaaS offer from GoSecure.

Engagement: Upon receiving the go-ahead and being cleared to proceed, GoSecure's Advanced Security Operation Centre (A-SOC) deployed multiple Virtual Log Collectors Appliances.

Findings: Immediately after deployment, using traffic monitoring only, Gosecure started detecting active threats targeting the organization. Through packet level inspections, GoSecure's Active Response Centre (ARC) was able to determine the nature of each threat and work with the client to mitigate. The Gosecure ARC worked with the client to isolate each compromised system and mitigate the threats.



Company Name: SilverBirch Hotels & Resorts
Contact Name: Benoit Gagnon, Manager - CyberSecurity & Hotels Systems
Company Address: 1030 W Georgia St, Vancouver, BC V6E 2Y3 – Canada
Contact Number: 1-418-570-4921
Contact Email: BGagnon@silverbirchhotels.com