

READY FOR MAINTENANCE

YOUR SOLUTION FOR EXTERNAL MAINTENANCE SERVICES

YOUR CHALLENGES

As a service provider in the field of maintenance, you operate in a market that demands the highest degree of **anticipation** and ever shorter intervention times. Your day-to-day decision-making requires efficient management and **perfect control** of the customer base to optimize your actions.



SOA People invites you to discover our SAP-certified maintenance management solution designed by our experts for real-time control and optimal performance of your business.

KEY BENEFITS

- 360° management of your maintenance and intervention contracts
- Perfect visibility of the client file and the installed base
- Integrated solution based on the leading SAP publisher and its innovative technologies for centralized, reliable and real-time data management
- Digital Platform included to develop new business models and applications that simplify your services
- Manage integrated resource planning from a simple, user-friendly application



SOLUTION

Ready for Maintenance Services allows you to cover all areas to manage your maintenance services business including:

Technical and commercial management

- Management of service contracts for the installed customer base
- Flexible management of contractual options and service levels
- Centralized management and monitoring of installed customer bases, intervention instructions and spare parts lists
- Automatic price determination based on your criteria
- Periodic invoicing and control, flat fee or fixed pricing

Intervention Management

- Management of guarantees and interventions on guarantees
- Detailed planning and monitoring of times and consumption levels

- Integrated management of curative and preventive maintenance interventions
- Integrated management of maintenance and installation projects
- Management of repairs, equipment returns, loans and rentals
- Mobile solution for travel technicians

Optimizing your resources

- Flexible management of work schedules and availability per individual
- Skills management
- Agile planning of your resources
- Integrated supply and sub-contract management
- Management of equipment, tools, equipment and spare parts



Manage your costs and margins

- Integrated intervention management with financial accounting and management control
- Estimated budget plan
- Loan calculation and income recognition
- Multidimensional cost tracking and multi-criteria real-time profitability analysis

READY FOR MAINTENANCE SERVICES AND SAP

Our pre-configured solution for the maintenance services industry is certified by SAP. This global leader is recognized for its expertise, reliability and approach across differing sized organisations.

FROM DIGITIZATION TO INNOVATION

Ready for Maintenance Services gives you access to the latest innovative SAP technologies and user interfaces tailored to digital and mobile trends. Whether it's Big Data, Internet of Objects (geolocation, meter reading, maintenance forecasting), or predictive analysis, we can help you enter a new phase of development at your own pace.

