

# Map your journey of development

Understand how you, your team, or your whole organisation is doing against key performance indicators. Assess hard-to-measure capabilities and identify areas for improvement.

# Insights Navigator is ideal if you want to:

- Measure how relevant your capabilities are to your role
- · Focus on the key strengths for your role
- Learn how others see you in your role through 360 degree feedback

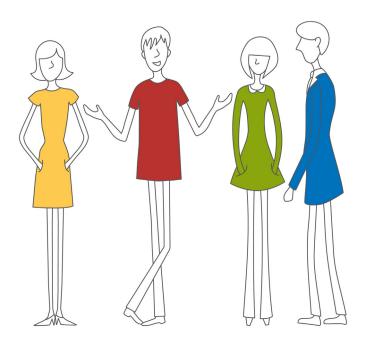
#### How it works

Insights Navigator is a powerful development tool used to measure capability against key performance indicators. It can be used for individuals, teams or organisations to track and monitor development over time. Insights Navigator can act as a compass to identify where you are, where you want to be and what you have to do to get there.

Start your journey with

Insights today 
it's amazing what

you'll discover.



Based on respondents' feedback using an online evaluator, a comprehensive profile is produced which assesses capability and areas for development. You can choose to create a Navigator that is tailored to the critical success factors for your business or choose from a range of standard profiles to improve the effectiveness of your teams, salespeople or leaders.

#### Where it can lead

Insights Navigator forms an essential part of the Insights offering, helping to make positive and lasting change for individuals, teams and organisations.

#### It can help you to:

- Track progress of individuals, teams and leaders using multi-rater assessment.
- Provide evidence of improvement and highlight return on investment for specific change initiatives.
- Support salespeople to boost their performance at every step of the sales process.

### Insights' solutions are

- 1. Simple: easy to understand so everyone can apply what they learn.
- Universal: they speak to everyone your whole organisation will be captivated by the Insights magic.
- 3. Deeply insightful: they take you places that you never expected.
- 4. Positive: our supportive language is so engaging it empowers people to change.
- 5. Fun: the memorable colour energy system that really sticks.

"To create an environment where great customer service was the norm, we needed to bring about a big change in the team. Each person had the chance to take a fresh look at how they performed, their contribution to the dynamics of the team and how they could improve their performance. Insights Navigator Team Profiles enabled us to track progress and monitor areas for improvement. As these teams are constantly in contact with our customers, it was imperative they realise the vital role they play."

> - Dave Hutley, Customer Service and Supply Manager, Philips Lighting

## Get in touch

For more information on how Insights can help with Change or any other business issue relating to your people, please get in touch: www.insights.com.

