How to select an employee engagement vendor A 3-Step Evaluation Template

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You know that engaged employees work harder, care about their work and are focused on helping the company succeed. Therefore, developing a program to assess and improve engagement in your organization is a valuable and critical endeavor. To be successful in this effort, one of the most important decisions is choosing a vendor. A successful engagement program requires partnering with a vendor throughout many stages of the process. In making this decision, there are three main areas to consider: expertise, technology, and ease of use.

> Remember, the best vendors are partners and should be able to clearly demonstrate how they can save you time, save you effort and save you money.

1. Expertise:

Does the vendor have experience with engagement surveys? Is the survey grounded in research? Does the vendor provide on-going client-centered support? Is the vendor able to provide assistance in the interpretation of results?

Do the results provide predictive analyses such as key driver analyses?

Does the vendor provide post-survey action planning and coaching?

2. Technology:

Does the vendor have extensive experience in providing IT solutions for organizations of your size?

Is the vendor able to handle the complexities of your organization?

Is the survey able to be integrated into your existing IT environment?

Does the vendor offer additional IT solutions that are integrated with the engagement approach?

Does the vendor provide technical support at all phases of the project?

3. Ease of Use:

Is the survey itself intuitive and easy for respondents to access and complete?

How quickly does the vendor provide results and reports?

Are results presented in a clear and meaningful way?

Is the reporting tool easy to use and intuitive?

Is the survey-reporting tool flexible and able to segment data by groups within the organization?



TemboStatus is all-in-one employee engagement software for HR professionals. We take you beyond survey results and recommendations and offer the actual tactics you need to move the needle on engagement.

Let us help you do the right things. Talk to a **TemboStatus** expert about your program and discover how you can measure and reduce disengagement costs in 90 days with a solution that fits your current budget.

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