

We at BlackPoint IT are committed to respecting your online privacy and recognize your need for appropriate protection and management of any personally identifiable information (“Personal Information”) you share with us.

BlackPoint IT has established this Privacy Policy so that you can understand the care with which we intend to treat your Personal Information. Personal Information means any information that may be used to identify an individual, including, but not limited to, a first and last name, a home or other physical address and an email address or other contact information, whether at work or at home.

If you choose to provide us with your Personal Information, we may transfer that Information within BlackPoint IT, across borders, and from your country or jurisdiction to other countries or jurisdictions around the world.

BlackPoint IT strives to comply with all applicable laws that are designed to protect your privacy. Although legal requirements may vary from country to country, BlackPoint IT intends to adhere to the principles set forth in this Privacy Policy even if, in connection with the above, we transfer your Personal Information from your country to countries that may not require an “adequate” level of protection for your Personal Information. In other words, our goal is to provide protection for your Personal Information no matter where that Personal Information is collected, transferred, or retained.

## Cookies and Other Tracking Technologies

Some of our Web pages utilize “cookies” and other tracking technologies. A “cookie” is a small text file that may be used, for example, to collect information about Web site activity. Some cookies and other technologies may serve to recall Personal Information previously indicated by a Web user. Most browsers allow you to control cookies, including whether or not to accept them and how to remove them.

You may set most browsers to notify you if you receive a cookie, or you may choose to block cookies with your browser , but please note that if you choose to erase or block your cookies, you will need to re-enter your original user ID and password to gain access to certain parts of the Web site.

Tracking technologies may record information such as Internet domain and host names; Internet protocol (IP) addresses; browser software and operating system types; clickstream patterns; and dates and times that our site is accessed. Our use of cookies and other tracking technologies allows us to improve our Web site and your Web experience. We may also analyze information that does not contain Personal Information for trends and statistics.

## Email

Our email marketing is permission based. If you received a mailing from us, our records indicate that (a) you have expressly shared this address for the purpose of receiving information in the future (“opt-in”), or (b) you have registered or purchased or otherwise have an existing relationship with us. We respect your time and attention by controlling the frequency of our mailings.

If you believe you have received unwanted, unsolicited email sent via BlackPoint IT or purporting to be sent via our systems, please forward a copy of that email with your comments to [info@blackpoint-it.com](mailto:info@blackpoint-it.com) for review.

## Notice

Where BlackPoint IT collects Personal Information on the web, we intend to post a purpose statement that explains why Personal Information will be collected and whether we plan to share such Personal Information outside of BlackPoint IT or those working on BlackPoint IT’s behalf. BlackPoint IT does not intend to transfer Personal Information without your consent to third parties who are not bound to act on BlackPoint IT’s behalf unless such transfer is legally required.

## Choice

You may choose whether or not to provide Personal Information to BlackPoint IT. The notice we intend to provide where BlackPoint IT collects Personal Information on the Web should help you to make this choice. If you choose not to provide the Personal Information we request, you can still visit most of BlackPoint IT’s Web sites, but you may be unable to access certain options, offers, and services that involve our interaction with you.

If you choose to have a relationship with BlackPoint IT, such as a contractual or other business relationship or partnership, we will naturally continue to contact you in connection with that business relationship.

## Security

Wherever your Personal Information may be held within BlackPoint IT or on its behalf, we intend to take reasonable and appropriate steps to protect the Personal Information that you share with us from unauthorized access or disclosure.

## Access/Security

To the extent that you do provide us with Personal Information, BlackPoint IT wishes to maintain accurate Personal Information. Where we collect Personal Information from you on the Web, our goal is to provide a means of contacting BlackPoint IT should you need to update or correct that Information. If for any reason those means are unavailable or inaccessible, please contact us and we will make reasonable efforts to incorporate the changes in your Personal Information that we hold as soon as practicable.

## Third Party Services

Third parties provide certain services available on blackpoint-it.com on BlackPoint IT's behalf. BlackPoint IT may provide information, including Personal Information, that BlackPoint IT collects on the Web to third-party service providers to help us deliver programs, products, information, and services. Service providers are also an important means by which BlackPoint IT maintains its Web site and mailing lists. BlackPoint IT will take reasonable steps to ensure that these third-party service providers are obligated to protect Personal Information on BlackPoint IT's behalf.

BlackPoint IT does not intend to transfer Personal Information without your consent to third parties who are not bound to act on BlackPoint IT's behalf unless such transfer is legally required. Similarly, it is against BlackPoint IT's policy to sell Personal Information collected online without consent.

## Commitment

We are committed to privacy and support current industry initiatives to preserve individual privacy rights on the Internet. Protecting your privacy online is an evolving area, and BlackPoint IT's Web sites are constantly evolving to meet these demands.

If you have any comments or questions regarding our Online Privacy Policy, please contact us. While we cannot guarantee privacy perfection, we will address any issue to the best of our abilities as soon as possible.