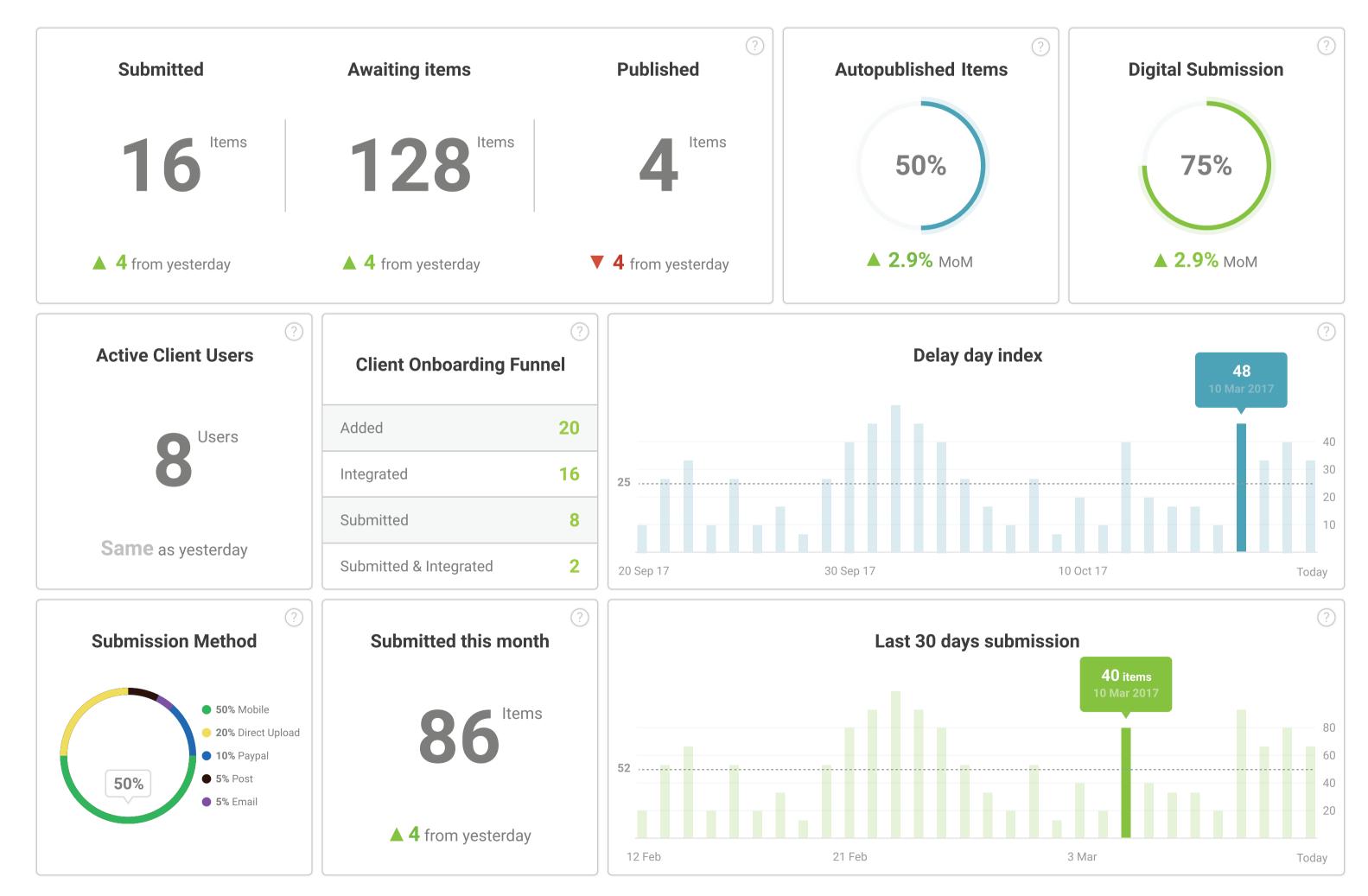




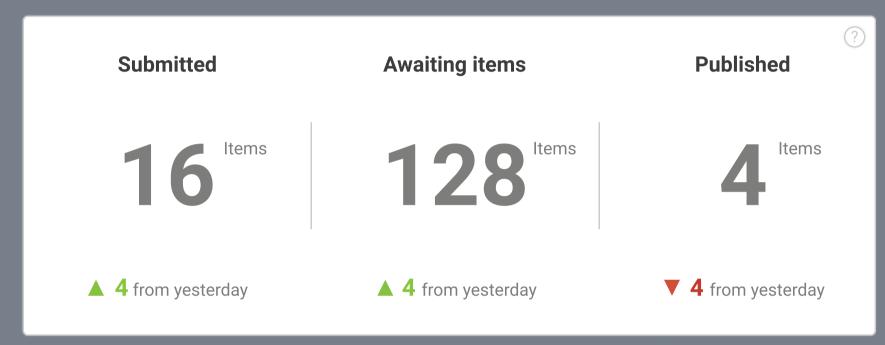
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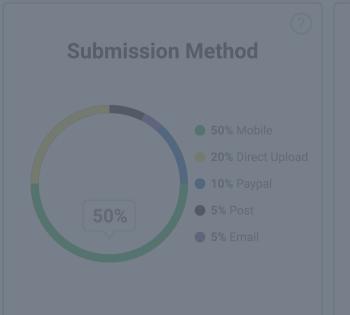


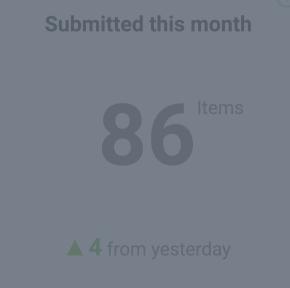


#### **Submission Data**

This area details how many items are awaiting your team's input across all your clients' Receipt Bank accounts. This is contrasted with how many items were submitted and published yesterday, compared to the day before, so you can understand your team's outstanding workload. *For example,* if your team published 340 items yesterday but there are still over 700 items in Receipt Bank, your team still have 2 days' of work to catch up on





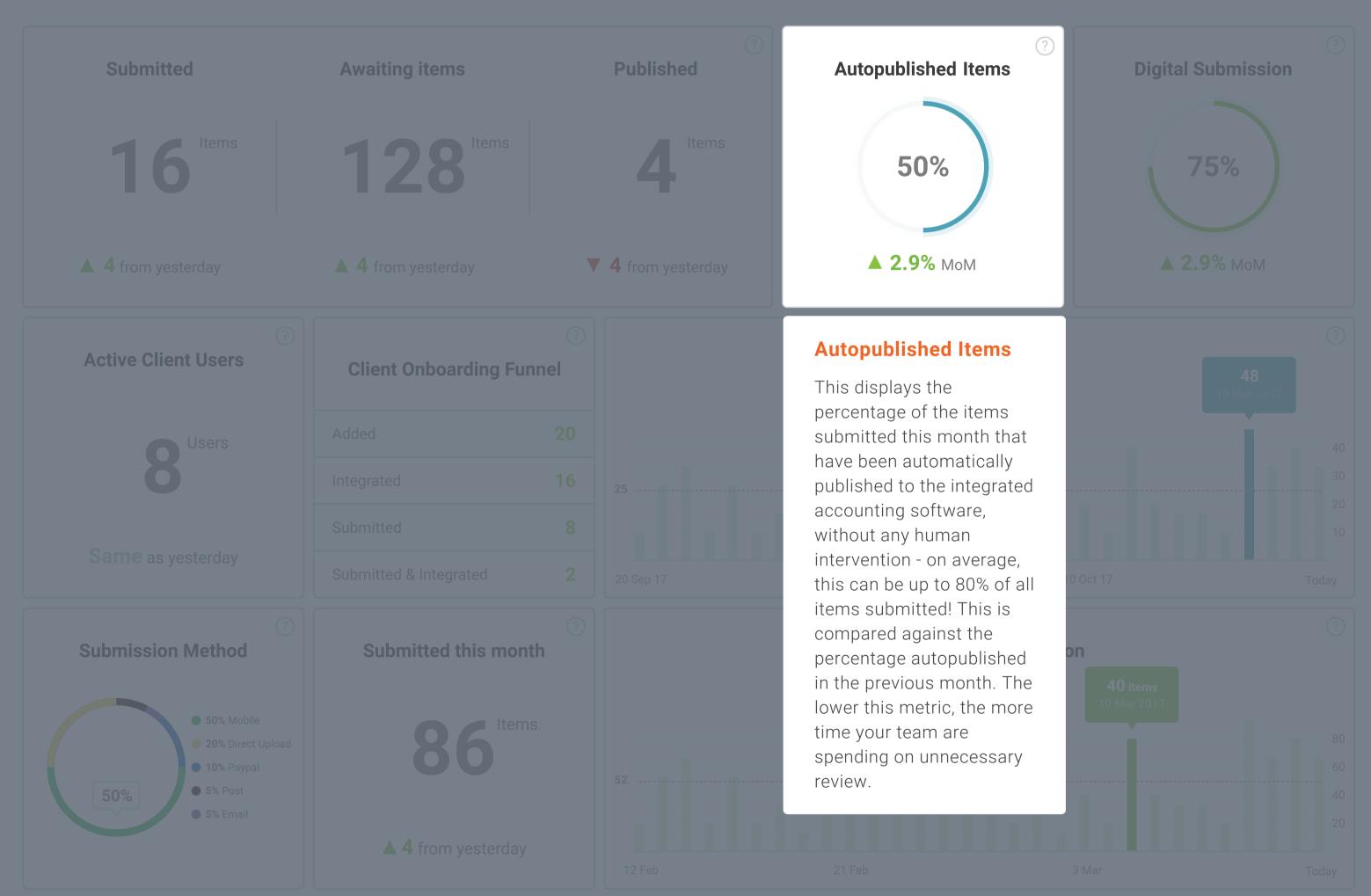








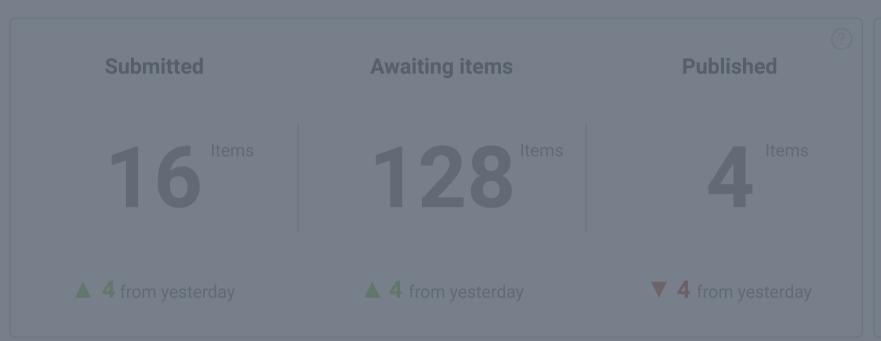
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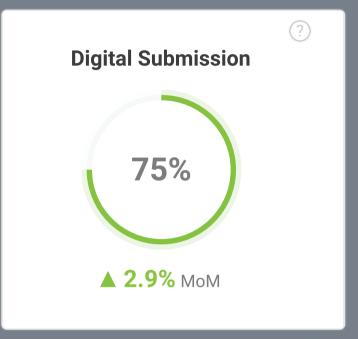


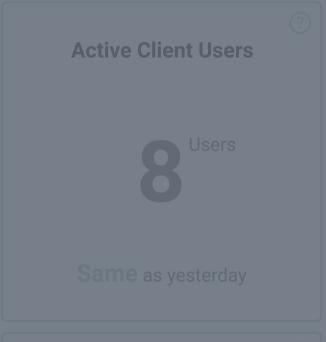


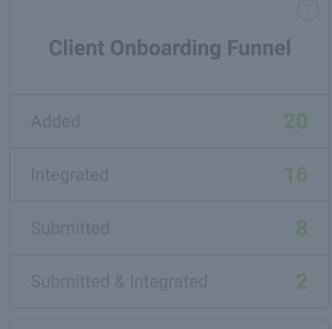
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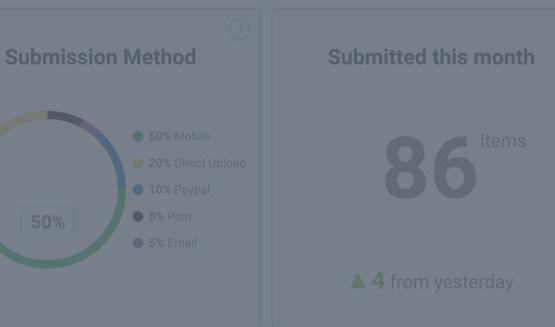














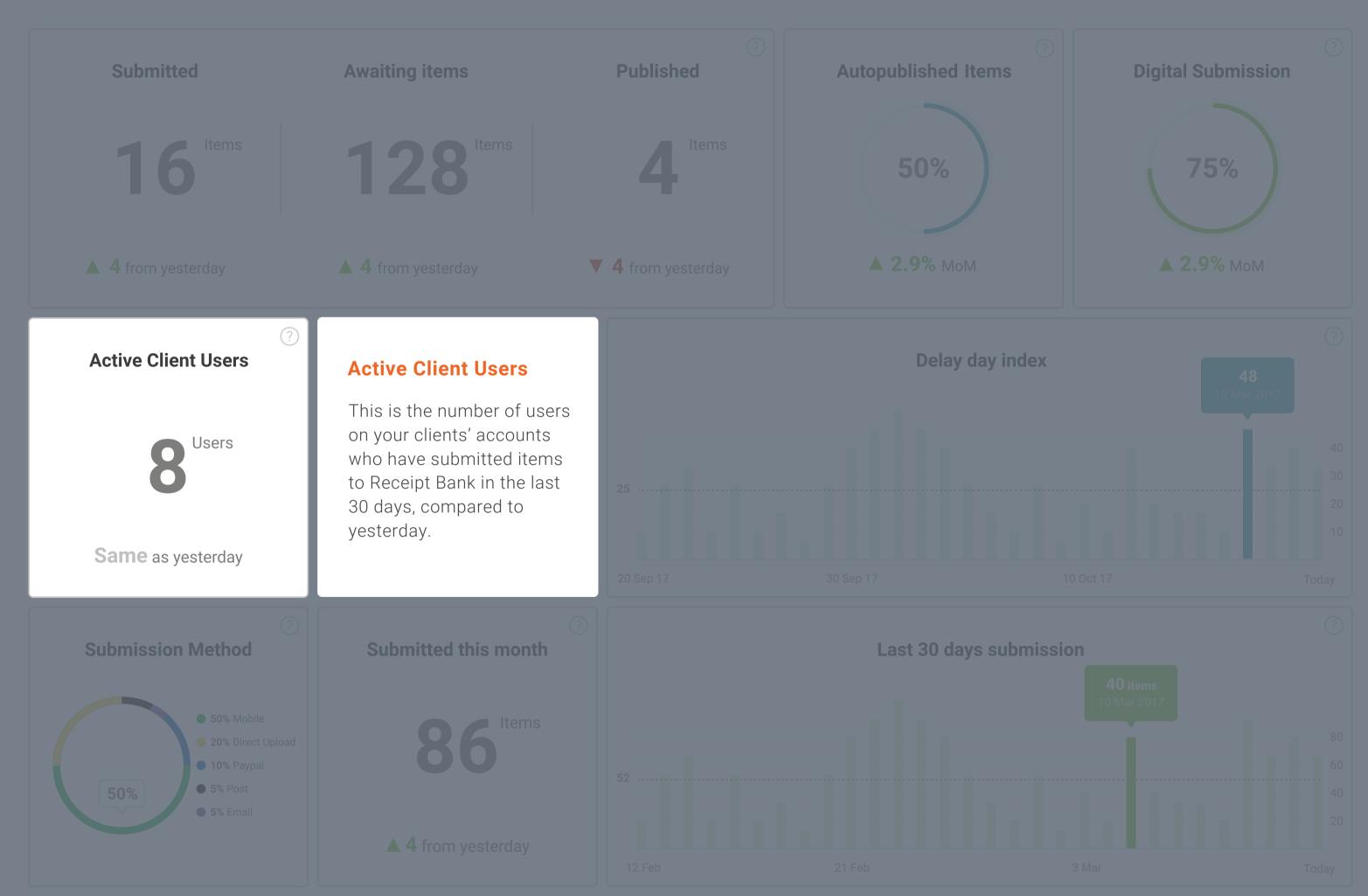
### **Digital Submission**

The most efficient way for your clients to get their documents into Receipt Bank is for them to use their unique "@receiptbank.me" email-in address and the free Receipt Bank mobile app. That's why we display the number of items submitted by these methods as a percentage of the total number of submission this month, compared to the previous month. The lower this number, the more time your clients (or worse, your team) are spending collating, scanning, and uploading piles of paperwork. This is further highlighted on the Submission Method chart.





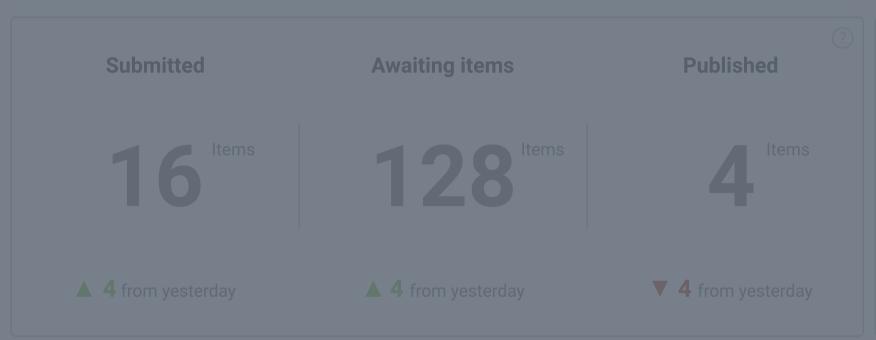
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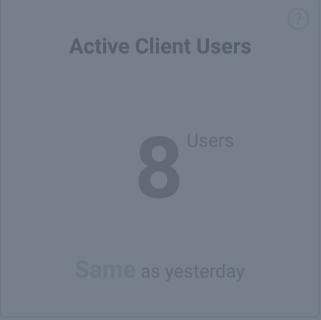


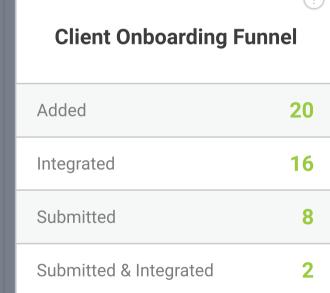
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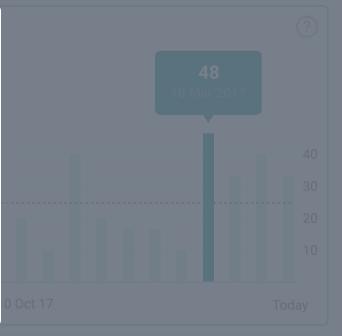


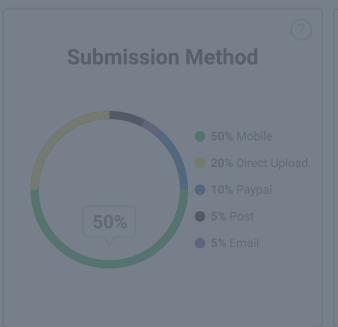


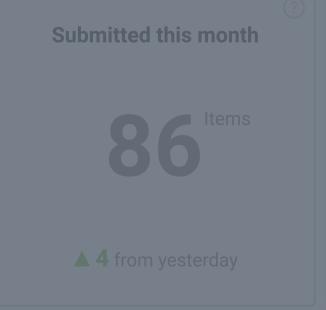


### **Client Onboarding Funnel**

This is a snapshot of your client Onboarding process, telling you how many clients are in each stage of the funnel, from newly-added client accounts through to integrating with their cloud accounting software, and submitting items. If clients have yet to start submitting their documents, it's a sign that there's a gap in your client onboarding process.





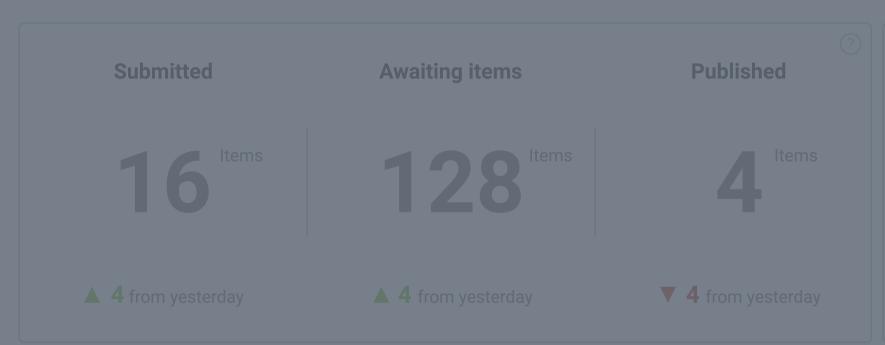








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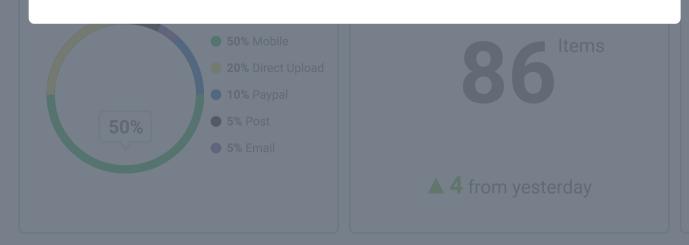


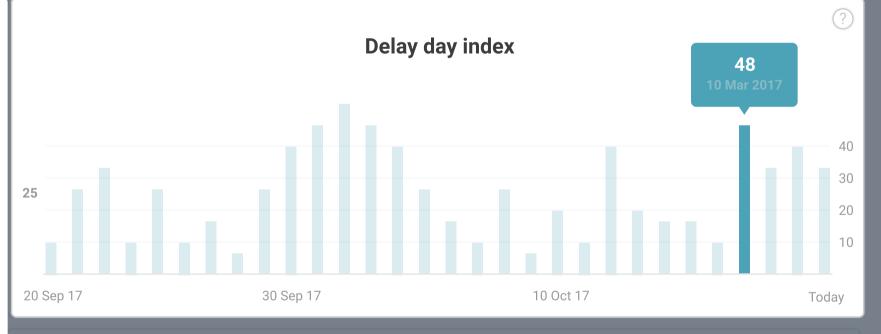




### **Delay Day Index**

Having a real-time flow of data is key to having a truly valuable bookkeeping service. "Delay Days" measures the average number of days between a client receiving a document, and submitting it to Receipt Bank. This is presented as a graph showing how this changes over the course of the past 30 days. The higher this number, the more out-of-date the data will be, and therefore the more time your team will be spending chasing up clients for missing items. Clients submitting by mobile app or email tend to have a delay of 2-3 days, compared to 13 if they're sending any items to you to upload - keep track of this in the *Direct Submission* and *Submission Method* metrics.



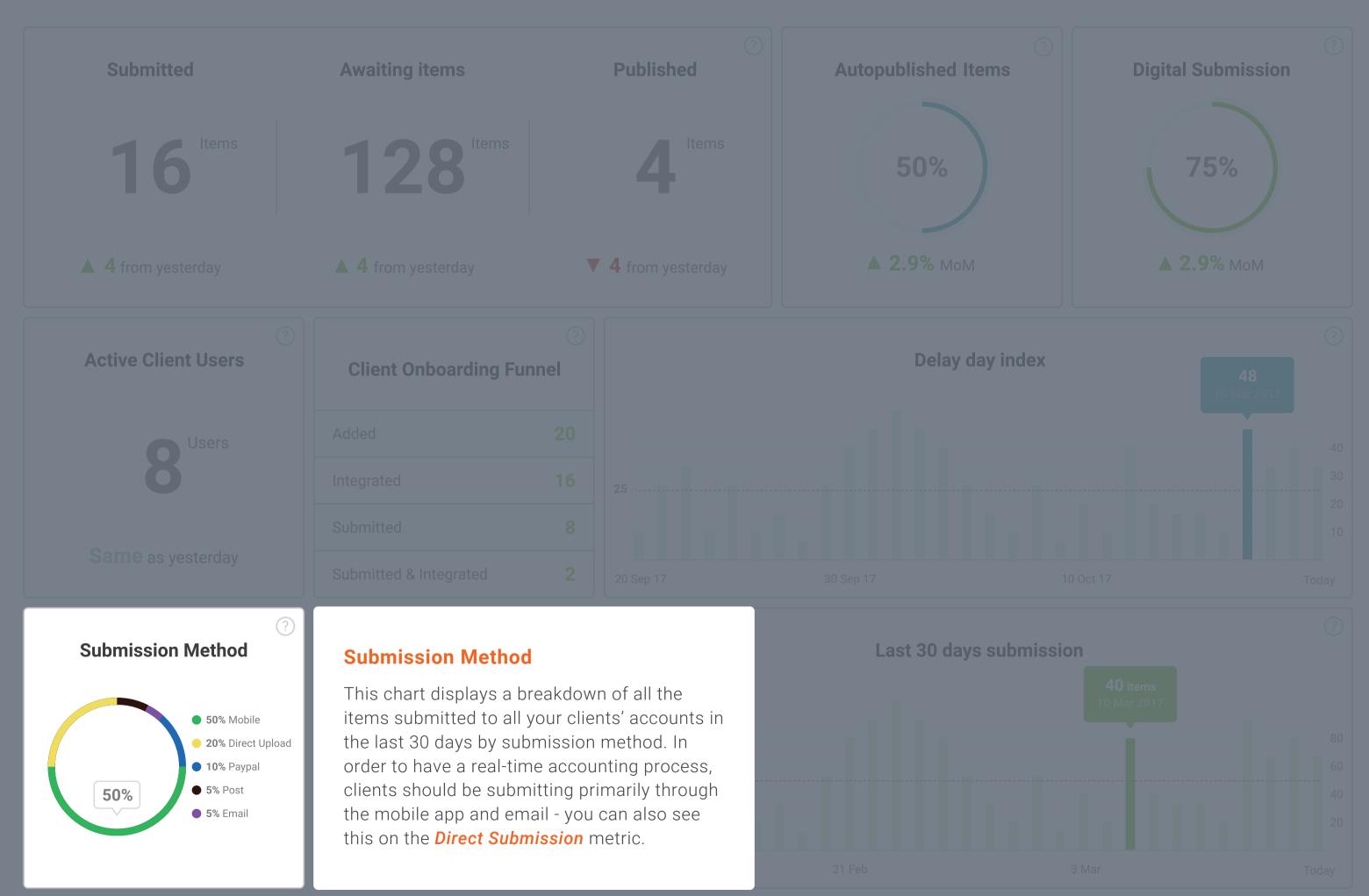








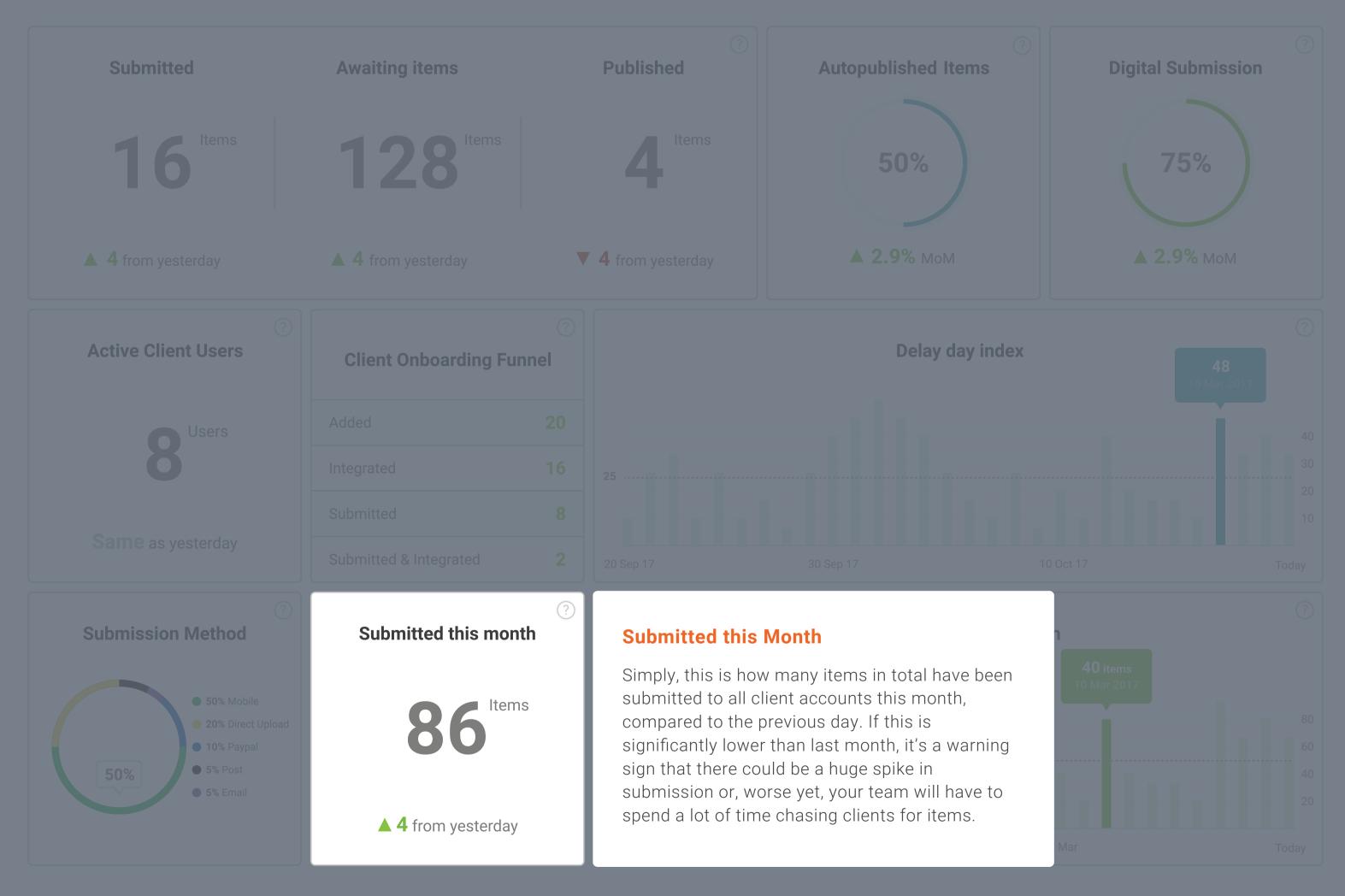
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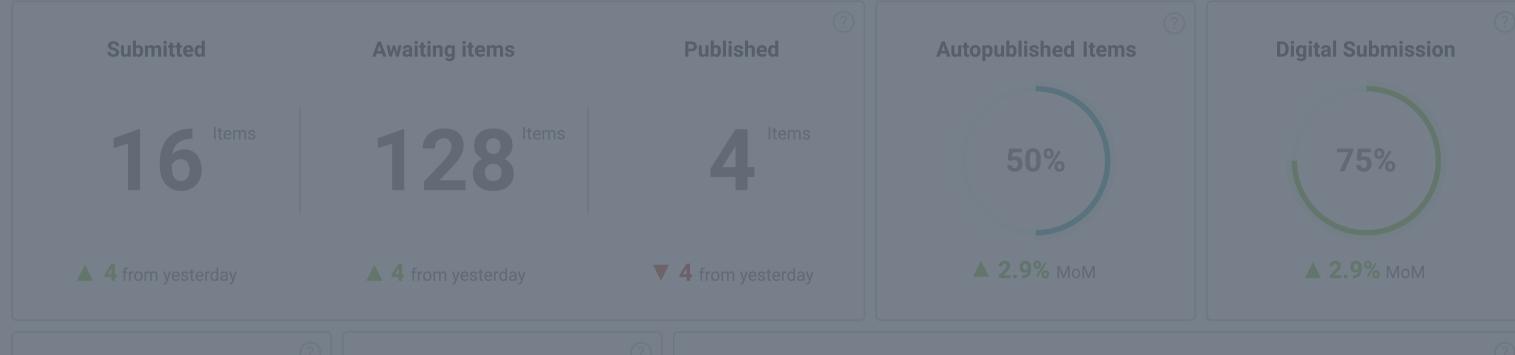
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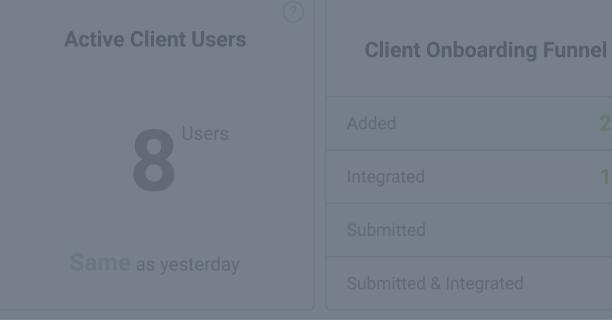






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### **Last 30 days submission**

This graph shows how many items have been submitted to Receipt Bank each day over the past month. Troughs and peaks showing weekends are normal, but a trend of decreased submission suggests there might be a massive submission spike and a huge drain on your team's resources. Therefore, use this to allocate resources and, in conjunction with all the other metrics, to highlight the biggest gaps in your firm's submission process.

