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# Case Studies

## LI-COR Biosciences

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## About the Company

LI-COR Biosciences is a global leader manufacturing instruments for Agriculture and Bioscience Research. Since 1971, they have been “impacting lives through science” and research. LI-COR produces high-quality products which are used in more than 100 countries for research projects ranging from global climate change to cancer research. It is very important for LI-COR to ensure they have all the proper equipment functioning when they need it.



## Maintenance Management Challenge

Before implementing Hippo CMMS, LI-COR found it difficult to manage numerous maintenance requests sent via email, word of mouth or telephone each day. It was clear that the days of pen and paper were behind them and a program that automates maintenance management was necessary. LI-COR started to look for a CMMS solution that could eliminate the paper trail in order to organize, automate and track all maintenance procedures within LI-COR.



## The Decision

Jeff Bennet of LI-COR Biosciences, along with two other maintenance managers made the decision to implement Hippo CMMS. They felt that Hippo CMMS the most cost-effective, user friendly solution for their maintenance management challenges. The onboarding process to be “across the board a good experience.” If any issues occurred the customer support they received was always satisfactory. The program was easy to use and took little time to onboard their entire maintenance department.

Working alongside the Hippo CMMS team, LI-COR Biosciences saw the onboarding process to be **“across the board a good experience.”**

- Jim Bennet, LI-COR Biosciences



### The Solution

Jeff Bennet of LI-COR Biosciences said by implementing Hippo CMMS, “maintenance management became seamless.” By automating maintenance work orders, scheduled maintenance and tracking inventory LI-COR could allocate valuable time to greater tasks. Turn around time on work orders was improved, equipment downtime was reduced, and costly repairs were minimized.

“Since implementing Hippo CMMS it has enabled us to make sure that specific equipment is maintained on a regular basis and that we have the correct documentation in place to back this up. **It has helped us streamline our maintenance management.**”

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Jim Bennet, LI-COR Biosciences

