



Hippo CMMS

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Case Studies

Pegasus Manufacturing



www.pegasusmfg.com

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CMMS



About the Company

Pegasus manufacturing is a recognized world leader in specialized contract manufacturing services. They have customer approvals from the United States Government to Rolls-Royce to General Electric. They manufacture products across a wide variety of industries including air, land, sea and subsurface, specifically aerospace (commercial & military airframes and engines), Power Generation, ship & submarine building, and Hi-Tech. Pegasus is consistently learning, innovating and implementing new technology to hold their competitive advantage within the manufacturing market and provide the best solutions for their clients needs. Their planning, execution and investment in their people and technology is what earns their clients loyalty.



Maintenance Management Challenge

Before implementing Hippo, Pegasus was trying multiple CMMS's, none of which kept their maintenance organized. Glenn Suprono, the maintenance manager at Pegasus Manufacturing, explains that "Being a one-person maintenance department, the challenge was to be organized enough to keep things running." Glenn knows that equipment downtime and money spent on repairs can be detrimental to a company. To keep production efficient, the equipment must be in excellent, working condition. When Glenn realized his current CMMS was not working for Pegasus, he began searching for a new solution.



The Decision

Glenn tested over six different CMMS systems before choosing Hippo. He found that after all his research and testing Hippo was the most user-friendly, reliable and suited for his industry. He also found the service he received from Hippo was outstanding in the market; he explained that "the people of Hippo are great to work with; they actually care about the customer and the product."

"I would recommend this company to anyone who needs a great product with excellent support... The support from the HIPPO people is world class."

-Glenn Suprono, Pegasus Manufacturing



The Solution

Pegasus Manufacturing has been using Hippo for two years now. They are very pleased with the product and the company. The system has directly responded to the challenges raised at the beginning of their search for a new solution. They have noticed that using Hippo CMMS they have significantly reduced the amount of time spent submitting and organizing work orders. "Having all this data available streamlines the whole maintenance process," Glenn says. He loves the "ease of use and the graphic user interface" and also finds the software very "quick and easy to learn." Glenn notes that Hippo "saves [Pegasus] time and money." Glenn continues to be satisfied with Hippo and states that he has "used many CMMS over the years and this one is by far the best." By implementing Hippo, Pegasus has organized their maintenance, increased the efficiency of their facilities and saved valuable time and money.

"We noticed significant savings in both the time to organize a work order and the scheduled maintenance (PM) automatic tracking. Having all this data available streamlines the whole maintenance process. **That has value.**"

-Glenn Suprono, Pegasus Manufacturing Facilities Manager

