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|--|---|---|
| Security | Your IT department looks after security. If you don't have an IT department, you'll need to get one | The provider patches and updates, backs up and secures everything. Economies of scale help them meet industry standards for virtual and physical security |
| Initial investment | You'll need new servers, somewhere to keep them safe, and skilled professionals to keep them running | You should budget for one-time onboarding and, depending on the number of assets, a facility audit |
| Billing | Licensing, maintenance, and support fees | Annual subscription fee, usually based on the number of users, but other options available. Hippo prices by number of facilities |
| Scalability | Often a multi-step process requiring your IT department | Quickly add or remove users |
| Flexibility | With all those sunk costs, leaving takes time and money | Without any significant infrastructure investments, you can simply cancel your subscription and walk away with your data |
| Data ownership | You own the software, and the data is your property | You rent the software, but the data remains your property |
| Available market | Because of the initial and on-going costs, only suits large enterprises | Because of scalability, fits organizations of any size |
| Implementation | You build the infrastructure, configure and test the software, organize the rollout, then patch and update as needed | They do everything for you online |
| Required infrastructure | Internet-connected devices like desktops, tablets, smartphones, plus expensive data and application servers | Internet-connected devices like desktops, tablets, and smartphones. Things you already have |
| | | |

| Stability | When your servers go down, they stay down until your IT department can diagnose the problem and fix it | Redundant systems in separate data centers ensure > 99.9% uptime |
|-------------|---|--|
| Useful life | Over time, older software struggles to work with current technology. | Because your provider wants to keep you as a customer, |

Eventually, you're forced to set up a whole new system

they're always fine-tuning and adding features

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Hippo CMMS is ready to help with demos, quotes, free trials, implementation support, and general information about CMMS software.

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