



Kiosks @ Church

Strengthening & Securing Faith Communities

Advanced Kiosks is the #1 manufacturer of [church check-in kiosks](#). We've been designing self-service kiosk hardware and software since 2000, and we are just now beginning to see church demand skyrocket. Early adopters like [Vineyard Cincinnati](#) provide inspiring success stories, while experts are becoming increasingly vocal about [why all churches need secure check-in solutions](#).

There has never been a better – or an easier – time to incorporate interactive kiosks into the life of your church. Here, some of our most recent Advanced Kiosks customers share their adoption processes and impressive results.

Protecting Your Church Family

Churches use kiosks to save space, time and money, but across the board, the most compelling reason to implement computer kiosks is

the extra measure of security they afford your Sunday school and other youth programs.

Julia Quinn is the Pastor of Children's Ministries and Small Groups at [Spirit Church](#) in Bartlesville, Oklahoma. Spirit Church has an average attendance of about 500 people each Sunday, and since mid-2013, they've been using three [Free-Standing Kiosks](#) to check about 135 children into Sunday school every week. "Safety is first with our kids. It's our top priority," says Pastor Julia as she explains how the kiosks generate a nametag and two pick-up tags for each child. Caregivers must present a pick-up tag with an ID number that matches the one on their child's nametag before the child can be released to that adult.

[Seven San Diego Church](#) meets at the Lakeside Community Center and has a similar check-in system for its 300 children and

youth attendees. Associate Pastor Clint Morgan says, "Since we are a portable church, good use of good technology helps us to be more legitimate in the eyes of our attendees." Visitors especially feel more at ease knowing we have a system to keep their kids safe.

Most churches opt to add barcode readers onto their self-service kiosks because it makes check-in



faster and easier. “Our parents love those!” says Pastor Julia. Scanning a barcode requires much less shuffling of kids and gear than typing or filling out a form. The barcode attached to a family’s entry in your church management software system can be accessed on the kiosk’s screen, from a key chain or any other personal item. Seven SD Church issued membership cards similar to a grocery store’s “club cards” with a unique barcode on each. Other churches have designed their own web applications so parents can use QR codes from their smartphones.

Once a barcode has been scanned, the parent simply taps the kiosk’s touch screen on the name of the child they want to check-in. A label printer prints and cuts the child’s nametag and corresponding pick-up tags, and they drop conveniently into the parent’s hand.

A Welcome Change

Many churches have cumbersome, but staffed check-in systems before they switch to self-service kiosks.

“With self-service check-in, we’ve seen a 50% speed increase per transaction,” said Michael Foster, the Director of Information Technology.

It’s only natural to worry about how your members will respond to the change. That was the case at [Crossings Community Church](#) in Oklahoma City, which has an average Sunday attendance of 5,000 people. “Integration was incredibly seamless. Our people adopted very quickly. It was almost second nature,” reports Director of Information Technology Michael Foster. “The first Sunday, no one had seen it before, and we still got a 20% adoption rate!” Just four weeks in, Crossings hit its 40% adoption rate goal.

Advanced Kiosks often receives referrals from the popular church management software system [Fellowship One](#). Our products also integrate easily with many other software packages like [Church](#)

[Community Builder \(CCB\)](#), [Shelby Systems](#), the open-source [BVCMS](#), and [ACS Technologies](#). But whether you use one of these systems, design your own software or have us do it for you, rest assured that Advanced Kiosks is always just a phone call away.

Pastor Julia calls the Advanced Kiosks team our “biggest selling point.” She has AK engineer Tim’s number programmed in her phone in case of emergency. “When I say, ‘Tim, this isn’t working,’ he goes into my system and fixes it for me, even if it’s CCB’s problem and not the kiosk’s. He’s Johnny-on-the-spot, and he always answers my calls. It’s been amazing!”

Saving Time & Space

Crossings Community Church has 11 [Compact Power Kiosks](#) that check about 1,400 children in every week. “We were hard-pressed for square footage, and these have such a thin profile, we can hang them anywhere,” says Foster. “With self-service check-in, we’ve seen a 50% speed increase per transaction.” Crossings still has 25 staffed check-in stations, but their 11 kiosks are doing almost the same amount of work as all those combined. Most churches invest their time and staff savings into welcoming and orienting visitors.





Product design plays a big role in our customers' satisfaction. Foster says his stainless steel kiosks fit Crossings' current traditional-style building, but will be equally at home in the new, more contemporary campus they are building. The Compact Power Kiosks' poster space has also proven to be "a big, added fringe benefit." Crossings swaps out the posters monthly to promote different programming and can even target marketing based on the kiosks' locations around the church.

The "portable" Seven SD Church appreciates their FreeStanding Ki-



osks' integrated wheels and Wi-Fi. Pastor Clint says they just wheel them into position every week like a handcart or dolly. "We just plug them in and turn them on."

Looking Toward the Future

Just like people, churches have highly individualized goals. The relatively young Seven SD Church has doubled in size since purchasing its kiosks in late 2012. Pastor Clint aims to invest in more machines as they continue to grow and find a permanent location. Like their current kiosks, additional units will be outfitted with barcode and credit card readers as well as label printers.

Crossings Community Church may eventually multipurpose their kiosks to facilitate tithing and provide building/concierge information. Both are easily done. Credit card readers are basic add-on options for any kiosk, and Advanced Kiosks' own proprietary [Zamok Credit Card Solution](#) ensures the hardware integrates smoothly with your software. Zamok interprets a

credit card swipe and auto populates the card's info into any required fields on your Web page. The user still has ultimate control over authorizing the transaction and all data is secure, but manual input is kept to an absolute minimum.

Our [Lobby Attendant](#) software turns a computer kiosk into a personal concierge. Not only does it provide directions to any location in your church building or campus, but it can also help visitors connect with an appropriate staff member. At the touch of a button, the kiosk user can locate, call or message anyone in your staff directory. If you have small group activities or classes, the kiosk can welcome folks and direct them to the appropriate venue.

Spirit Church will soon use its kiosks to sign folks up for events like camping or other outings. Pastor Julia's goal is to use the kiosks to meet rising demand from the growing congregation. She warns her staff, "If you act like a small church, you'll always be a small church."

Whatever your church's goals, [Advanced Kiosks](#) can help you reach them. The possibilities are endless! Give us a call today at 866-783-3791.



Call us today
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