

Coordinate and collaborate with TruCare Connect's member and provider portals

TruCare Connect is an advanced technology portal solution that provides real-time interaction between payers, providers, and patients. It's flexible, configurable, and secure. TruCare Connect is the perfect solution to enable safe and secure communication. Powered by HealthTrio, TruCare Connect offers a menu of modular solutions that can be combined for a complete technology suite, or it can be used independently to complement existing systems.

Self-Service Portal

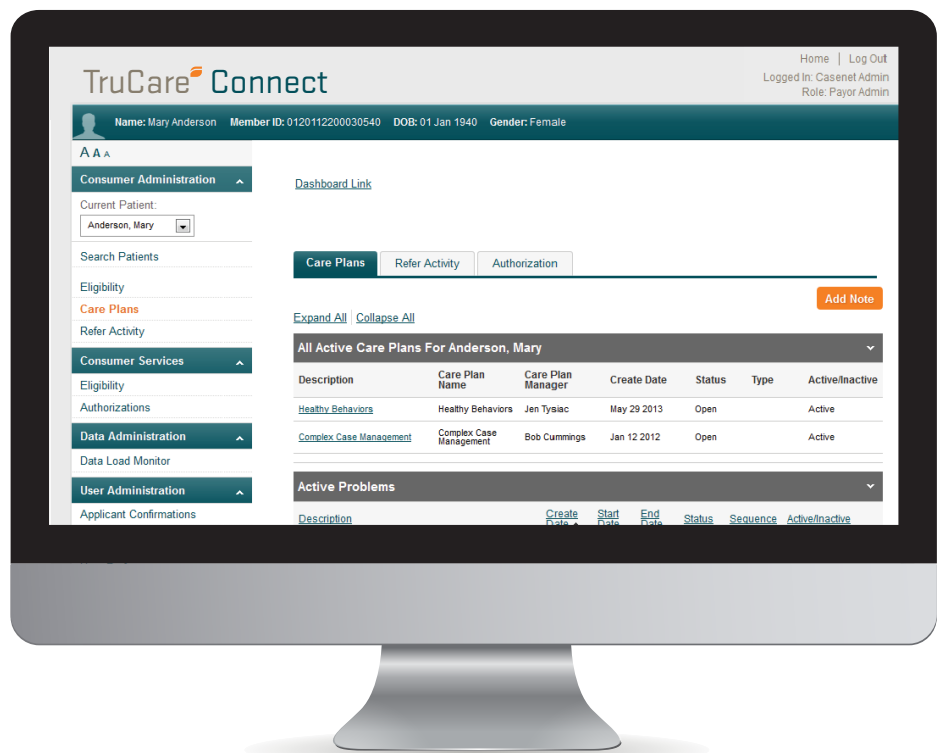
Members view benefit information, update demographic information, view the status of authorizations, and update their primary care physician.

Collaborative Care

Patients, providers, and caregivers exchange real-time messages securely, view care plans, and check the status of referrals and authorizations.

Secure Communications

TruCare Connect allows users to communicate securely, share files, and receive alerts. Role-based security and features create a personalized experience for each user.



Benefit Breakdown

- ✓ Improve coordination, collaboration, and communication
- ✓ Decrease time to intervention
- ✓ Increase efficiencies
- ✓ Maximize member engagement



TruCare Connect allows care managers to:

- Access care plans
 - Capture member assessments
 - Gather member care management information
 - View diagnoses, Rx, contacts, eligibility, key metrics
 - Add notes to member record
 - Create case management referrals
 - Access member communications
 - Access provider communications and events
 - Respond to communications via secure messaging
 - Access provider directory (in and out of network)
 - Generate benefit cards and view benefits summary
 - View billing summaries
 - Select and enroll members in wellness programs
 - View referrals and scheduling
 - Provide health management services via mobile solutions
 - Submit, view and update authorizations through TruCare ProAuth plug-in
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[Learn More](#)

Contact us for more information about TruCare Connect.
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