

TruCare Reporting

Easily Create Ad Hoc Reports and Run Standard Reports

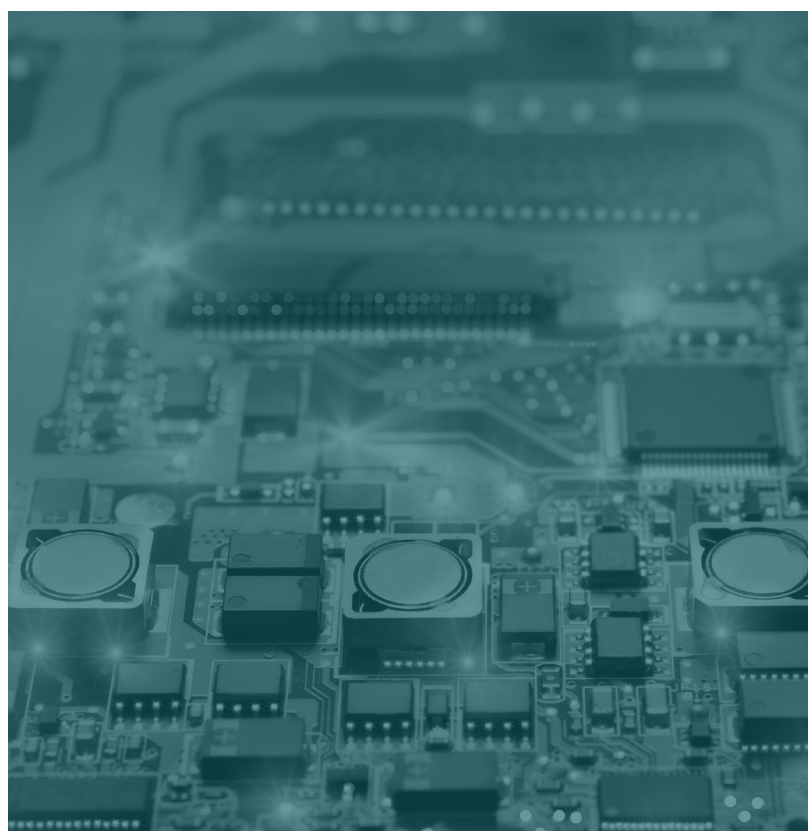
TruCare Reporting is a module designed for the non-technical business user who needs on-demand access to run standard and ad hoc reports such as user activity, metrics monitoring, and audit and compliance oversight. The module is powered by Jaspersoft and reduces dependency on IT for new reports or changes to existing ones. TruCare Reporting extracts real-time care management, utilization, and operational data to identify actionable activities in easy-to-understand reports and exportable files.

TruCare Reporting includes a library of standard and configurable Ad Hoc report templates to help manage and assess healthcare operations. The templates are intended to be used as a starting point and the tool allows users to easily modify and save them as their own custom reports using drag-and-drop field functionality. Among other things, the standard reports may be used to:

- leverage TruCare's Differential Care Management framework so all views can be filtered by population segments
- view user activity and balance workloads,
- monitor performance metrics,
- view audit trails (user, modifications and changes), and
- examine compliance and outcomes.

Technical Components

TruCare's production database is replicated in real-time to an operational data store (ODS) for immediate data access without disruption to application users. Organizations can connect to the database using their preferred data visualization tools and/or extract TruCare data into other repositories.





Powerful Data Analysis

Jaspersoft Studio allows IT to create more complex reports, that cannot be accomplished by Views alone, using SQL queries and Stored Procedures. Users may create complex data aggregations, templates, and dashboards to be published and available within the module.

Benefits

Real-time visibility allows business units to reflect on their own performance and improve the member experience by:

- scheduling reports and related distribution lists in advance,
- exporting reports into multiple formats,
- generating effective case management outreach,
- ensuring timely notification of authorization decisions, and
- identifying trends such as types of grievances, to quickly respond to member concerns.