



Parker Hannifin Corporation
Fluid Control Division
95 Edgewood Avenue
New Britain, CT 06051

Office 860 827 2300
Fax 860 827 2384

February 21, 2020

Re: Coronavirus Update

Thank you for your recent request for information regarding the Coronavirus global health concern. Our priority is the wellbeing, health and safety of our employees, suppliers and customers.

Parker Hannifin corporate supply chain are in frequent contact with our production facilities, suppliers and forwarders in the region to gather operational updates. To date, we are being informed that no significant delays are expected. However, you will appreciate that this is a rapidly evolving situation and things can therefore change very quickly.

Rest assured that should delays be experienced, our supply chain teams will work with suppliers and forwarders to seek to mitigate these as much as possible. You will understand however that, to a large extent, the effects of the virus and the actions of the Chinese and other authorities to combat it are outside of our control.

We fully understand and appreciate that a continued supply of our products and services is critical to your business and we will notify you if we anticipate any delays in supply.

If you have any questions, please do not hesitate to contact your Territory Manager or your Parker Fluid Control Division customer service representative.

Sincerely,

A handwritten signature in black ink that reads "Ben Honsey". The signature is written in a cursive, flowing style.

Ben Honsey
Division Supply Chain Manager, Fluid Control Division