



January 28, 2020

Dear Customer,

Song Chuan is watching the Coronavirus situation very carefully with concern for our employees and customers.

We are monitoring our supply base and manufacturing operations during this crisis.

As of today, with the current Coronavirus situation and in the foreseeable future, Song Chuan does not have any interruption in our supply chain or risk to the smooth operation of our manufacturing facilities in China, Taiwan or Vietnam.

We will keep you updated if we have any change to our status.

Best Regards,

A handwritten signature in black ink, appearing to read "Sean McCarthy", is written over a large, sweeping, light-colored stroke that extends across the width of the page.

Sean McCarthy

President and CEO

Song Chuan USA, Inc.