



March 19, 2020

RE: Covid-19 Update

Dear Valued Customer / Partner:

The COVID-19 outbreak is a challenging situation for every global company. As such, TE has devoted a team of employees from Asia-Pacific, EMEA and the Americas to implement our business continuity and pandemic preparedness plans and help minimize the impact this situation might have on you and your business. We understand your needs and concerns and commit to working with you during this rapidly evolving situation.

Though we can't control every factor influencing our ability to maintain normal production levels and logistics around the world, our teams are working around the clock to mitigate the impact to your business, and we will continue to communicate with you to provide the most updated information.

In the meantime, TE continues to make efforts to ensure smooth operations and the health and safety of our employees globally by deploying pandemic preparedness plans that include actions centered around people safety, business operations, supply chain integrity and technology processes. We have implemented remote working for all employees who can, travel restrictions and strict guidelines for visitors to our facilities.

Please visit [TE's COVID-19 statement on our website](#) for further details or contact your sales or customer service representatives if you have any questions or concerns.

You are of course more than welcome to contact me directly.

Regards,

A handwritten signature in black ink that reads 'Graham Stallings'. The signature is written in a cursive, flowing style.

Graham Stallings
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