



# Hammond Mfg - Practical Information You Can Use

COVID-19 Situation Update - March 17, 2020

## Inventory & Production Status

As of this update, Hammond is not experiencing any issues with warehouse shipments or on-going factory production. We continue offering the same great Hammond service as usual. We will update you with any changes.

## Distributor Web Tool - Saves Time

Many of you already take advantage of HammondDirect - our distributor portal. The following critical information can be accessed via your account: stock check, price check, order tracking, shipment notifications - a MAJOR BENEFIT for anyone now working from home. Request your personal login via your Hammond inside sales representative or send us your (1) name, (2) company, (3) branch location and (4) work email address [here](#).

## Drop Ship Service Reduces Handling

As most of you know, Hammond can provide drop ship services to our Partner Distributor's end customers. With our low prepaid freight policies, this can cut down on your cross docking activities and get the product in your customer's hand faster. Just let our order entry staff know the location for delivery and we will accommodate. (Note that some logistical restrictions apply.)

## Sales Visits to Your Locations

Hammond has implemented flight travel restrictions for our employees which will be in place until at least mid-April. For accounts we could visit by car, we will ensure we respect the sales visit policies of our customers/distributors so just let us know. We'd be glad to facilitate conference calls or online meetings if that is more appropriate.

We are all working together through these unprecedented times. Stay well and know Hammond is working hard to continue addressing your enclosure needs.

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