

Temporary Product Stoppage

March 18, 2020

Dear Valued Partners and Customers,

With the continued uncertainty of the spread of Covid-19 (Coronavirus), the safety of our employees, customers and community is of paramount importance to Omron.

In compliance with the Alameda County, CA Health Department's instructions to "Shelter in Place" (<http://www.acphd.org/2019-ncov.aspx>), Omron has temporarily ceased manufacturing and warehouse operations in our factory in Pleasanton, CA. This shutdown is effective March 17, 2020 and is currently scheduled to last until April 7th, 2020. The major product families impacted by this shutdown are:

<Safety products>

- F3SG Series Light Curtains
- MS4800 Series Light Curtains
- PA46 Series Perimeter Guarding
- OS32C Safety Laser Scanners
- Safety Mats and Edges
- Selected Safety Door Switches, Interlocks, and Safety Relays

<Robotics products>

- Cobra 800 Cleanroom/IP65/inverted
- Mobile Cart Transporter
- Mobile battery
- Cobot dongle and licenses
- Spare parts and Options (including SMI6/Smart Vision MX/Motor kits and Assembly)

Additionally, our production facility in Malaysia has also been required to temporarily shut down until April 3, 2020.

The products originating from this facility are primarily component products:

<Component products>

- G2R1 Mechanical Relays
- G2R2 Mechanical Relays
- G2RV Mechanical Relays
- G2RV-SR Mechanical Relays
- P2RF Mechanical Relays
- P7SA Safety Relays
- PTF Mechanical Relays
- PYF Mechanical Relays

As may be expected, delivery for many of these products will be impacted by this shutdown. The Omron logistic and customer care team is working to minimize the disruption to current orders. Unfortunately, orders for some products may be delayed until after normal operations resume at our facility in Pleasanton, Ca. Once we have an update, we will communicate with you immediately.

We appreciate your patience during this difficult time and we apologize for any inconvenience this may cause. Please contact your Omron Account Manager or Channel Development Manager with any questions or concerns.

Sincerely,

Craig M. Brockman
Executive Director of Product Management
Omron Automation