



Retrieve Technologies, Inc.
50 Commercial St., Suite 35S
Manchester, NH 03101
Telephone: 603.413.0022

RETRIEVE TECHNOLOGIES, INC.

PRIVACY POLICY

Last Updated: April 20, 2018

Retrieve Technologies, Inc. (“Retrieve,” “we,” “us” or “our(s)”) is committed to protecting your privacy. We have prepared this Privacy Policy to describe to you our practices regarding the Profile Data (as defined below) we collect from users of Retrieve’s Title(s), Licensed Products, Services and/or other products or services (“User(s),” “you,” “your(s)”) on mobile application(s), web portals and other methods of access (each individually or together, the “Retrieve Platform”).

BY USING AND/OR ACCESSING THE RETRIEVE PLATFORM OR ANY PART THEREOF, YOU AGREE TO THE TERMS OF THIS PRIVACY POLICY AND ALL OTHER RETRIEVE POLICIES GOVERNING USE OF THE RETRIEVE PLATFORM AND YOU EXPRESSLY CONSENT TO THE COLLECTION, USE AND DISCLOSURE OF YOUR INFORMATION IN ACCORDANCE WITH THIS PRIVACY POLICY. BY USING THE RETRIEVE PLATFORM, YOU REPRESENT THAT YOU HAVE READ AND UNDERSTAND THIS PRIVACY POLICY AND OTHER RETRIEVE POLICIES AND AGREE TO BE BOUND BY THE TERMS THEREIN.

NON-US USERS: WE MAY TRANSFER INFORMATION THAT WE COLLECT ABOUT YOU, INCLUDING PERSONALLY IDENTIFIABLE INFORMATION, TO AFFILIATED ENTITIES, OR TO OTHER THIRD PARTIES (AS PROVIDED HEREIN) ACROSS BORDERS AND FROM YOUR COUNTRY OR JURISDICTION TO OTHER COUNTRIES OR JURISDICTIONS AROUND THE WORLD. IF YOU ARE LOCATED IN THE EUROPEAN UNION OR OTHER REGIONS WITH LAWS GOVERNING DATA COLLECTION AND USE THAT MAY DIFFER FROM U.S. LAW, PLEASE NOTE THAT YOU ARE TRANSFERRING INFORMATION, INCLUDING PERSONAL INFORMATION, TO A COUNTRY AND JURISDICTION THAT DOES NOT HAVE THE SAME DATA PROTECTION LAWS AS YOUR JURISDICTION, AND YOU CONSENT TO THE TRANSFER OF INFORMATION TO THE U.S. AND THE USE AND DISCLOSURE OF INFORMATION ABOUT YOU, INCLUDING PERSONAL INFORMATION, AS DESCRIBED IN THIS PRIVACY POLICY.

Capitalized terms not defined in this Privacy Policy have the meanings given in our [Terms of Service](#).

TYPES OF INFORMATION WE COLLECT

- Personal data which allows someone to identify or contact you, including, for example, your name, avatar, address, geo-location information, birthdate, telephone number, e-mail address, Facebook or Google contact data, as well as any other non-public information about you (each individually or together, the “**Profile Data**”) that is associated with or linked to your Account (as defined below) on the Retrieve Platform.
- Data that is not associated with or linked to your Profile Data (“**Anonymous Data**”). Anonymous Data does not, by itself, permit the identification of individual persons.
- Text, data, pictures or any other content (“**Content**”) that you post on the Retrieve Platform.
- Your username, password information, and associated Profile Data used to create a profile on the Retrieve Platform (collectively your “**Account**”).
- Information about your location depending on the permissions you have set on your device and/or your Retrieve Account preferences.
- If you provide us feedback or contact us via e-mail, we will collect your name and e-mail address, as well as any other Content included in the e-mail, in order to send you a reply.
- When you participate in one of our surveys, contests and/or promotions we may collect additional Profile Data.
- We may also collect additional Profile Data, such as at other points in the Retrieve Platform that state or otherwise indicate that Profile Data is being collected.

USE OF YOUR INFORMATION

Any of the information we collect from you may be used in the following ways:

- to facilitate the creation of and secure your Account on our network;
- identify you as a User on our system;
- provide improved administration of the Retrieve Platform;
- provide the Retrieve Platform and services to you;
- improve the quality of experience when you interact with the Retrieve Platform;
- send you a welcome e-mail to verify ownership of the e-mail address provided when your Account is created;
- send you administrative e-mail notifications, such as security or support and maintenance advisories;
- respond to your inquiries;
- to make telephone calls to you, from time to time, as a part of secondary fraud protection or to solicit your feedback; and
- to send newsletters, surveys, offers, and other promotional materials related to our Retrieve Platform and for other marketing purposes of Retrieve.



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USE OF ANONYMOUS DATA

Anonymous Data may be used to analyze request and usage patterns so that we may enhance our Retrieve Platform and to improve Retrieve Platform navigation. Retrieve reserves the right to use Anonymous Data for any purpose and disclose Anonymous Data to third parties at its sole and absolute discretion.

COOKIES AND OTHER INFORMATION COLLECTED BY TECHNOLOGY

We use Cookies and Log Data information to gather information regarding the date and time of your visit and the information for which you searched and which you viewed.

"Cookies" are small pieces of information that a web Retrieve Platform sends to your computer's hard drive or device while you are viewing a web Retrieve Platform. We may use both session Cookies (which expire once you close your Web browser) and persistent Cookies (which stay on your computer until you delete them) to provide you with a more personal and interactive experience on the Retrieve Platform. Persistent Cookies can be removed by following your Internet browser help file directions.

To make our Retrieve Platform more useful to you, our servers (which may be hosted by a third party service provider) collect "Log Data." Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages and other statistics.

When you access the Service by or through a mobile device, we may collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile device's unique device ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, your location information and other statistics.

DO NOT TRACK DISCLOSURE

We support Do Not Track ("DNT"). Do Not Track is a preference you can set in your web browser to inform websites that you do not want to be tracked. You can enable or disable Do Not Track by visiting the Preferences or Settings page of your web browser.

YOUR CHOICES REGARDING YOUR INFORMATION

We offer you choices regarding the collection, use, and sharing of your Profile Data. You have the freedom to choose what Profile Data that we collect and store and how we use it. As such, you may choose to provide us with as much or as little Profile Data as you wish and to prevent us from sharing any of your Profile Data with third parties. However, Retrieve must be permitted, at a minimum, to collect and store your name, contact number and email address.

We will periodically send you free newsletters and e-mails that directly promote the use of the Retrieve Platform or our Retrieve Platform. When you receive newsletters or promotional communications from us, you may indicate a preference to stop receiving further communications from us and you will have the opportunity to "opt-out" by following the unsubscribe instructions provided in the e-mail you receive or by contacting us directly via our website at www.retrieve.com/Support. Despite any indicated e-mail preferences, we may send you service-related communications.

BEHAVIORAL REMARKETING

Retrieve uses remarketing services to advertise on third party websites to you after you visit the Retrieve Platform. We, and our third-party vendors use cookies to inform, optimize and serve ads based on your past visits to our Service.

Google: Google AdWords remarketing service is provided by Google Inc. You can opt-out of Google Analytics for Display Advertising and customize the Google Display Network ads by visiting the [Google Ads Settings](#) page. Google also recommends installing the [Google Analytics Opt-out Browser Add-on](#), which provides visitors with the ability to prevent their data from being collected from your web browser and used by Google Analytics. For more information on the privacy practices of Google, please visit the [Google Privacy & Terms](#) web page.

HubSpot: HubSpot is a web-based solution for marketing automation. HubSpot sets cookies that track a user's interaction with our site. HubSpot also tracks browser-provided information such as inferred region, IP address, and return visits. Users remain anonymous unless the user has provided personal information through the submission of a form or clicks through to our site from a link in a HubSpot email. For more information on HubSpot cookies and what they are used for, see [HubSpot's Privacy policy](#).

DISCLOSURE OF YOUR INFORMATION

We do not sell, trade, or otherwise transfer your Profile Data to advertising networks. However, Anonymous Data and/or Profile Data may be provided to other parties for marketing, advertising, or other uses.

Affiliates and Acquisitions: We may share some or all of your Profile Data with any parent company, subsidiaries, joint ventures, or other companies under a common control ("Affiliates"), in which case we will require our Affiliates to honor this Privacy Policy. If another company acquires Retrieve, business, or our assets, that company will possess the Profile Data collected by us and will assume the rights and obligations regarding your Profile Data as described in this Privacy Policy.

Third-Party Providers: Occasionally, at our discretion, we may provide access to, links to or information about third-party products or services via our Retrieve Platform. In addition, we may use third-party services such as Google Analytics that collect, monitor and analyze this type of information in order to increase our Service's functionality. These third party Retrieve Platforms have separate and independent policies. We, therefore, have no responsibility or liability for the content and activities of these linked Retrieve Platforms. Nonetheless, we seek to protect



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the integrity of our Retrieve Platform and welcome any feedback about these Retrieve Platforms.

Retrieve may share your Profile Data with third party providers to:

- provide you with the services that we offer you through the Retrieve Platform;
- to conduct quality assurance testing;
- to facilitate the creation of Accounts;
- to provide technical support; and/or
- to provide other services to Retrieve.

These third party service providers are required not to use your Profile Data other than to provide the services requested by Retrieve.

Law Enforcement: Retrieve may disclose Profile Data if it believes in good faith that such disclosure is necessary:

- in connection with any legal investigation;
- to comply with relevant laws or to respond to subpoenas or warrants served on Retrieve;
- to protect or defend our company, personnel, system, rights or property or that of Users of our Retrieve Platform; and/or to investigate or assist in preventing any violation or potential violation of the law, this Privacy Policy, our Terms of Service, or any other Retrieve Policies.

SECURITY OF YOUR INFORMATION

Retrieve is committed to protecting the security of your Profile Data. We use a variety of industry-standard security technologies and procedures to help protect your Profile Data from unauthorized access, use, or disclosure. We also require you to enter a password to access your Account information. Please do not disclose your Account password to unauthorized people. However, no method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, while we use reasonable efforts to protect your Profile Data, we cannot guarantee its absolute security.

CHILDREN'S PRIVACY

Only those individuals age 18 or older have permission to access the Retrieve Platform without parental or guardian consent. The Retrieve Platform does not address anyone under the age of 13 (a "Child" or "Children").

We do not knowingly collect personally identifiable information from Children, nor do we knowingly collect such information from individuals under the age of 18 without parental or guardian consent. If you are a parent or guardian and you learn that your Child, Children or anyone in your care under that age of 18 has provided us with Profile Data, please contact us via our website at www.retrieve.com/Support. While we are not under any obligation to actively monitor our Retrieve Platform for such information, if we become aware that we have collected Profile Data from a Child, Children or anyone under age 18 without verification of parental or guardian consent, we will do our best to remove that information from our servers in a timely manner.

CHANGES TO YOUR INFORMATION

You may change or delete any of your Profile Data in your Account at any time by using the "Profile Edit" button on your account homepage. If you wish to delete your profile completely you may do so by contacting Retrieve at www.retrieve.com/Support and requesting that your profile be deleted. However, please note that we may be required to keep this information and not delete it (or to keep this information for a certain time, in which case we will comply with your deletion request only after we have fulfilled such requirements) in order to comply with the law, enforce the Retrieve Platform policies, or protect our or others rights, property, or safety. When we delete any information, it will be deleted from the active database, but may remain in our archives. We may retain your information for fraud prevention or similar purposes.

CHANGES TO THIS PRIVACY POLICY

Retrieve reserves the right to make changes to this Privacy Policy without prior notice to you. If we make any material changes in the way we use your information, we will post those changes on this page. Any changes to this Privacy Policy will be effective immediately for all Users upon posting on this page and it is your responsibility to monitor this page for changes to our Privacy Policy. It is important to note that any changes to this Privacy Policy may affect our use of Profile Data that you have provided to us prior to any such changes. If you do not wish to permit changes in our use of your Profile Data, you must notify us that you wish to deactivate your Account. Continued use of our Retrieve Platform, following the posting such changes on this page, shall indicate your acknowledgment of such changes and agreement to be bound by the terms and conditions of such changes.

ONLINE PRIVACY POLICY ONLY

This Privacy Policy applies only to information collected through the Retrieve Platform, not to information that is collected offline.

CONTACT INFORMATION

If you have any questions about this Privacy Policy, please contact Retrieve, Inc. at www.retrieve.com/Support or at:

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