# 2017 Cornerstone Bank Performance Survey 06-Small Business Lending

| 1. | DO YOU HAVE A SMALL BUSINESS GROU | P SEPARATE FROM YOUR | COMMERCIAL LENDING |
|----|-----------------------------------|----------------------|--------------------|
|    | GROUP?                            |                      |                    |

| Include | <ul> <li>Small business loan portfolios and/or Small Business Administration (SBA) loans<br/>managed in its own group (not part of a larger group i.e. commercial lending)</li> </ul>   |
|---------|---|
| Exclude | <ul> <li>Small business loans that are part of a larger group, i.e. commercial lending. If part of the commercial portfolio, include the small business loan information in survey section 08 Commercial Lending</li> <li>You must click NEXT to save your answer</li> <li>Tip: You can click in page box in the next question, put the last page number and hit Enter to skip to the end of this survey section</li> </ul> |

| $\bigcirc$ | True |   | $\bigcirc$ | False |
|------------|------|---|------------|-------|
| $\smile$   |      | ' | $\smile$   |       |

### 2. TOTAL # OF SMALL BUSINESS LOANS CLOSED PER MONTH

| <ul> <li>Small Business Administration (SBA) loans</li> <li>Small business loans closed as part of the commercial portfolio (See Commercial (081))</li> </ul> | i |
|---|---|
|---|---|

| Answer: |           |
|---------|-----------|
|         | Format: 0 |

#### 3. DOLLAR AMOUNT OF SMALL BUSINESS LOANS CLOSED PER MONTH

| Exclude | Small Business Administration (SBA) loans                                      |  |
|---------|--|--|
|         | Small business loan closed as part of the commercial portfolio (See Commercial |  |
|         | [08])  |  |

| Answer: |             |  |
|---------|-------------|--|
|         | Format: \$0 |  |

4. WHAT PERCENTAGE (%) OF YOUR SMALL BUSINESS LOAN APPLICATIONS WERE AUTO-DECISIONED THROUGH AUTOMATED UNDERWRITING/CREDIT MODEL SCORING MODELS, WITH NO HUMAN REVIEW?

| Answer: |               |         |   |
|---------|---------------|---------|---|
|         | Format: 0.00% | Max 100 | • |

#### SMALL BUSINESS MANAGEMENT FTE

| Include | Overseeing/supervising the Small Business lending employees  |
|---------|--|
| Exclude | <ul> <li>Finding and managing Small Business deals (See 'Small Business Loan Officers FTE' [06])</li> <li>Overseeing the Small Business Administration (SBA) lending employees (See 'SBA FTE' [06])</li> </ul> |

| Answer: |  |  |
|---------|--|--|
|         |  |  |



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Format: 0.00

| 6 | SMALL | RUSINESS | LOAN OFFICERS | FTF |
|---|-------|----------|---------------|-----|
| n | JUNE  | DUSHNESS | LUAN ULTULKS  |     |

| Include | <ul> <li>Small Business loan officers who produce new small business loans and may also<br/>carry portfolios</li> </ul>   |
|---------|---|
| Exclude | <ul> <li>Commercial loan officers who have some small business loans in their portfolio mix (See 'Commercial Loan Officer' [08])</li> <li>Small Business Administration (SBA) loan officers (See 'SBA FTE' [08])</li> </ul> |

| Answer: |              |
|---------|--------------|
|         | Format: 0.00 |

### 7. SMALL BUSINESS UNDERWRITING FTE

| Include | <ul> <li>Small Business loan underwriting for loans produced through retail branches or<br/>Small Business loan officers</li> </ul>   |
|---------|---|
| Exclude | <ul> <li>Commercial credit analyst FTE who include Small Business underwriting as part of their commercial duties (See 'Commercial Credit Analyst FTE' [08])</li> <li>Commercial or Small Business loan processing, doc prep, closing</li> <li>Small Business Administration (SBA) underwriting (See 'SBA FTE' [06])</li> </ul> |

| Answer: |              |
|---------|--------------|
|         | Format: 0.00 |

### 8. SMALL BUSINESS LOAN PROCESSING FTE

| Include | <ul> <li>Supporting Small Business loan officers and branches in the processing of new<br/>Small Business applications and gathering information for loan approval and<br/>closing</li> </ul> |
|---------|---|
|         | <ul> <li>Loan application input, package development/transmittals, ordering title and<br/>appraisals, sending denial letters</li> </ul>   |

| Answer: |              |
|---------|--------------|
|         | Format: 0.00 |

# 9. SMALL BUSINESS DOCUMENT PREPARATION/ PRE-FUND REVIEW/ LOAN CLOSING/ FUNDING/ POST-FUND REVIEW FTE

| Include | <ul> <li>Physically preparing loan documents, providing pre-fund and post-fund control<br/>over small business loan document</li> </ul>  |
|---------|--|
| Exclude | <ul> <li>Mortgage document preparation activities (See 'Mortgage Doc Prep / Closing/Funding' [07])</li> <li>Consumer loan document preparation activities (See 'Consumer Loan Doc Prep / Closing / Funding') [05]</li> <li>Small Business Administration (SBA) document preparation activities (See 'SBA FTE' [06])</li> </ul> |

| Answer: |              |
|---------|--------------|
|         | Format: 0.00 |

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| 10. SMALL BUSINESS | - OTHER FI | ГΕ |
|--------------------|------------|----|
|--------------------|------------|----|

| Include | Small Business functions not included in other Small Business FTE functions   |
|---------|---|
| Exclude | <ul> <li>Commercial loan FTE functions (See 'Commercial Lending' [08])</li> <li>Small Business functions already allocated</li> <li>Small Business Administration (SBA) functions (See 'SBA FTE' [06])</li> </ul> |

| Answer: |              |
|---------|--------------|
|         | Format: 0.00 |

# 11. IF YOU HAVE FTE IN THE 'OTHER' SMALL BUSINESS FTE CATEGORY ABOVE, PLEASE DESCRIBE THE 'OTHER' FTE DUTIES

|        | Instructions | If you have FTE in the "Other" FTE category, please describe the "Other" FTE duties. |
|--------|--------------|--|
| Answer | •            |  |

# 12. TOTAL # OF SMALL BUSINESS ADMINISTRATION (SBA) LOANS CLOSED PER MONTH IN SBA GROUP?

| Include | <ul><li>SBA guaranteed</li><li>504 loans</li></ul> |
|---------|--|
| Exclude | Small business loans                               |

| Answer: |           |  |
|---------|-----------|--|
|         | Format: 0 |  |

### 13. TOTAL DOLLAR AMOUNT OF SBA LOAN BALANCES OUTSTANDING?

| Include | SBA guaranteed |
|---------|----------------|
|         | 504 loans      |

Answer: Format: \$0

### 14. ALL SMALL BUSINESS ADMINISTRATION (SBA) FTE

| Include | <ul> <li>SBA Management FTE</li> <li>SBA Loan Officers FTE</li> <li>SBA Underwriting FTE</li> <li>SBA Loan Processing and Doc Prep FTE</li> </ul>         |  |
|---------|---|--|
| Exclude | <ul> <li>Small Business FTE (Management, loan officers, underwriting, processing and doc prep)</li> <li>Duties performed outside the SBA group</li> </ul> |  |

| Answer: |              |  |
|---------|--------------|--|
|         | Format: 0.00 |  |



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| 15. | WHICH BEST DESCRIBES HOW DO YOUR ORGANIZATION BREAKS OUT SMALL LOAN CONCENTRATION OF BORROWER? |                     |  |
|-----|--|---------------------|--|
|     | 0  | Under \$250,000     |  |
|     | 0  | Under \$500,000     |  |
|     | 0  | Under \$750,000     |  |
|     | 0  | Under \$1,000,000   |  |
|     | 0  | Other concentration |  |