

2017 Cornerstone Bank Performance Survey 14-Enterprise Risk Management

1. ANNUAL OUTSOURCED ENTERPRISE RISK MANAGEMENT COSTS (\$)		
• Software costs (See Information Technology [13])		Software costs (See Information Technology [13])

	Annual Outsourced Cost \$
External Audit	
Outsourced Internal Audit	
Outsourced Compliance	
Outsourced Loan Review	
Outsourced Physical Security	
Outsourced Computer Security	
Outsourced Disaster Recovery / Business Continuity	
Outsourced Vendor Management	
Outsourced Other Enterprise Risk Mgmt. (i.e. SOX, Fraud, BSA/AML, Privacy)	

2. CHIEF RISK OFFICER FTE

Include	Overseeing /management function of the enterprise risk of your organization
Exclude	 Completing specific ERM functions / day-to-day tasks captured elsewhere in this section (i.e., audit, compliance, fraud/investigations, or other non-management functions)

Answer:		

Format: 0.00

3. INTERNAL AUDIT FTE

Include	Internal audit function
Exclude	Fraud investigations (see 'Fraud/Investigations' [14])

Answer:	
	Format: 0.00

4. COMPLIANCE / SOX / CRA FTE

Include	 Oversight of institution's overall compliance, Sarbanes-Oxley Act (SOX), community reinvestment act (CRA) policies in all business lines, Home Mortgage Disclosure Act (HMDA) testing. 	
Exclude	 Routine compliance reporting (part of routine job functions within respective departments) 	

Answer:	
	Format: 0.00



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5. LOAN REVIEW FTE			
	Include	•	In-house loan review function
Answe	er:		
	Format: 0.00		_
6.	FRAUD / INVESTIGA	TIONS	FTE
	Include	•	Researching and investigating fraud activity
	Exclude	•	Operations activities related to basic NSF ('NSF/Courtesy Pay/Rejected Items/Returned Items' [11]) Operations activities related to Deposit collections (See 'Deposit collector' [12A]) Operations related to card dispute and charge backs (See 'Cards and Payments' [04])
Answe	er:		
	Format: 0.00		-
7.	PHYSICAL SECURITY	FTE	
	Include	•	Overseeing the overall physical security program
	Exclude	•	Maintenance / facilities / Card Access (see 'Facilities & Office Services' [17A]) Outsourced physical security function (See 'Outsourced physical security cost' [14])
Answe	er:		
	Format: 0.00		-
8.	IT / COMPUTER SEC	URITY	FTE
	Include	•	IT Security even if FTE reports to IT
Answe	er:		
	Format: 0.00		_
9.	DISASTER RECOVER	Y / BU:	SINESS CONTINUITY FTE
	Include	•	Disaster Recovery and Business Continuity activities, even if FTE reports to Operations or IT Run alert system, test plan
Answe	er:		
	Format: 0.00		_

10. BANK SECRECY ACT / ANTI MONEY LAUNDERING FTE

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Include	 Daily monitoring of compliance reporting such as Bank Secrecy Act, Anti-Money Laundering and other regulations Customer Identification Program/Red Flag Monitoring (ID Theft, Address Change Verification, Return Mail)
Answer:	
Format: 0.00	
11. PRIVACY FTE	
Include	Allocated time focused on your organization's privacy program
Answer:	
Format: 0.00	
12. VENDOR MANAGEM	IENT FTE
Include	 Vendor management program functions (contracts, SSAE16, (SAS 70), negotiations, etc.)
Exclude	Day-to-day IT vendor contract, relationship management (See 'Business Analyst' [13])
Answer:	
Format: 0.00	
13. ENTERPRISE RISK	MANAGEMENT - OTHER FTE
Include	Enterprise Risk management functions not included in other categories
Exclude	 Managers should be included in their specific focus i.e., compliance Manager should be allocated to 'Compliance FTE' [included in this section]
Answer:	
Format: 0.00	
14. ENTERPRISE RISK	MANAGEMENT - OTHER - FTE DESCRIPTION
Answer:	
15. CORPORATE INSUR	ANCE FTE
Include	Overseeing and managing the organization's insurance policies
Answer:	
Format: 0.00	



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16. ANNUALIZED LEVEL OF FRAUD LOSS DOLLARS (\$) EXPERIENCED BY YOUR ORGANIZATION AT THE TIME THEY WERE BOOKED IN THE FOLLOWING MAJOR AREAS

Exclude	Forced closed checking accounts for NSF charge-offs (See Deposit Operations)	
	Loan losses	
	Recoveries	

	Annualized Fraud \$ Losses
Teller Over/Short	
Identity Theft	
Check Fraud	
Employee/Internal Fraud	
Reg E Debit Card	
Reg E ATM	
Reg E Credit Card	
Other Fraud Losses	