

GG BAILEY Return Policy

GG BAILEY Custom Automobile Mat Products

At GG Bailey, we are fully committed to providing you with custom designed car, trunk & cargo mats that exceed your expectations. GG Bailey mats are custom designed to your exact specifications and are not returnable except for a manufacturing defect.

Please contact us by e-mail at service@ggbailey.com or toll-free at 1-866-6GG-BAILEY (1-866-644-2245) for a Return Authorization Code. Returns without a Return Authorization Code and any returns older than thirty (30) days will not be accepted.

All other GG Bailey Products:

If you are dissatisfied with your non-custom product, we will replace your order, offer store credit, or issue a complete refund (minus the shipping charge) to the card used for purchase. Order must be returned in new condition with the original packaging within thirty (30) days of receipt of order. Any return after thirty (30) days will not be accepted.

HOW TO RETURN AN ITEM (in 5 easy steps)

1. Write down the Return Authorization Code in the space below (from Customer Service).
2. Complete the return form below explaining why you are returning an item.
3. In the case of car mats, please provide pictures that will help illustrate your explanation.
 - Pictures may be sent with the return or emailed to service@ggbailey.com
4. Pack your return using the original shipping box.
5. Ship your return back to GG Bailey, 1711 Hwy 41 South, Calhoun, GA., 30701

RETURN FORM

Enclose this form with your return shipment. Include all information and a Return Authorization Code for the returned item

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Name		
Address		
Phone	Daytime:	Evening:

Return Authorization Code _____

Vehicle Year: _____ **Make:** _____ **Model:** _____ **Submodel:** _____

Explanation