

PUTTING FARMERS FIRST®: SAFETY, SUPPLY AND SERVICE

FBN RESPONSE TO COVID-19

Now, more than ever, the world is counting on farmers, and you can count on *Farmers Business Network*SM. The health and safety of the *FBN*SM community is our first and most important priority, and that includes the support of your business operations.

In that capacity, *FBN* has taken significant measures to ensure continuity in our operations. Given that we operate a low-touch, online model, we are well-equipped to support you in the current market conditions. Our agility and technology is unmatched, and we are prepared for the challenge. Our teams, while virtual, are available to you anytime.

SAFETY

The health and safety of our community is our first priority. At our offices, warehouses, and Hub locations, we are instituting CDC recommended health and hygiene procedures for personnel and facilities. In addition, we have instituted low touch procedures for processing shipping and handling of product orders. For additional information about visiting our facilities, read our [Frequently Asked Questions](#).

SUPPLY

Many farm suppliers operate global supply chains, but our supply of chemicals from *FBN Direct*SM and *F2F Genetics Network*TM seed are already stocked in our warehouses. Product is ready to ship to your farm or be picked up locally at one of our 70+ Hub locations ([find your nearest Hub here](#)). Local Hubs are being stocked with extra products, with priority given to orders pre-scheduled for pickup.

FBN Direct has experienced record demand this year, so we recommend you place your planned input orders as soon as possible to help us ensure the best delivery experience for all members. We have new [return and exchange programs](#) to help you adapt through planting.

SERVICE

Account & Agronomy Support: Our teams are here to support you each and every day. If there is anything that you need from us, please don't hesitate to reach out to our team.

- Call us at (844) 200-FARM
- Email us at support@farmersbusinessnetwork.com

Chemical and Seed Orders: Our warehouses and Hubs are open for business and ready to serve. Deliveries are shipping daily. Starting this week, you'll receive automatic text updates on your delivery and pickup status.

- Place orders anytime at: www.fbn.com/direct/home

Navigating the Market: Turbulent markets bring challenges, but also new opportunities to strengthen your farm. First, stay connected with each other on [FBN Community](#). We'll be hosting marketing webinars, conducting polls on critical issues, and keeping you apprised of emerging market opportunities.

All of us at *FBN* are deeply grateful for the partnership with farmers. We are 100% committed to bringing you the incredible value, savings, and service you have come to expect from us, no matter how challenging the situation.

Copyright © 2014 - 2020 Farmer's Business Network, Inc. All rights Reserved. "Farmers Business Network," "FBN," "FBN Direct," "F2F Genetics Network," "Farmers First," are registered service marks or trademarks of Farmer's Business Network, Inc.