





Models

Indoor Unit MWM36Y3J

Outdoor Unit MRM36Y3J

960-910-11

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This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure they are away from the appliance.



Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

Precautions

Warning • Do not connect air conditioner to multi-purpose socket. Otherwise, it may cause fire hazard. • Disconnect power supply when cleaning air conditioner. Otherwise, it may cause electric shock. • Do not spray water on indoor unit. It may cause electric shock or malfunction. • Do not spill or submerge remote controller in liquids, remote may malfunction or no longer operate. • Do not repair air conditioner by yourself. It may cause electric shock or damage. Please contact dealer when you need to repair air conditioner. • Do not block air outlet or air inlet. It may cause malfunction. • If you need to relocation of air conditioner is required please contact licensed authorize service or contact dealer for more information. Otherwise personal injury or damage can occur. • Do not step on top panel of outdoor unit, or put heavy objects. It may cause damage or personal injury.

- Do not extend fingers or objects into air inlet or air outlet. It may cause personal injury or damage.
- Air Conditioner should be properly grounded. Incorrect grounding may cause electricshock.
- Do install the diconnect. If not, it may cause malfunction.
- Installation and maintenance must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.

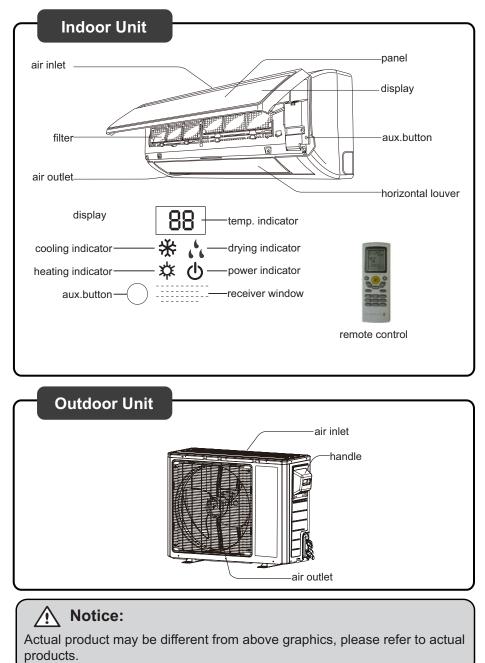
Working temperature range

	Indoor side DB/WB(℃/°F)	Outdoor side DB/WB(℃/°F)
Maximum cooling	27/19(80.6/66.2)	46/24(114.8/75.2)
Maximum heating	27/-(80.6/-)	24/18(75.2/64.4)

NOTICE:

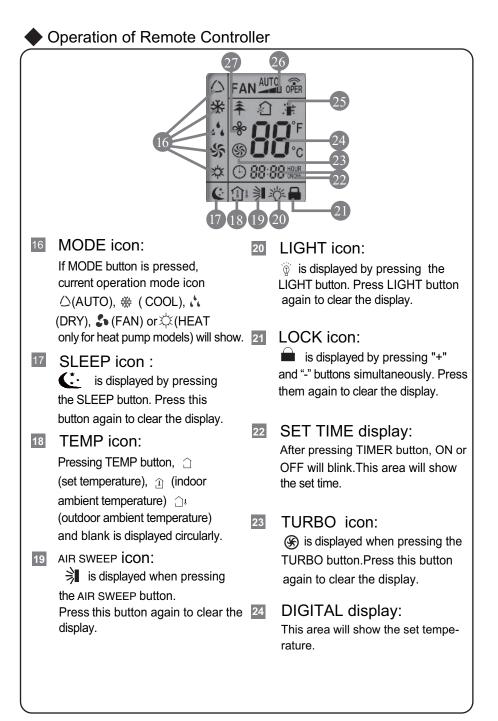
- The operating temperature range (outdoor temperature) for cooling only unit is
- -15℃ ~ 46℃(5 ~ 114.8°F); for heat pump unit is -20℃ ~ 46℃(-4 ~ 114.8°F).

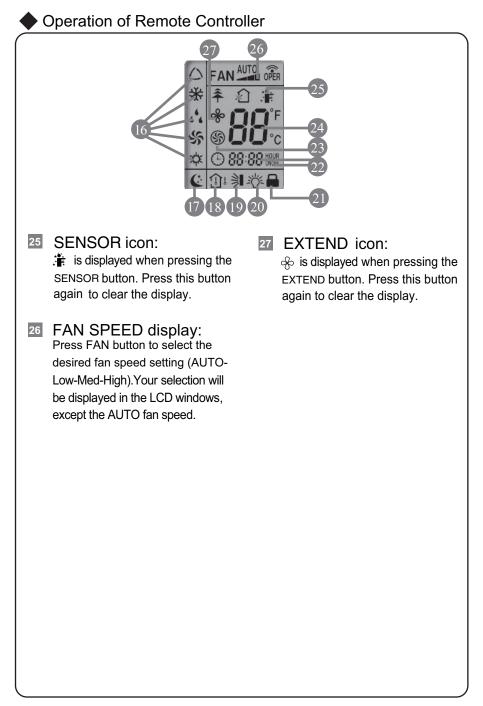
Parts name

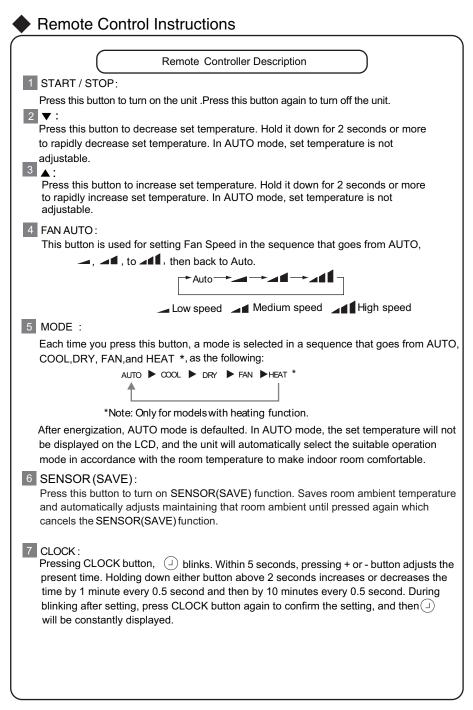


Operation of Remote Controller









Remote Control Instructions

8 TIMER ON :

Press this button to initiate the auto-ON timer. To cancel the auto-timer program, simply press this button again.

After pressing this button, $(_)$ disappears and "ON "blinks. 00:00 is displayed for ON time setting. Within 5 seconds, press + or - button to adjust the time value. Every press of either button changes the time setting by 1 minute. Holding down either button rapidly changes the time setting by 1 minute and then 10 minutes. Within 5 seconds after setting, press TIMER ON button to confirm.

9 AIR SWEEP:

Press this button to set up & down swing angle, which circularly changes as below:

This remote controller is universal. If any command ≥ 1 , ≥ 1 or = 1 is sent out, the unit will carry out the command as ≥ 1

indicates the guide louver swings as:

10 EXTEND(DRY):

Pressing EXTEND button in COOL or DRY mode, the icon % is displayed and the indoor fan will continue operation for 10 min utes in order to dry the indoor unit even though you have turned off the unit.

After energization, EXTEND OFF is defaulted. EXTEND is not available in AUTO, FAN or HEAT mode.

11 TEMP:

By pressing this button you can display the indoor setting temperature or indoor ambient temperature. When the indoor unit is first powered on it will display the setting temperature, if the temperature's display status is changed from other status to" (a)", displays the ambient temperature, 5s later or within 5s, it receives other remote control signal that will return to display the setting temperature. If the users haven't set up the temperature displaying status, that will display the setting temperature. (This function is not applicable for some models).

12 TIMER OFF :

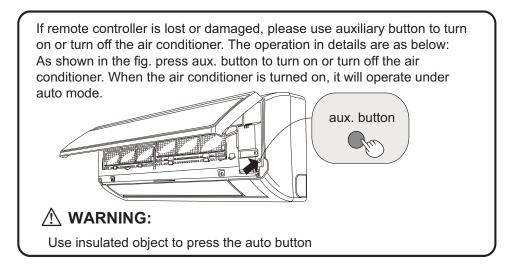
Press this button to initiate the auto-off timer. To cancel the auto-timer program, simply press the button again.TIMER OFF setting is the same as TIMER ON.

13 TURBO:

Press this button to activate / deactivate the Turbo function which enables the unit to reach the preset temperature in the shortest time. In COOL mode, the unit will blow strong cooling air at super high fan speed. In HEAT mode, the unit will blow strong heating air at super high fan speed. (This function is not applicable for some models).

Remote Control Instructions 14 SLEEP: Press this button to go into the SLEEP operation mode. Press it again to cancel this function. This function is available in COOL or DRY mode to maintain the most comfortable temperature for you. 15 LIGHT: Press LIGHT button to turn on the display's light and press this button again to turn off the display's light. If the light is turned on, 👸 is displayed. If the light is tunned off,) disappears. ¹⁶ Combination of "+" and "-" buttons: About lock Press "+ " and "-" buttons simultaneously to lock or unlock the keypad. If the remote controller is locked, is displayed. In this case, pressing any button, is blinks three times. 17 Combination of "MODE" and "-" buttons: Allows you to toggle between Fahrenheit and Celsius. When the unit is OFF, press "MODE" and "-" buttons simultaneously to switch between $^{\circ}C$ and $^{\circ}F$ **Replacement of Batteries** 1.Remove the battery cover plate from the rear of the remote controller. (As shown in the figure) 2.Take out the old batteries. 3.Insert two new AAA1.5V dry batteries, and pay attention to the polarity (+/-). 4. Reinstall the battery cover plate ★ Notes: • When replacing the batteries, do not use old or different types of batteries, it may cause malfunction. • If the remote controller will not be used for a long time, please remove batteries to prevent batteries from leaking. Remote should be kept 3 feet away from the TV set or stereos. • If the remote controller does not operate normally, remove batteries and reinsert after 30 seconds. If abnormal operation continues, replace the Diagram for removal of batteries batteries.

Emergency operation



Clean and maintenance

A Note:

- Turn off the air conditioner and disconnect the power before cleaning the air conditioner to avoid electric shock.
- Do not wash the air conditioner with water to avoid electric shock.
- Do not use volatile liquid to clean the air conditioner.

Clean surface of indoor unit

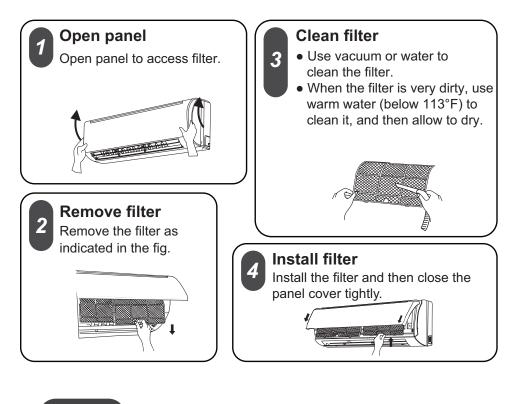
When the surface of indoor unit is dirty, it is recommended to use a soft dry cloth or wet cloth to wipe it.

Note:

• Do not remove the panel when cleaning it.

Clean and maintenance

Clean filter



Note:

- The filter should be cleaned every three months. If environment is excessively dusty more frequent cleaning may be required.
- After removing the filter, do not touch fins to avoid injury.
- Air dry the filter to avoid deformation or fire hazard.

Clean and maintenance

Pre-season check up

- 1. Check whether air inlets and air outlets are blocked.
- 2. Check whether circuit breaker is in good condition.
- 3. Check whether filter is clean.
- 4. Check whether mounting bracket for outdoor unit is damaged or corroded. If yes, please contact dealer.
- 5. Check whether drainage pipe is damaged.

Off-season check up

- 1. Disconnect power supply.
- 2. Clean filter and indoor unit's panel.
- 3. Check whether mounting bracket for outdoor unit is damaged or corroded. If yes, please contact dealer.

Notice for disposal of equipment-

- 1. Much of packaging is recyclable, check local city/county services for rules
- 2. If disposal of air conditioner is required, please contact local dealer or consult service center for the correct disposal method.

Prior to calling for service please review troubleshooting section to eliminate any issues.

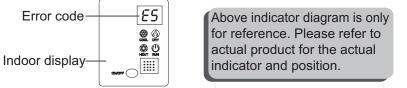
Issue	Check items	Solution
	 Check batteries 	Replace if needed.
Indoor unit	 Ensure remote is within operating distance. 	 Receiving range for signal is 26ft/8m.
not working	 Are there obstacles? 	 Remove obstacles.
with remote. Or remote has no	 Ensure remote is pointing directly at "receiving window" 	• Select proper angle and point the remote controller at the receiving window on indoor unit.
display.	 If no display on remote or display is blurred. 	 Check and replace batteries.
	 No display when operating remote controller? 	 Check check for damage to remote. If damaged please contact dealer for replacement.
	 Has remote come into contact with liquid or been submerged in liquid? 	
	 Is Air inlet or outlet restricted? 	Remove restrictions.
No air coming from unit	 If in heating mode has set point been reached? 	 After reaching the set temperature, indoor fan will stop blowing.
	 Did Heat mode just come on? 	• Equipment has "Hot start" feature allowing the unit outdoor to start first so cold air is not blown into space.

Issue	Check items	Solution
	• Has there been a power failure?	• Wait for power to be restored.
	• Are there lights on the display?	If no check circuit breaker.
Air conditioner	Circuit breaker tripping?	• Call servicer or dealer for • licensed professional.
not operating	 Wires not attached? 	Call for immediate service.
	 Unit will not restart after turning off? 	 Wait for 3min, then attempt to turn on unit. If unit doesn't restart please call service.
	 Is remote functioning properly? 	If no- See remote troubleshooting
Mist/Fog coming from indoor unit discharge louvers	 Check indoor temprature and humidity. 	• Allow unit to run for sometime Mist/fog should stop once normal Indoor conditions stabilize.
Cannot adjust set temprature	 Unit operating under Auto mode. 	 Temperature can't be adjusted while in Auto mode. Please change operation modes if needing to change set point.
	• Your required temperature exceeds the set temperature range.	 Set temperature range: 61°F-86°F.
Cooling	Brownout conditions occured? Voltage too low.	 Wait until power stabilizes.
temprature	Is filter dirty?	Clean the filter.
and Heating temprature not sufficent	 Set temperature is in proper range? 	• Adjust temperature to proper range.
not sunicent	• Door and window are open?	 Close door and window. Allow time for system to stabilize.

Issue	Check items	Solution
Odors comming from system	Check for source of odor.	Eliminate the odor and clean filter.
Air conditioner operates abnormally	 Check for inclimate weather or excessive wireless signals. 	• Power unit down for 3 minutes and try operation again.
Outdoor unit has mist/fog	 Is system operating in heating? 	• While in defrost unit may discharge mist/fog until clear of moisture.
Noise like there is water inside unit	• Did air conditioner just come on?	• Noise is the sound of refrigerant flowing inside the system. Once stabilized noise will discontinue.
Crackling sound	• Did air conditioner just come on?	• Temprature difference between plastic front and dicharge temp. may be great once temprature stabilzes noise will discontinue.

Error Code

 When air conditioner status is abnormal, temperature indicator on indoor unit will blink to display corresponding error code. Please refer to below list for identification of error code.

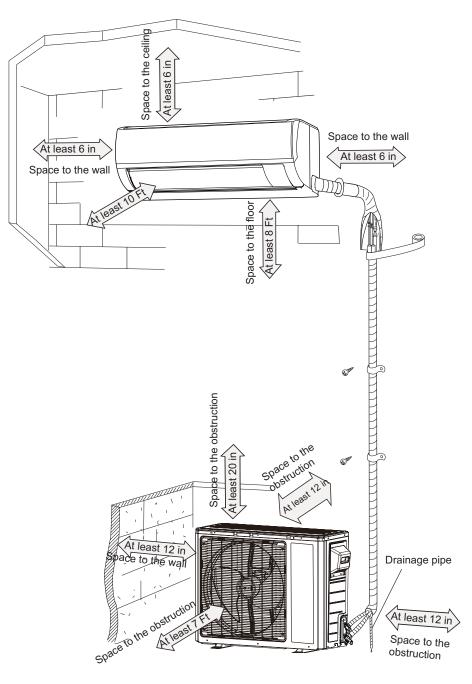


Error code	Troubleshooting
H1	Unit is in defrost mode - This is normal.
E5	Supply voltage was unstable during operation. Please restart, if restart doesn't work, contact dealer or qualified serivce.
H4	System noticed abnormal temperature range. Please restart, if restart doesn't work, contact dealer or qualified service.
U8	Indoor component has error. Please restart, if restart doesn't work, contact dealer or qualified service.
H6	Indoor component has error. Please restart, if restart doesn't work, contact dealer or qualified service.
C5	Please contact qualified servicer or dealer.
F1	Please contact qualified servicer or dealer.
F2	Please contact qualified servicer or dealer.

Note: If there're other error codes, please contact qualified professionals for

Warning

- If any of the below occur, please disconnect power and contact qualified servicer immediately.
 - Power cord has overheating or damaged.
 - Unit operates loudly or abnormally during operation.
 - Circuit breaker trips off frequently.
 - Air conditioner gives off burning smell.
 - Indoor unit is leaking water.
- Do not repair or refit the air conditioner by yourself.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.



Installation dimension diagram

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Tools for installation

Note:

1. Level	2. Screw driver		3. Impact drill	
4. Drill head	5. Pipe expander		6. Torque wrench	
7. Open-end wrench	8. Pipe cutter		9. Leakage detector	
10. Vacuum pump	11. Manifold gauges		12. Multimeter	
13. Allen/spanner wre	enches 14		. Measuring tape	

Please contact a local qualified installer for installation.

• Ensure power cords are rated for use with equipment.

Selection of installation location

Basic requirement	Indoor unit		
Installing the unit in the following locations may cause operational issues	1. There should be no obstruction near air inlet and air outlet.		
with equipment. If unavoidable seek assistance from local dealer.	 Location should have acceptable condensate disposal considerations. 		
 Any location with an excessive heat source, where flammables, gasses or volitile flyings exist. 			
 Any location with high-frequency devices (such as welding machine, medical equipment). 	 Installed location should be rated for the weight of equipment and not create 		
3. Coastal locations.	vibration or noise.		
4. Corrosive or spaces that are excessivly wet, such as pool rooms, laundry and	5. The appliance must be installed 8 Ft above floor.		
bath rooms.	6. Do not install directly above heat source or electrical appliance.		
Outdoor unit			
1. Be considerate of installed location due may create.	e to hot airflow from unit and any noise that it		
 Location should be well ventilated and dry, outdoor unit not to be exposed directly to sunlight or strong wind. 			
 The location should be able to withstand the weight of outdoor unit. Ensure installation conforms to installation diagram. 			
5. Select a location which is out of reach	5. Select a location which is out of reach for children and far away from animals or		

5. Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add the fence for purpose of safety.

Requirements for electric connection

Safety precaution

- 1. Must follow national and regional safety regulations when installing the unit.
- 2. According to the local safety regulations, use qualified power supply circuit and circuit breaker.
- 3. Make sure the power supply matches with the requirement of air conditioner. Install proper power supply cables before using the air conditioner.
- 4. Properly connect all wires.
- 5. Be sure to cut off the power supply before proceeding any work related to electricity and safety.
- 6. Do not apply voltage until installation is complete.
- 7. The temperature of refrigerant circuit will be high, please keep communication cable clear of copper tubes.

(Grounding requirement)

- 1. Qualified installer must ensure proper grounding of air conditioner.
- 2. The yellow-green wire in air conditioner is the grounding wire. Do not use for any other purpose.
- 3. Grounding should follow national and local electrical regulations.
- 4. Air conditioner should be installed so that servicer can access electrical connections.
- 5. Local code approved disconnect box must be used.
- Including an circuit break with suitable capacity, please note the following table. Switch should include magnet break and heat break function, this will assist with protection of circuit.

Models	Circuit breaker
36K	40A

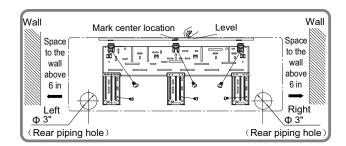
Step one: choosing installation location

Step two: install wall bracket

- 1. Hang wall bracket, install center screw and apply level.
- 2. If required pre-drill in the locations you've chosen for mounting, install required mounting hardware and secure to wall.

Step three: open piping hole

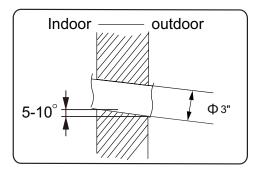
1. Choose the position of piping hole according to the direction of outlet pipe. The position of piping hole should be a little lower than the wall-mounted frame, shown as below.



2. Drill hole through wall with a diameter of 3" on the selected location. In order to drain smoothly, slant the hole on the wall slightly downward to the outdoor side with the gradient of 5-10°.

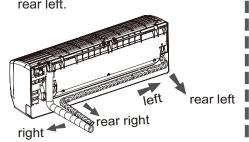
Note:

• Wall penetration collar is field supplied, ensure hole is properly insulated once unit is installed.

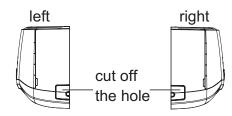


Step four: outlet pipe

1. The pipe can be led out in the direction of right, rear right, left or rear left.

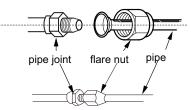


2. When select leading out the pipe from left or right, please cut off the corresponding hole on the bottom case.

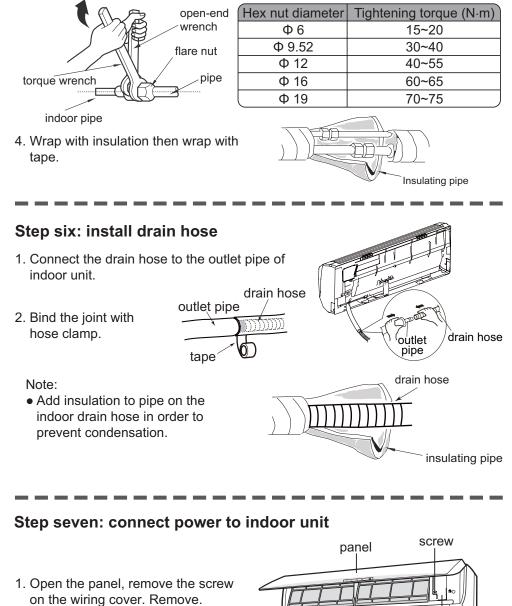


Step five: connect the pipe of indoor unit

- 1. Connect the male pipe joint to the flare nut.
- 2. Pretighten flare nut by hand.

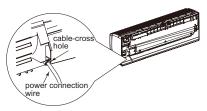


3. Adjust the torque force by referring to the following sheet. Place the open-end wrench on the pipe joint and place the torque wrench on the flare nut. Tighten the flare nut with torque wrench.

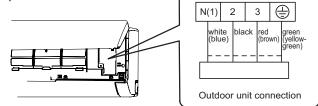




2. Make the power connection wire go through the cable-cross hole at the back of indoor unit and then pull it out from the front side.



3. Remove the wire clip; connect the power connection wire to the wiring terminal according to the color; tighten the screw and then fix the power connection wire with wire clip.



- 4. Put wiring cover back and then tighten the screw.
- 5. Close the panel.

Notice before installation

1. How to install the over line pipe(According to the direction as show.)



2. Finish(According to the direction as show in right figure.)

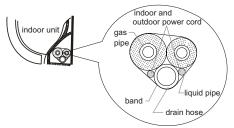


Note:

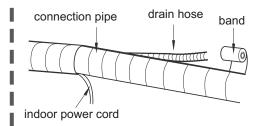
- All electrical connections must be completed by a qualified professional.
- If required by local code install circuit breaker inline. Must be 3-Pole.

Step eight: bind up pipe

1. Bind up the connection pipe, power cord and drain hose with the band.



2. Plan for bends in line set and ensure that cable and drain have extra length in those areas. Otherwise route these seperate from liquid and gas pipe.



- 3. Bind them evenly.
- 4. The liquid pipe and gas pipe should be bound separately at the end.

Note:

- The power cord and control wire can't be crossed or winding.
- The drain hose should be bound at the bottom.

Step nine: hang the indoor unit

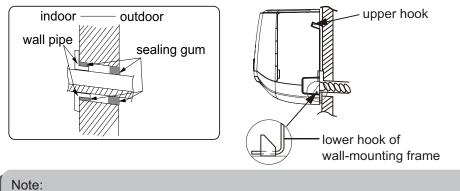
1. Pass wrapped piping and drain/cable through hole in wall. (Ensure that drain is on on the bottom.)

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- 2. Hang the indoor unit on the wall-mounting frame.
- 3. Stuff the gap between pipes and wall hole with insulation.
- 4. Secure the wall pipe.
- 5. Check if the indoor unit is installed firmly and closed to the wall.



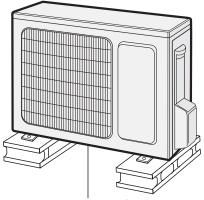
• Do not bend the drain hose excessively in order to prevent blocking.

Step one: securing of outdoor unit (select location based on actual application)

- 1. Select installation location to fit structure. Follow diagram and clearances.
- 2. Secure the outdoor unit on the selected location with expansion screws or required hardware.

Note:

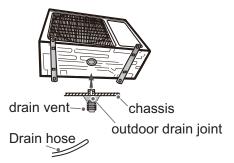
- Take sufficient protective measures when installing the outdoor unit.
- Make sure the support can withstand at least four times of the unit weight.
- The outdoor unit should be installed at least 1"in above the floor in order to install drain joint.
- For a unit with cooling capacity of 7800 ~ 17000, 6 expansion screws are needed; for the unit with cooling capacity of 20500 ~ 27300, 8 expansion screws are needed.



at least 1 in above the floor

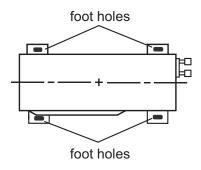
Step two: install drain joint (Only for cooling and heating unit)

- 1. Connect the outdoor drain joint into the hole on the chassis, as shown in the picture below.
- 2. Connect the drain hose into the drain vent.



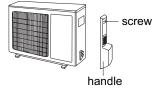
Step three: fix outdoor unit

- 1. Place the outdoor unit on the support.
- 2. Fix the foot holes of outdoor unit with bolts.

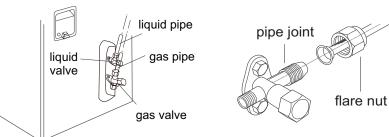


Step four: connect indoor and outdoor pipes

1. Remove the screw on the right handle of outdoor unit and then remove the handle.



2. Remove the screw cap of valve and attach the flare nut to the approriate valve.

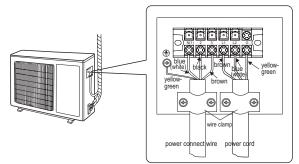


- 3. Pretightening the flare nut by hand.
- 4. Tighten the flare nut with torque wrench by referring to the sheet below.

Hex nut diameter	Tightening torque (N⋅m)
Φ6	15~20
Φ 9.52	30~40
Φ 12	40~55
Φ 16	60~65
Φ 19	70~75

Step five: connect outdoor electric wire

1. Remove the wire clip; connect the power connection wire and signal control wire (only for cooling and heating unit) to the wiring terminal according to the color; fix them with screws.

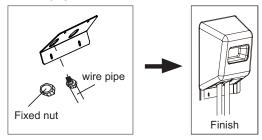


2. Secure the power connection wire and signal control wire with wire clip (only for cooling and heating unit).

Note:

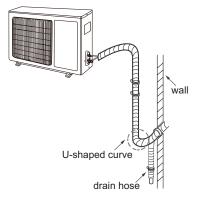
- After tighten the screw, pull the power cord slightly to check if it is firm.
- Never cut the power connection wire to prolong or shorten the distance.
- The connecting wire and connection pipe cannnot touch each other.
- Top cover of outdoor unit and electric box assembly should be fixed by the screw. Otherwise, it can cause a fire, or short circuit caused by water or dust.

Install the over line pipe



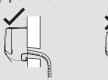
Step six: neaten the pipes

- 1. The pipes should be placed along the wall, bent reasonably and hidden if possible. Min. radius of bend to the pipe is 4 in.
- 2. If the outdoor unit is higher than the wall penetration, you must set a U-shaped curve in the pipe before pipe goes into the room, in order to prevent rain from getting into the room.



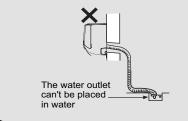
Note:

 The through-wal height of drain hose shouldn't be higher than the outlet pipe hole of indoor unit.

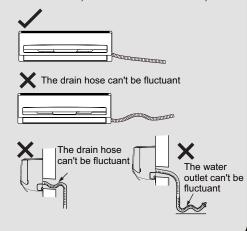




• The water outlet can't be placed in water in order to drain smoothly.



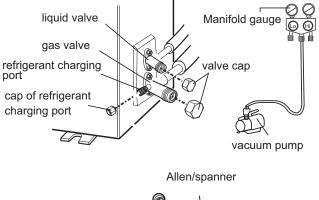
• Slant the drain hose slightly downwards. The drain hose can't be curved, raised and fluctuant, etc.

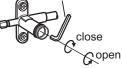


Pressure testing

Use Dry Nitrogen

- Remove the valve caps on the liquid valve and gas valve and the nut of refrigerant port
- 2. Connect the charging hose of manifold to the refrigerant port, and the other to the nitrogen tank regulator.
- 3. (System should hold 550 Psig for one hour.) Begin with
 - a. 150 psig for 5 min.
 - b. 300 psig for 15 min.
 - c. 550 psig for 1 hour.
- 4. Test all connections with bubble solution.
- 5. If no leaks are found proceed to vacuum steps below.





Vacuum pumping

Use vacuum pump

- Remove the valve caps on the liquid valve and gas valve and the nut of refrigerant port
- 2. Connect the charging hose of manifold to the refrigerant port, and the other to the vacuum pump.
- Open manifold and allow vacuum to pump down for 20-30 min. Manifold should read -0.1MPa.
- Close vacuum pump and watch that the manifold remians at -0.1MPa. If pressure decreases then break vacuum and check for leaks with pressure test.
- 5. Remove the piezometer, open the valve core of liquid valve and gas valve completely with inner hexagon spanner.
- 6. Tighten the screw caps of valves and refrigerant charging vent.

liquid valve

gas valve

refrigerant charging

nut of refrigerant

charging port

Manifold gauge

vacuum pump

valve cap

close

Copen

Allen/spanner

7. Reinstall the handle.



Check after installation

• Check according to the following requirement after finishing installation.

Items to be checked	Possible malfunction	
Ensure unit has been installed correctly.	The unit may drop, shake or emit noise.	
Has the system been leak tested?	System will may not cool or heat properly.	
Has drain been properly insulated?	It may cause condensation and water dripping.	
Is water draining well?	It may cause condensation and water dripping.	
Is the voltage of power supply +/- 10% of the voltage marked on the nameplate?	It may cause system to operate improperly.	
Is electric wiring and pipeline installed correctly?	May cause system to operate improperly	
Is the unit grounded securely?	Electrical leakage could occur.	
Are power connections properly sized?	System may not operate correctly.	
Air inlet and Air outlets clear of restrictions?	System may not operate correctly.	
All installation materials have been cleaned and removed?	It may cause malfunction or damaging the parts.	
The gas valve and liquid valve of connection pipe are open completely?	System will may not cool or heat properly.	

Test operation

1. Preparation of test operation

- Customer approves of installation.
- Specify the important notes for air conditioner to the client.

2. Method of test operation

- Turn on power, press ON/OFF button on the remote controller to start operation.
- Press MODE button to select AUTO, COOL, DRY, FAN and HEAT to check whether the operation is normal or not.
- \bullet If the ambient temperature is lower than 61°F , the air conditioner can't start cooling.

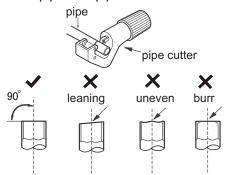
Pipe expanding method

Note:

Improper pipe expanding is the main cause of refrigerant leakage. Please expand the pipe according to the following steps:

A: Cut the pipe

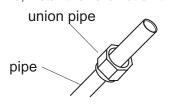
- Confirm the pipe length according to the distance of indoor unit and outdoor unit.
- Cut pipe with pipe cutter.



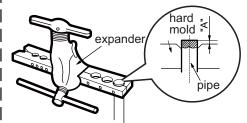
- B: Remove the burrs
- Remove the burrs with shaper and prevent the burrs from getting into the pipe.



- C: Insulate piping
- D: Put on the flare nut
- Remove the flare nut on the indoor connection pipe and outdoor valve; install the flare nut on the pipe.



- E: Expand the port
 - Expand the port with expander.



Note:

I

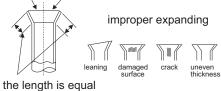
• "A" is different according to the diameter, please refer to the sheet below:

Outer diameter	A(mm)	
ln(mm)	Max	Min
1/4"(Ф6-6.35)	1.3	0.7
3/8"(Ф9.52)	1.6	1.0
1/2"(Ф12-12.7)	1.8	1.0
5/8"(Ф15.8-16)	2.4	2.2

F: Inspection

• Check the quality of expanding port. If there is any blemish, expand the port again according to the steps above.

smooth surface





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